

Date : 6 August 2026
Circular No. : CLAP/2608/008

For circulation to:

- i. Association Members
- ii. Importers / Consignees
- iii. Forwarding Agents / Freight Forwarders

Enhancement of CLA Service Management and Financial Support Solutions

Dear Valued Stakeholders,

Greetings from Container Ledger Account (CLA).

We would like to express our sincere appreciation for your continued trust and support with CLA.

Digitalisation remains at the heart of CLA and we remain committed to provide reliable service experience through **CLA Portal**. Members may conveniently access www.clap.my, to **track, view and pay invoices**, enabling more efficient payment management and operational coordination.

Effective **1 September 2026**, CLA will implement an enhanced account management process to further strengthen service reliability and support continuous service access through the following initiatives:

1. An early payment reminder will be issued to facilitate timely payment settlement and avoid any disruption to services.
2. If invoice remains overdue, the affected account will enter the (2) weeks cooling-off period.
3. The affected account is required to utilise e-Assure facility available through CLA Portal during the cooling-off period.

To provide greater financial flexibility, **CLA+ Invoice Financing** is available for eligible members to facilitate logistics-related payment obligations. This financing solution offers timely and flexible funding to help improve cash flow and support smoother business operations. For more information, please refer to the **attached link: [CLA+ Invoice Financing](#)**.

We appreciate your continued cooperation as we work together towards a more efficient, resilient, and sustainable logistics ecosystem.

Thank you.