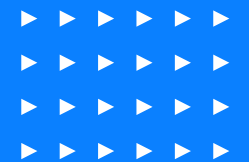




SIMPLIFYING LOGISTICS PAYMENT

CLAP PORTAL (WWW.CLAP.MY) USER GUIDE

Revision 2, November 2023



CONTENT

You may click on the content available below and it will redirect you to your selected content.
Note: Please use Google Chrome to login into our portal for better experience



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For further assistance, please reach out to us via e-Feedback at www.clap.my

Login / New User





New Registration

A screenshot of a web application's login page. The page has a dark background with a blurred image of a port or industrial site. At the top, the text 'USER LOGIN' is displayed in white. Below this, there are three input fields: 'Username' with a person icon, 'Password' with a lock icon and a toggle eye icon, and 'Select Branch' with a location pin icon. To the right of these fields is a blue 'Login' button. Below the input fields, there is a 'Remember Me' checkbox and a 'Forgot Password?' link. At the bottom, there is a link for 'Sign Up' which is highlighted with a red box. A red arrow points from a text box to this 'Sign Up' link. The text box contains the instruction 'Step 1: Click 'Sign up''. Below the 'Sign Up' link is a 'Need assistance?' link.

Step 1:
Click
'Sign up'

New Registration



SIMPLIFYING LOGISTICS PAYMENT

Step 2:
Fill in
account
details

The screenshot shows a web interface for account registration. On the left is a vertical sidebar with five menu items: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), and 'PIC for Payments' (Add your contact persons for payments). Below these is a 'Completed!' section with 'Review and Submit'. The main content area is titled 'Enter your Account Details' and contains the following fields:

- Party /Role Type:** A dropdown menu with 'Billing Party' selected.
- CLA Account Branch:** A dropdown menu with 'PORT KLANG' selected.
- Name Of Company:** A text input field containing 'ABC EAGLE SDN BHD'.
- Registration No:** A text input field containing '897034123'.
- Type Of Company:** A dropdown menu with 'Partnership' selected.
- Principal Activity:** A dropdown menu with 'Forwarder' selected.
- Estimated Monthly Containers:** A text input field containing '5'.
- Name Of Principal Banker:** A text input field containing 'Principle Banker'.
- Bank Account Number:** A text input field containing 'Bank A/C No.'.
- Principal Banker Address:** A text input field containing 'Bank Address'.
- Has Own Insurance?:** A dropdown menu with 'Not Available' selected.
- Insurance Expiry Date:** A date input field with a calendar icon and the format 'dd/mm/yyyy'.

At the bottom right of the form is a blue button labeled 'NEXT'. A red box highlights the 'Account Settings' menu item and the 'NEXT' button, with arrows pointing from the 'Step 2' and 'Step 3' text boxes to them.

Step 3: Click next

NEXT



New Registration



SIMPLIFYING LOGISTICS PAYMENT

Step 4:
Set your
address

The screenshot shows a web interface for account registration. On the left is a sidebar menu with the following items: 'Account Settings' (with a sub-item 'Setup Your Account Details'), 'Set Your Address' (highlighted with a red box and an arrow pointing to the 'Step 4' callout), 'Support Documents', 'Contact Persons', 'PIC for Payments', and 'Completed!'. The main content area is titled 'Set Your Address' and contains several input fields: 'Address Line 1' (with 'abc, jalan defg'), 'Address Line 2' (with 'Shah alam'), 'Postcode' (with '76544'), 'City' (with 'Shah Alam'), 'State' (with 'SELANGOR'), 'Country' (with 'Malaysia'), 'Telephone(s)' (with '03-45678901'), and 'Fax' (with '03-45678910'). At the bottom of the form are two buttons: 'PREVIOUS' and 'NEXT' (highlighted with a red box and an arrow pointing to the 'Step 5' callout).

Step 5: Click next





SIMPLIFYING LOGISTICS PAYMENT

New Registration

Step 6:
Upload
documents.
*For CLAP
registration,
only SSM
Form is
required

The screenshot shows a web interface for a new registration. On the left is a sidebar menu with the following items: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), 'PIC for Payments' (Add your contact persons for payments), and 'Completed!' (Review and Submit). The 'Support Documents' item is highlighted with a red box, and a red arrow points from the text box on the left to it. The main content area is titled 'Upload Your Documents' and contains three sections, each with a 'Choose File' button and a file name 'oracleReport.pdf':

- Form D / Business Registration / LLP Certificate & Profile**: Provides information the Company.
- Copy of NRIC (the company owner)**: To certify the person exists.
- Container Liability Insurance Policy**: Copy of the Container Liability Insurance Policy button cover for total loss (with minimum RM 100,000 policy).

At the bottom of the main area are two buttons: 'PREVIOUS' and 'NEXT'. The 'NEXT' button is highlighted with a red box, and a red arrow points from the text box 'Step 7: Click next' to it.

Step 7: Click next





SIMPLIFYING LOGISTICS PAYMENT

New Registration

Step 8:
PIC
details

The screenshot shows a registration form with a sidebar on the left and a main content area. The sidebar contains several steps: 'Account Settings', 'Set Your Address', 'Support Documents', 'Contact Persons', 'PIC for Payments', and 'Completed!'. The 'Contact Persons' step is highlighted with a red box and an arrow pointing to it from the 'Step 8: PIC details' text. The main content area is titled 'Contact Persons' and contains two sections for adding contact persons. The first section, 'Contact Person (1)', has fields for Name (filled with 'Aliyah Binti Suhaimi'), Position (filled with 'Finance Assistant'), Handphone (filled with '012-34567890'), and Email Address (filled with 'aliyah@abc.com.my'). The second section, 'Contact Person (2)', has fields for Name (filled with 'Contact Person'), Position (filled with 'Position'), Handphone (filled with '+60123456789'), and Email Address (filled with 'yourname@yourdomain.com'). At the bottom of the form, there are 'PREVIOUS' and 'NEXT' buttons. A red box highlights the 'NEXT' button, with an arrow pointing to it from the 'Step 9: Click next' text.

Step 9: Click next





New Registration

Step 10:
PIC for
payment

The screenshot shows a registration form with a sidebar on the left and a main content area. The sidebar contains the following steps:

- Account Settings
Setup Your Account Details
- Set Your Address
Address, Street, City, State
- Support Documents
Upload your support documents
- Contact Persons
Add your contact persons
- PIC for Payments**
Add your contact persons for payments
- Completed!
Review and Submit

The main content area is titled "PIC for Payments" and contains two sections for adding contact persons. The first section is for "Contact Person (1)" and the second is for "Contact Person (2)".

Contact Person (1) details:

- Contact Person (1): Aliyah Binti Suhaimi
- Position: Finance Assistant
- Handphone: 012-34567890
- Email Address: aliyah@abc.com.my

Contact Person (2) details:

- Contact Person (2): Contact Person
- Position: Position
- Handphone: +60123456789
- Email Address: yourname@yourdomain.com

At the bottom of the form, there are two buttons: "PREVIOUS" and "NEXT". The "NEXT" button is highlighted with a red box and an arrow pointing to it from the text "Step 11: Click next".

Step 11: Click next

New Registration



SIMPLIFYING LOGISTICS PAYMENT

A screenshot of the 'Review your Details and Submit' page in the CLA registration process. The page is divided into a left sidebar and a main content area. The sidebar contains navigation links: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), and 'PIC for Payments' (Add your contact persons for payments). The 'Completed!' link is highlighted with a red box. The main content area is titled 'Review your Details and Submit' and contains the following sections: 'Account Details:' (ABC EAGLE SDN BHD (897034123), Partnership / Forwarder), 'Current Address:' (abc, jalan defg, Shah alam, Shah Alam 76544, SELANGOR, Malaysia, Tel:, Fax:), 'Contact Person Details:' (Aliyah Binti Suhaimi (Finance Assistant), Tel: 012-34567890, Email: aliyah@abc.com.my), and 'PIC for Payments:' (Aliyah Binti Suhaimi (Finance Assistant), Tel: 012-34567890, Email: aliyah@abc.com.my). At the bottom, there is a checkbox for 'I agree to the Clap's Terms & Conditions.' and two buttons: 'PREVIOUS' and 'SUBMIT'. The 'SUBMIT' button is highlighted with a red box. A red box also highlights the 'Completed!' link in the sidebar. A red box at the bottom contains the text 'Step 13: Click Submit' with an arrow pointing to the 'SUBMIT' button.

Step 12:
Summary
and
submission

Upon successful
submission, the
username &
password will be
sent via email



SIMPLIFYING LOGISTICS PAYMENT

Sign In



User Manual

Sign In



SIMPLIFYING LOGISTICS PAYMENT

USER LOGIN

Remember Me

[Forgot Password?](#)

Key in username, password and select your respective branch

eFeedback

Branch *
PORT KLANG

Business Type *
- Select your business type -

CLA Account No
Q00124

Contact Email *
Contact Email

Company SSM No.
Choose File No file chosen

Reason *
Request CLAP User

Company Name *
ABCD Sdn Bhd

Your Name *
Your Name

Remarks *
Remarks

I'm not a robot

Any document that supports you claim. (images / pdf and not exceeding 3mb file size)

Step 2: Fill in the details with reason "Request CLAP User"

For **existing customers** who do not have their username and password:
Step 1: Please click e-Feedback

Step 3: After filling in, submit





SIMPLIFYING LOGISTICS PAYMENT

Sign In

Upon initial sign-in, remember to update your details for first-time login

Update your details (First time login)

Your Full Name

Email Address

Mobile No (Ex: 0123456789)

New Password

Retype Password

Save changes



Forgot Password



Sign In (Forgot Password)



SIMPLIFYING LOGISTICS PAYMENT

A screenshot of the user interface for logging in and recovering a password. The top section is a dark grey rounded rectangle containing a 'Select Branch' dropdown menu with a location pin icon, a 'Remember Me' checkbox, a blue 'Login' button, and a red-bordered 'Forgot Password?' link. Below this is another dark grey rounded rectangle titled 'Forgot your Password?'. It contains an 'Email or Username' input field with a person icon, a blue 'Submit' button (highlighted with a red border), and a blue 'Cancel' button.

Click on 'Forgot Password?', fill in your email or username and press submit



User Management



User Management



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the CLA dashboard interface. At the top left is the CLA logo and tagline. A navigation bar contains four main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and a dropdown menu. The dropdown menu is open, showing 'User Management' highlighted with a red box. A red callout box with an arrow points to the settings and user icons in the top right corner, containing the text: 'Step 1: To assign new PIC, select setting and click User Management'. Below the navigation bar are three summary cards: 'CLA Summary' (Account Status & CLA Balance) showing available cash of RM 5,000.00 and credit balance of 0.00; 'Outstanding Summary' (Total Outstanding) showing a due amount of RM 1,031.50 for 11 invoices; and 'Overdue Summary' (Exceeded Credit Terms) showing an overdue amount of RM 1,031.50 for 11 invoices. At the bottom, three large colored boxes (teal, orange, and red) display the total values for each summary: RM 0.00, RM 1,031.50, and RM 1,031.50 respectively.



User Manual

User Management



SIMPLIFYING LOGISTICS PAYMENT



HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

MARKETPLACE
Industry Solutions

User Management
User and access management

+ New

#	USER NAME	NAME	EMAIL ADDRESS	ROLE	ACTIONS
1					

« < 1 > »

20 Showing 1 - 1 of 1

CLA Members CLA Release Circular

2023 @ Clap.my

User Manual About Us FAQ Terms & Conditions

Step 2: Click new button



User Management



SIMPLIFYING LOGISTICS PAYMENT

User Details

Full Name *	Email Address *
<input type="text" value="kirtana"/>	<input type="text"/>
Contact No	Remarks
<input type="text" value="-----"/>	<input type="text" value="test"/>
Role *	
<input type="text" value="Select"/>	
<input type="text" value="Role"/>	
<input type="text" value="Select"/>	
<input type="text" value="CONSIGNEE-FULL-ACCESS"/>	
<input type="text" value="CONSIGNEE-LIMITED-ACCESS"/>	

Step 3: Fill in the PIC's details

Step 4: Select preferred role

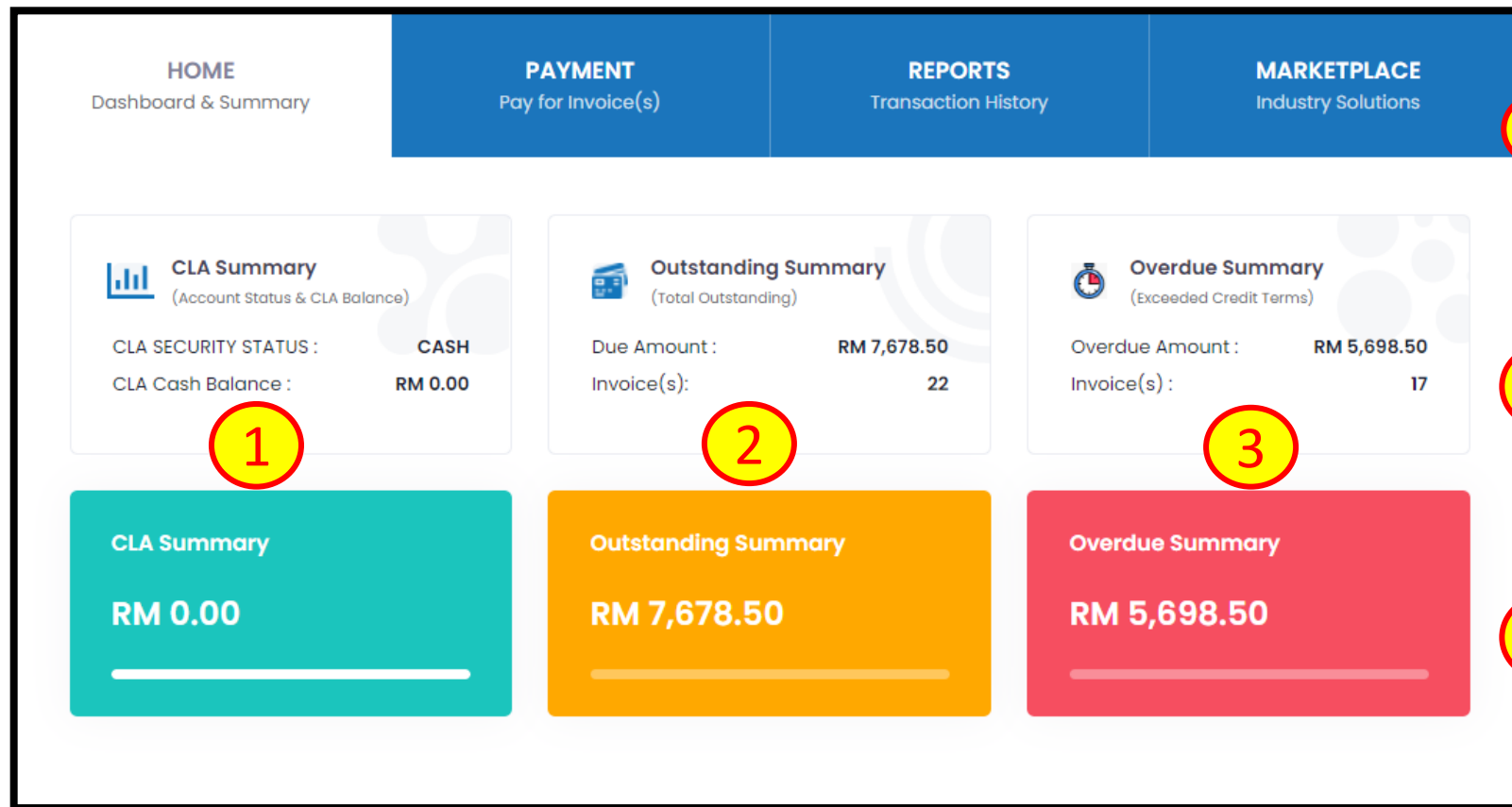
Step 5: Save the details



Homepage



Homepage



The screenshot shows the CLA Homepage dashboard. At the top, there are four navigation tabs: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below the tabs are three summary cards: CLA Summary, Outstanding Summary, and Overdue Summary. Each card has a corresponding callout number (1, 2, and 3 respectively) in a red circle. Below the cards are three large colored boxes (teal, orange, and pink) displaying the summary values: RM 0.00, RM 7,678.50, and RM 5,698.50. A red circle with the number 3 is also placed next to the pink box.

Section	Item	Value
HOME (Dashboard & Summary)	CLA Security Status	CASH
	CLA Cash Balance	RM 0.00
PAYMENT (Pay for Invoice(s))	Due Amount	RM 7,678.50
	Invoice(s)	22
REPORTS (Transaction History)	Overdue Amount	RM 5,698.50
	Invoice(s)	17
MARKETPLACE (Industry Solutions)	CLA Summary	RM 0.00
	Outstanding Summary	RM 7,678.50
	Overdue Summary	RM 5,698.50

CLA Summary:

- Displays the available cash balance in the ledger account.
- The available cash balance is to contra with the outstanding invoices.

Outstanding summary:

- Display total unpaid invoices.
- To view outstanding invoices, Click on the Outstanding Summary.

Overdue summary:

- Display total overdue invoices.
- To view outstanding invoices, Click on the Overdue Summary.

Payment



Payment via IBG



SIMPLIFYING LOGISTICS PAYMENT

1 Choose Invoice(s)
Select invoice(s) and proceed

2 Pay for Invoice(s)
Select pay via and amount

3 Bank-in Details
Fill up bank-in info and proceed

Invoice Type: All (dropdown menu)

Invoice Date: 01/01/2010 ... 28/04/2022

Invoice No: E.g: 10280586,10280587 (Multiple Invoice No separated by comma)

BL No: E.g: TAO5038154

Container No: E.g: ZCSU7185729

Print Invoice

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	104	Outstanding Amount :	RM 53238.00
Paying Amount :	RM 555.00	Balance Outstanding :	RM 52683.00

<input type="checkbox"/>	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/>	10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/>	10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 22IBVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

*Search for the invoice by the invoice number (If not available)

Step 1: Select the respective invoice



Payment via IBG



SIMPLIFYING LOGISTICS PAYMENT

1 Choose Invoice(s)
Select invoice(s) and proceed

2 Pay for Invoice(s)
Select pay via and amount

3 Bank-in Details
Fill up bank-in info and proceed

Select and Pay for Invoice

Choose Amount & Payment Option

Pay Amount

Pay for Invoice(s) - [Select Invoice and Pay]

Pay via

UPLOAD BANK-IN SLIP

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX

RM 0.00 (10/06/2021 to 30/11/2023)

CASH BALANCE

CLA Cash Available:
RM 4,730.00

← Previous

Step 2: Choose Upload Bank-in slip

Step 3: Click Next

Next →



Payment via IBG



SIMPLIFYING LOGISTICS PAYMENT

Step 4:
Fill in all
the Bank-in
details

Bank-in Details
Please fill up bank-in details and submit

Bank Select	Payment Mode --Select--
Cheque / IBG No. 023456 Ex: 10123456	Payment Slip Amount (RM) RM 0.00
Bank Ref No. 00096730-2611 Ref. No of your transaction slip	Transaction Date DD/MM/YYYY
Amount (RM) 40.00	Upload File Choose File No file chosen Max file size is 1MB and allowed file extensions are .png, .jpg, .jpeg and .pdf
Email Address finance@xyz.com Email address to receive notification	Payer --Select-- Select actual payer
Paid To --Select--	Remarks Type here

< Previous Submit >

If the **uploader and payer** are the same, the payer option can be skipped.

If the **slip is paid by a third party**, please update by choosing the payer.

Step 5:
Click submit and
confirm your
submission



Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

HOME Dashboard & Summary

PAYMENT Pay for Invoice(s)

REPORTS Transaction History

MARKETPLACE Industry Solutions

1 Choose Invoice(s) Select invoice(s) and proceed

2 Pay for Invoice(s) Select pay via and amount

3 Bank-in Details Fill up bank-in info and proceed

Invoice Type:
 All
 Demurrage
 Detention
 Damage
 Warehouse
 Shipping Landside
 CPC
 CPC Repair
 TDS
 DGC
 DGC Fee
 MISC

Invoice Date: ...

Invoice No:
 (Multiple Invoice No separated by comma)

BL No:

Container No:

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	104	Outstanding Amount :	RM 53238.00
Paying Amount :	RM 555.00	Balance Outstanding :	RM 52683.00

<input type="checkbox"/>	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/>	10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/>	10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

*Search for the invoice by the invoice number (If not available)

Step 1: Select the respective invoice



Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

1 Choose Invoice(s)
Select invoice(s) and proceed

2 Pay for Invoice(s)
Select pay via and amount

3 Bank-in Details
Fill up bank-in info and proceed

Select and Pay for Invoice

Choose Amount & Payment Option

Pay Amount

Pay for Invoice(s) - [Select Invoice and Pay] ▾

Pay via

UPLOAD BANK-IN SLIP

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX

RM 0.00 (10/06/2021 to 30/11/2023)

CASH BALANCE

CLA Cash Available:
RM 4,730.00

Step 2: Choose FPX

Step 3: Click Next

[← Previous](#) [Next →](#)



Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

Choose Invoice(s)
Select invoice(s) and proceed

Pay for Invoice(s)
Select pay via and amount

Bank-in Details
Fill up bank-in info and proceed

Bank-in Details

Please fill up bank-in details and submit

Amount (RM)
555.00

Processing fee of RM 0.00 (10/06/2021 to 31/05/2022) applicable for this transaction

Remarks
Type here

[← Previous](#)

[Submit →](#)

Step 4:
Amount is auto populated upon selecting the invoice

Upon clicking submit, a notification will pop up. Click 'Yes, Submit!' to proceed with payment

Step 5:
Click Submit

Submit →



Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

A screenshot of the CLA web application interface. The top navigation bar has four tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), 'REPORTS' (Transaction History), and 'MARKETPLACE' (Industry Solutions). The 'PAYMENT' tab is active. Below the navigation, there are two green checkmarks with the text 'Choose Invoice(s) Select invoice(s) and proceed'. A modal window is centered on the screen, displaying a green checkmark icon and the text: 'All is good! Please confirm the form submission. Processing fee of RM 0.00 applicable for this transaction.' At the bottom of the modal are two buttons: 'Yes, submit!' (highlighted with a red box) and 'No, cancel'. A red box on the left contains the text 'Step 6: Confirm submission' with a red arrow pointing to the 'Yes, submit!' button. Below the modal, a blue-bordered box contains the text: 'Upon submission, you will be redirected to Razer Merchant service page.' The background shows a 'Bank-in Details' form with fields for 'Amount (RM)' (555.00), 'Processing fee of RM 0.00 (10/06/)', and 'Remarks' (Type here). At the bottom of the form are 'Previous' and 'Submit' buttons.



Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the Razer Merchant Page for payment via FPX. It includes the following elements:

- Order Details:**

Order ID	388C234112B44A1CB1BAG4CADD5F9FDA
Name	FM GLOBAL LOGISTICS (M) SDN BHD
Email	12@1.com
Mobile Number	01234567890
Date Time	04 Jan 2022 10:26
Description / Remark	Payment for Invoice
- Amount:** MYR 40.00
- Payment Method:** Online Banking (highlighted in green)
- Step 7:** Select Bank (highlighted in red)
- Step 8:** Select Pay Now (highlighted in red)
- Disclaimer:** © Please ensure all payment details are accurate. By continuing, you have read and agreed to the [Terms and Conditions](#).

Annotations:

- Razer Merchant Page:** Points to the overall interface.
- Email and mobile number can be edited:** Points to the contact information fields.
- Step 7: Select Bank:** Points to the bank selection dropdown.
- Step 8: Select Pay Now:** Points to the 'Pay Now' button.

Instructions:

- Once you have selected your respective bank, it will be re-directed to the bank's online banking page to proceed with the payment
- Upon successful payment a notification will be received from Razer
- To obtain the receipt, please refer to "Receipt Report" in CLAP



Contra





SIMPLIFYING LOGISTICS PAYMENT

Contra CLA

Step 1:
Go to 'Payment'
tab

The screenshot shows the 'PAYMENT' tab selected in the top navigation bar. Below the navigation bar, there are three steps: 1. Choose Invoice(s), 2. Pay for Invoice(s), and 3. Bank-in Details. The 'Choose Invoice(s)' step is active, showing a form with fields for Invoice Type, Invoice Date, Invoice No., BL No., and Container No. A dropdown menu for Invoice Type is open, showing options like All, Demurrage, Detention, etc. Below the form, there is a summary table and a list of invoices.

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> 10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/> 10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

*Search for the invoice by
the invoice number
(If not available)

Step 2:
Select the
respective
invoice



Contra CLA



SIMPLIFYING LOGISTICS PAYMENT

1 Choose Invoice(s)
Select invoice(s) and proceed

2 Pay for Invoice(s)
Select pay via and amount

3 Bank-in Details
Fill up bank-in info and proceed

Select and Pay for Invoice

Choose Amount & Payment Option

Pay Amount

Pay for Invoice(s) - [Select Invoice and Pay]

Pay via

UPLOAD BANK-IN SLIP

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FR

RM 0.00 (10/06/2021 to 30/11/2023)

CASH BALANCE

CLA Cash Available:
RM 4,730.00

Step 3: Select Contra CLA

Step 4: Click Next and confirm your submission

[← Previous](#) [Next →](#)



Reload



Reload



SIMPLIFYING LOGISTICS PAYMENT

1 Choose Invoice(s)
Select invoice(s) and proceed

2 Pay for Invoice(s)
Select pay via and amount

3 Bank-in Details
Fill up bank-in info and proceed

Select and Pay for Invoice
Choose Amount & Pay

Step 1:
Choose Reload to top up
CLA Summary

Pay Amount

Reload

Reload

Pay for Invoice(s) - [Select Invoice and Pay]

UPLOAD BANK-IN SLIP

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
RM 0.00 (10/06/2021 to 30/11/2023)

CASH BALANCE

CLA Cash Available:
RM 4,730.00

Reload Amount
RM 0.00

Step 2:
Key in the
reload
amount.

Step 3:
Click Next

Next →

← Previous



Reload



SIMPLIFYING LOGISTICS PAYMENT

Step 4:
Fill in all the
bank in
details

Bank-in Details
Please fill up bank-in details and submit

Bank Select	Payment Mode --Select--
Cheque / IBG No. 023456 Ex: 10123456	Payment Slip Amount (RM) RM 0.00
Bank Ref No. 00096730-2611 Ref. No of your transaction slip	Transaction Date DD/MM/YYYY
Amount (RM) 40.00	Upload File Choose File No file chosen Max file size is 1MB and allowed file extensions are .png, .jpg, .jpeg and .pdf
Email Address finance@xyz.com Email address to receive notification	Payer --Select-- Select actual payer
Paid To --Select--	Remarks Type here

[← Previous](#) [Submit →](#)

If the **uploader and payer** are the same, the payer option can be skipped.

If the **slip is paid by a third party**, please update by choosing the payer.

Step 5:
Click
submit and
confirm
your
submission

Add to Cart



User Manual

Add to Cart



SIMPLIFYING LOGISTICS PAYMENT

Invoice Type: Invoice Date: ... Invoice No:
(Multiple Invoice No separated by comma)

BL No: Container No:

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	2	Outstanding Amount :	RM 2230.00
Paying Amount :	RM 2230.00	Balance Outstanding :	RM 0.00

<input type="checkbox"/>	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/>	10680698 Type: Invoice	18/04/2022	25/04/2022	1,330.00	IAAU1815580 P.voy.: 222BDV	A56CX04141 Cust: A20855	Detention Opr: IAL
<input checked="" type="checkbox"/>	10681259 Type: Invoice	20/04/2022	27/04/2022	900.00	IAAU1761159	A33CX11995	Detention Opr: IAL
	TOTAL DUE			2230.00			

Step 1:
Choose
invoice

Step 2:
Click 'Add to cart' button



User Manual

Add to Cart



Step 3: Click the cart icon

Step 4: Select invoice to make payment

Step 4: Select the preferred payment method and proceed with payment

INV/DN NO	CN	INV DATE	DUE DATE	INV/DN AMT	CONTAINER NO	BL NO	TRNX TYPE
10680698 Type: Invoice	18/04/2022	25/04/2022	1,330.00	IAAU1815580 P.voy: 222BDV	A56CX04141 Cust: A20855	Detention Opr: IAL	
10681259 Type: Invoice	20/04/2022	27/04/2022	900.00	IAAU1761159 P.voy: 222BDS	A33CX11995 Cust: A20855	Detention Opr: IAL	
TOTAL DUE				2,230.00			

Pay via

UPLOAD BANK-IN SLIP

FPX
RM 0.00 (10/06/2021 to 31/05/2022)

Zero processing fee.
IBD - Approval within 2 working days (2 Hrs)
IBFT - Approval within 1 working day (24 Hrs)



Download Damage Photos



Download Damage Photos



SIMPLIFYING LOGISTICS PAYMENT

Step 1: Go to 'Payment' tab

Step 2: Click on the red ticket to download damage photos and EOR

The screenshot shows the CLA web application interface. At the top, there are navigation tabs: 'PAYMENT' (highlighted with a red box and arrow), 'REPORTS', and 'MARKETPLACE'. Below the navigation, there are three steps: 1. Choose Invoice(s), 2. Pay for Invoice(s), and 3. Bank-in Details. The 'Choose Invoice(s)' step is active, showing a search form with fields for Invoice Type (set to 'Damage'), Invoice Date (01/01/2010 to 09/05/2022), Invoice No. (10618822, 10630564), Customer (E.g. J01773), BL No. (E.g. TAO5038154), and Container No. (E.g. ZCSU7185729). Below the search form, there are buttons for 'Search', 'Reset', and 'Print Invoice'. A summary table shows 'Outstanding Invoice(s): 2' and 'Outstanding Amount: RM 64.00'. Below this is a table of transactions with columns: INVOICE/DN NO, INVOICE DATE, DUE DATE, INVOICE/DN AMOUNT, CONTAINER NO, BL NO, and INVOICE TYPE. Two rows are highlighted with red boxes and arrows pointing to a separate list of invoices on the left. The first row has invoice number 10618822, date 28/02/2022, due date 07/03/2022, amount 38.00, container FTAU1017203, BL TAO6008238, and type 'Damage'. The second row has invoice number 10630564, date 07/03/2022, due date 14/03/2022, amount 26.00, container TEMU0382640, BL TAO6022427, and type 'Damage'. On the left, a separate list shows 'INVOICE/DN NO' with two entries: '10618822 Type: Invoice' and '10630564 Type: Invoice', each with a red ticket icon and an arrow pointing to the corresponding row in the main table.



Payment History Report



Payment History



SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

Payment History

SOA CN Report DN Report CLA Statement

Payment History
View your payment history with Approval status

All transactions in Malaysian Ringgit (RM)

Show 10 entries Search:

SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	APPROVAL
1/10/2021 5:18:18 PM 📧	1,530.00 Mode: IBG	1,530.00 Invoice(s) : 3	MBB Ref No: 00005502- 1/10/21	01/10/2021 Chq No: DR- MBB2110/005	Approved	ACTS2 02/10/2021 03:1
1/3/2022 9:52:46 AM 📧	7,480.00 Mode: IBG	7,480.00 Invoice(s) : 2	MBB Ref No: PAid to OOL	01/03/2022 Chq No: DR- MBB2202/077	Rejected	DASS 02/03/2022 03
1/3/2022 9:58:09 AM 📧	4,420.00 Mode: IBG	4,420.00 Invoice(s) : 2	MBB Ref No: Paid to COSCO	01/03/2022 Chq No: DR- MBB2202/076	Rejected	DASS 02/03/2022 03

Step 3:
You may search the payment status on this Search column by fill in the date, invoice number, container number, pending, approved, rejected etc



Payment History



SIMPLIFYING LOGISTICS PAYMENT

PaymentSlip History
View your paymentslip history
All transactions in Malaysian Ringgit (RM)

Show entries

Search:

Tools

TICKET NO	SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	APPROVAL	REJ. REMARKS	PROGRESS STATUS
202199	14/9/2023 3:38:17 PM	20.00 Mode: IBG	20.00 Invoice(s) : 0	BOCH Ref No: 00008496-14/09/23	14/09/2023 Chq No: 50042359637	Approved	MURALI 15/09/2023 10:48 AM		Approved
202250	14/9/2023 5:10:31 PM	Mode: IBG	20.00 Invoice(s) : 0	IBG Ref No: IBG UPDATED ON 11/09/23	07/09/2023 Chq No: 50255705685	Rejected	MURALI 18/09/2023 09:12 AM	Double upload	Re
202455	15/9/2023 12:53:10 PM	20.00 Mode: IBG	20.00 Invoice(s) : 0	BOCH Ref No: 00004011-15/09/23	15/09/2023 Chq No: 50155705614	Approved	MURALI 18/09/2023 10:55 AM		Ap
202719	18/9/2023 9:26:42 AM	15.50 Mode: IBG	15.50 Invoice(s) : 1	BOCH Ref No: 00004633-14/09/23	18/09/2023 Chq No: 50162854600	Approved	MURALI 18/09/2023 03:18 PM		Approved
202721	18/9/2023 9:27:52 AM	79.00 Mode: IBG	79.00 Invoice(s) : 1	BOCH Ref No: 00002031-14/09/23	18/09/2023 Chq No: 50162429601	Approved	MURALI 18/09/2023 03:18 PM		Approved
202722	18/9/2023 9:29:30 AM	80.00 Mode: IBG	80.00 Invoice(s) : 1	BOCH Ref No: 00009094-14/09/23	18/09/2023 Chq No: 50161908602	Approved	MURALI 18/09/2023 03:18 PM		Approved
202724	18/9/2023 9:30:10 AM	80.00 Mode: IBG	80.00 Invoice(s) : 1	BOCH Ref No: 00001720-14/09/23	18/09/2023 Chq No: 50157045610	Approved	MURALI 18/09/2023 03:18 PM		Approved
202725	18/9/2023 9:30:45 AM	30.00 Mode: IBG	30.00 Invoice(s) : 1	BOCH Ref No: 00002352-14/09/23	18/09/2023 Chq No: 50157046609	Approved	MURALI 18/09/2023 03:18 PM		Approved
202727	18/9/2023 9:31:19 AM	10.00 Mode: IBG	10.00 Invoice(s) : 1	BOCH Ref No: 00003992-14/09/23	18/09/2023 Chq No: 50157310608	Approved	MURALI 18/09/2023 03:18 PM		Approved

This section will show the status of approval

This section will show the PIC that approved the payment

This section will show the rejection remarks if payment is rejected



Invoice Report



Invoice Report



The screenshot shows the 'Reports' section of the application. The 'REPORTS' tab is selected in the top navigation bar. Below it, the 'Invoice Report' button is highlighted. The 'Invoice Report' form contains several input fields: 'Invoice Type' (set to 'All'), 'Invoice Status' (set to 'All'), 'Invoice Date' (set to '01/01/2020' to '12/03/2022'), 'Customer' (with example 'J01773'), 'BL No.' (with example 'TAO5038154'), 'Container No.' (with example 'ZCSU7185729'), and 'Invoice No.' (with example '10280586,10280587'). A 'Search' button is located at the bottom left of the form.

Step 1: Select 'Reports' tab

Step 2: View Invoice Report

Step 3: Set the invoice date

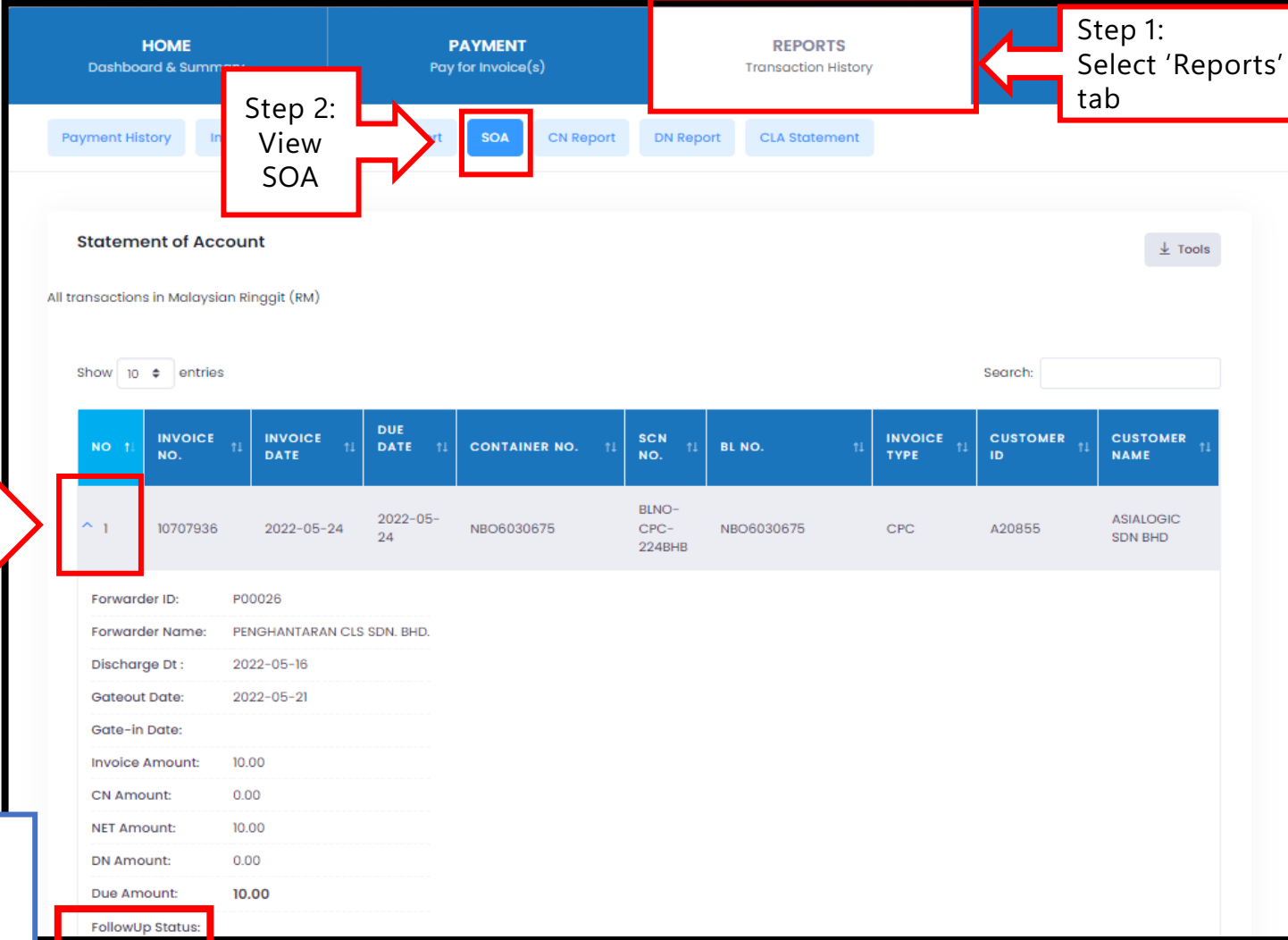
Step 4: Click search



Statement Of Account (SOA)



SOA



Step 1: Select 'Reports' tab

Step 2: View SOA

Step 3: You may click on this section and the details will be shown accordingly

You may view the follow up status (dispute)

Statement of Account

All transactions in Malaysian Ringgit (RM)

Show 10 entries Search:

NO	INVOICE NO.	INVOICE DATE	DUE DATE	CONTAINER NO.	SCN NO.	BL NO.	INVOICE TYPE	CUSTOMER ID	CUSTOMER NAME
1	10707936	2022-05-24	2022-05-24	NBO6030675	BLNO-CPC-224BHB	NBO6030675	CPC	A20855	ASIALOGIC SDN BHD

Forwarder ID: P00026
Forwarder Name: PENGHANTARAN CLS SDN. BHD.
Discharge Dt: 2022-05-16
Gateout Date: 2022-05-21
Gate-in Date:
Invoice Amount: 10.00
CN Amount: 0.00
NET Amount: 10.00
DN Amount: 0.00
Due Amount: 10.00
FollowUp Status:

Credit Note (CN)



CN Report



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA web application interface. At the top, there is a navigation bar with three main tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' tab is highlighted with a red box and labeled 'Step 1: Select 'Reports' tab'. Below the navigation bar, there is a sub-menu with buttons for 'Payment History', 'Invoice Report', 'CN Report', 'DN Report', and 'CLA Statement'. The 'CN Report' button is highlighted with a red box and labeled 'Step 2: View CN Report'. The main content area is titled 'CN Report' and includes the instruction 'Search your CN(s) and print.'. Below this, there is a search form with the following fields: 'Invoice Type:' (a dropdown menu set to 'All'), 'CN Date:' (a date range selector set to '10/05/2022' to '10/05/2022'), 'BL No:' (with an example 'E.g: TAO5038154'), 'Container No:' (with an example 'E.g: ZCSU7185729'), and 'CN NO:' (with an example 'E.g: 10280586,10280587'). A blue 'Search' button is located at the bottom left of the form, highlighted with a red box and labeled 'Step 4: Click search'. The 'CN Date' field is also highlighted with a red box and labeled 'Step 3: Set the CN date'.



Debit Note (DN)



DN Report



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA web application interface. At the top, there is a navigation bar with three main tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' tab is highlighted with a red box and an arrow pointing to it from a callout box that says 'Step 1: Select 'Reports' tab'. Below the navigation bar, there is a sub-menu with buttons for 'Payment History', 'Invoice Report', 'Receipt Report', 'DN Report', and 'CLA Statement'. The 'DN Report' button is highlighted with a red box and an arrow pointing to it from a callout box that says 'Step 2: View DN Report'. Below this, the 'DN Report' section is visible, with the heading 'DN Report' and the instruction 'Search your DN(s) and print.'. There is a search form with several fields: 'Invoice Type:' with a dropdown menu set to 'All'; 'DN Date:' with a date range selector set to '10/05/2022' to '10/05/2022', highlighted with a red box and an arrow from a callout box that says 'Step 3: Set the DN date'; 'BL No:' with a text input field containing 'E.g: TAO5038154'; 'Container No:' with a text input field containing 'E.g: ZCSU7185729'; and 'DN No:' with a text input field containing 'E.g: 10280586,10280587'. At the bottom left of the search form, there is a blue 'Search' button with a magnifying glass icon, highlighted with a red box and an arrow from a callout box that says 'Step 4: Click search'.





SIMPLIFYING LOGISTICS PAYMENT

CLA Statement



CLA Statement



Navigation menu: HOME (Dashboard & Summary), **REPORTS** (Transaction History), MARKETPLACE (Industry Solutions)

Sub-menu: Payment History, Invoice Report, Receipt Report, SOA, CN Report, DN Report, **CLA Statement**

Step 1: Select 'Reports' tab

Step 2: View CLA Statement

CLA Account Statement

All transactions in Malaysian Ringgit (RM)

Show 10 entries Search:

NO	TRANS DATE	RECEIPT NO.	CLA AMOUNT	CONTRA AMOUNT	INVOICE NO.	INVOICE DATE	INVOICE AMOUNT	REMARKS
1	10/08/2020	10000334	5,000.00	0.00			0.00	CLA topup Cash IBG 664896
2	06/01/2021		0.00	0.00	10283626	02/01/2021	0.00	Contra invoice
3	18/01/2021	10000567	3,566.00	0.00			0.00	CLA topup Cash MBB 12345



Marketplace



Marketplace



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the CLA Marketplace dashboard with a navigation bar at the top containing four tabs: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). The main content area is titled 'Marketplace' and 'Industry solutions'. It features a grid of seven service tiles: e-Assure (CLA Release), DGC (Cashless DGC), TDS (Trailer Detention Services), CPC REPAIR (Repair Coverage), DDM (Damage Assessment), CLA PREMIUM (Unlimited Container Release Access), CLA-CPC-TOR, and LPK-CLA-TOR.

Further assistance,
Please email us at:
supportdnd@dnd.com.my
OR
CLAP Helpdesk:
[603 3853 0300](tel:60338530300)





SIMPLIFYING LOGISTICS PAYMENT

CLA Member



User Manual

CLA Member



CONTAINER LEDGER ACCOUNT PORTAL

Welcome to CLA Portal, we simplify your financial transactions.



SIMPLIFYING LOGISTICS PAYMENT

USER LOGIN

F-ZAFINA FWDG

.....

Select Branch

Login

Remember Me [Forgot Password?](#)

[Click HERE to become a CLA Member](#)
[Click HERE to become a CLAP User](#)

eFeedback

ACTIVE COMPANIES **4,043**

ACTIVE USERS **8,053**

CLA Members

WHY SHOULD YOU JOIN AS A CLA MEMBER?
"Reduce Procedures, Time and Costs"

Explore

Click here to view the CLA Member

OR you may click this link to view CLA Member
<https://clap.my/ClaMembersList>

Version : 23.11.16-01 **CLAP.MY** is best viewed using latest versions of Chrome, Firefox, Microsoft Edge or a equivalent browser with a screen resolution of 1024 * 768 or higher.

CLA Members | CLA Release | Circular

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CLA Member



SIMPLIFYING LOGISTICS PAYMENT

In this page, you will be able to view the list of Shipping Liners and the account status

CLA Members

Search... Type: Shipping Agent Branch: All Export to Excel

#	MEMBER NAME
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	

Please wait...

1 2 3 4 5 10 Showing 1 - 10 of 48



CLA Release



User Manual

CLA Release



CONTAINER LEDGER ACCOUNT PORTAL

Welcome to CLA Portal, we simplify your financial transactions.



USER LOGIN

F-ZAFINA FWDG

.....

Select Branch

Login

Remember Me [Forgot Password?](#)

[Click HERE to become a CLA Member](#)
[Click HERE to become a CLAP User](#)

eFeedback

ACTIVE COMPANIES **4,043**

ACTIVE USERS **8,053**

CLA Release

WHY SHOULD YOU JOIN AS A CLA MEMBER?
"Reduce Procedures, Time and Costs"

Explore

Click here to view the CLA Release

OR you may click this link to view CLA Release <https://clap.my/ClaRelease>

Version : 23.11.16-01 **CLAP.MY** is best viewed using latest versions of Chrome, Firefox, Microsoft Edge or a equivalent browser with a screen resolution of 1024 * 768 or higher.

CLA Members CLA Release Circular

2023 @ Clap.my

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CLA Release



SIMPLIFYING LOGISTICS PAYMENT

CLA Release

Search... Branch: All

# ↑	MEMBER NAME	BRANCH	STATUS
1		BTU	Hold
2		KCH	Hold
3		KCH	Release
4		KCH	Hold
5		KCH	Release
6		KCH	Hold
7		KCH	Release

In this page, you will be able to view all our customer's name and the status - On Hold or Release

On Hold means the member has outstanding or overdue payment

Release means the member does not have any outstanding or overdue payment





SIMPLIFYING LOGISTICS PAYMENT

e-Feedback Before Login



Before Login



SIMPLIFYING LOGISTICS PAYMENT

CLA

CONTAINER LEDGER ACCOUNT PORTAL

Welcome to CLA Portal, we simplify your financial transactions.

USER LOGIN

Remember Me [Forgot Password?](#)

[Login](#)

[Don't have an account? Please Sign Up](#)

[eFeedback](#)

ACTIVE COMPANIES **2,620**

ACTIVE USERS **6,202**

WHAT IS CLA DGC?

"Cashless Solution in Managing Depot Gate Charges (DGC)"

[Explore](#)

Step 1: Click on eFeedback



Before Login



SIMPLIFYING LOGISTICS PAYMENT

Step 2:
Fill in all
the
details
required

eFeedback

Branch *	Reason *
PORT KLANG	- Choose your reason -
Business Type *	Company Name *
- Select your business type -	ABCD Sdn Bhd
CLA Account No	Your Name *
Q00124	Your Name
Contact Email *	Remarks *
Contact Email	Remarks

Supporting Documents

Choose File No file chosen

Any document that supports you claim. (images / pdf and not exceeding 3mb file size)

Submit Close

Step 3:
Click
Submit



Before Login



SIMPLIFYING LOGISTICS PAYMENT



Thank you, we have received your feedback
and our CLAP team will update you asap.

Ok, got it!

Upon clicking on
Submit, this popup
will show up, saying
that you have
successfully send
your e-Feedback

The PIC will be
working on your
e-Feedback
accordingly

e-Feedback After Login



After Login



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA user interface after login. At the top, there are three navigation tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'MARKETPLACE' (Industry Solutions). The 'PAYMENT' tab is highlighted with a red border, and a red arrow points to it from a white box containing the text 'Step 1: Go to 'Payment' tab'. Below the navigation tabs, there are three summary cards: 'CLA Summary' (Account Status & CLA Balance), 'Outstanding Summary' (Total Outstanding), and 'Overdue Summary' (Exceeded Credit Terms). Each card displays key metrics: CLA SECURITY STATUS: CASH, CLA Cash Balance: RM 18,988.00; Due Amount: RM 4,415.00, Invoice(s): 32; and Overdue Amount: RM 280.00, Invoice(s): 26. Below these cards are three large, colored buttons: a teal button for 'CLA Summary' showing 'RM 18,988.00', an orange button for 'Outstanding Summary' showing 'RM 4,415.00', and a pink button for 'Overdue Summary' showing 'RM 280.00'.



After Login



SIMPLIFYING LOGISTICS PAYMENT

Step 2: Select your invoice

<input checked="" type="checkbox"/>	10758370 Type: Invoice	26/07/2022	26/07/2022	10.00	NBOZ99006200 P.voy.: BLNO-CPC-225CDC	NBOZ99006200 Cust: A20855	CPC Opr: HMM
<input checked="" type="checkbox"/>	10758371 Type: Invoice	26/07/2022	26/07/2022	10.00	NBOZ99232100 P.voy.: BLNO-CPC-226BEE	NBOZ99232100 Cust: A20855	CPC Opr: HMM
TOTAL DUE				4,415.00			

Add to Cart eFeedback

Step 3: Click eFeedback

The screenshot shows a table of invoices with two rows. Each row has a checked checkbox in the first column. A red box highlights these two rows, with an arrow pointing to a text box on the left that says 'Step 2: Select your invoice'. At the bottom of the table, there are two buttons: 'Add to Cart' and 'eFeedback'. A red box highlights the 'eFeedback' button, with an arrow pointing to a text box on the right that says 'Step 3: Click eFeedback'.

After Login



SIMPLIFYING LOGISTICS PAYMENT

eFeedback

No Of Invoice(s) Selected : 2

Reason *

Choose your reason

Remarks *

Remarks

Supporting Documents

Choose File No file chosen

Any document that supports you claim. (images / pdf)

Submit

Step 4:
Fill in all
the
details

Step 5:
Click
submit



After Login



SIMPLIFYING LOGISTICS PAYMENT



Thank you, we have received your feedback
and our CLAP team will update you asap.

Ok, got it!

Once you clicked on
Submit, all the details
will be sent to the
related PIC

The PIC will review all
the details and action
will be taken
accordingly

You may view the
e-Feedback status by
following the guide on
the next page

e-Feedback Status





SIMPLIFYING LOGISTICS PAYMENT

Check e-Feedback Status

The screenshot displays the CLA user interface. At the top, there is a navigation bar with three tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' tab is highlighted with a red box, and a red arrow points to it from a text box that says 'Step 1: Select 'Reports' tab'. Below the navigation bar, there are three summary cards: 'CLA Summary' (Account Status & CLA Balance), 'Outstanding Summary' (Total Outstanding), and 'Overdue Summary' (Exceeded Credit Terms). Each card displays key metrics and values.

Summary Card	Key Metric	Value
CLA Summary (Account Status & CLA Balance)	CLA Cash Balance	RM 18,988.00
Outstanding Summary (Total Outstanding)	Due Amount	RM 4,415.00
Outstanding Summary (Total Outstanding)	Invoice(s)	32
Overdue Summary (Exceeded Credit Terms)	Overdue Amount	RM 280.00
Overdue Summary (Exceeded Credit Terms)	Invoice(s)	26



Check e-Feedback Status



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA web application interface. At the top, there is a navigation bar with four main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below this bar is a secondary navigation bar containing several buttons: Payment History, Invoice Report, Receipt Report, SOA, CN Report, and eFeedback. The eFeedback button is highlighted with a red box, and a red callout box with the text "Step 2: Click eFeedback" has two red arrows pointing to it. Below the navigation bars is the main content area, which is currently displaying the "Payment History" section. This section includes a "Tools" button, a description of the payment history, a search bar, and a table with columns for Submission Date, Invoice Amount, Slip Amount, Bank Ref., Cheque Ref., and Status.



Check e-Feedback Status



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'eFeedback History' page. At the top, there is a navigation bar with four main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below this is a secondary navigation bar with buttons for Payment History, Invoice Report, Receipt Report, SOA, CN Report, DN Report, CLA Statement, and eFeedback (which is highlighted in blue). The main content area is titled 'eFeedback History' and includes a sub-header 'View your eFeedback history with PIC action status' and a 'Tools' button with a download icon. There is a 'Show 10 entries' dropdown and a search box. The data is presented in a table with the following columns: SUBMISSION DATE, TICKETNO, REASON, REMARKS, ACTION STATUS, and ACT. Two entries are visible in the table.

SUBMISSION DATE	TICKETNO	REASON	REMARKS	ACTION STATUS	ACT
15/7/2022 1:47:27 PM	600689	Deposit	PAYMENT DEPOSITED TODAY 15/7/2022 FOR INVOICE KMTC12210732725	Pending	
15/7/2022 1:50:31 PM	600690	Deposit	PAYMENT FOR INVOICE KMTC12210732725	Pending	

In this page, it will show the list of e-Feedback submitted in this portal.

You may find your selected reason, remarks and action status taken by the related PIC.





SIMPLIFYING LOGISTICS PAYMENT

THANK YOU

D&D Control (M) Sdn Bhd (923103-K)

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Bayu Perdana, 41200 Klang,
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