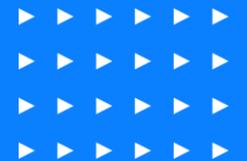# CLAP 2.0 USER MANUAL

REVISION 2.0 OCTOBER

CONTENT

You may click on the content available below and it will redirect you to your selected content.
Note: Please use Google Chrome to login into our portal for better experience

CLA
SIMPLIFYING LOGISTICS PAYMENT

Login / New user:

- New registration
- Sign in
- Forgot password
- Assign PIC

Homepage:

- Homepage

Payment:

- Payment via IBG
- Payment via FPX
- Contra CLA
- Reload CLA
- Payment Self-cancellation
- Add to cart

Damage photos:

- Download damage photo

Report:

- Payment history
- Invoice report
- Receipt report
- SOA
- CN report
- DN report
- CLA statement

Marketplace:

- Market Place
- E-Assure

CLA Member:

- CLA Member

CLA Release:

- CLA Release

Certificate issue:

- How to solve

e-Feedback:

- Before login
- After login
- Check eFeedback status

For further assistance, please reach out to us via eFeedback at www.clap.my

Login / New user:

SIMPLIFYING LOGISTICS PAYMENT

New registration

USER LOGIN

Username

Password

Select Branch

Login

Remember Me

Forgot Password?

Don't have an account? Please Sign Up

Need assistance?

Step 1: Click 'Sign up'

New registration

Step 2: Fill in account details.

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Enter your Account Details

Party /Role Type
Billing Party
Please enter your role.

CLA Account Branch
PORT KLANG
Cla account home branch.

Name Of Company
ABC EAGLE SDN BHD
Please enter your company name.

Registration No
897034123
Please enter your company registration no.

Type Of Company
Partnership
Please enter your company type.

Principal Activity
Forwarder
Please enter your business type.

Estimated Monthly Containers
5
Please enter monthly estimated containers to be handled.

Name Of Principal Banker
Principle Banker
Please enter your principle banker name.

Bank Account Number
Bank A/C No.
Please enter your banker account number.

Principal Banker Address
Bank Address
Please enter your principle banker's address.

Has Own Insurance?
Not Available
Please select your insurance status.

Insurance Expiry Date
dd/mm/yyyy
Please enter your insurance expiry date.

NEXT

New registration

Step 3: Set your address

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Set Your Address

Address Line 1
abc, jalan defg
Please enter your Address.

Address Line 2
Shah alam
Please enter your Address.

Postcode
76544
Please enter your Postcode.

City
Shah Alam
Please enter your City.

State
SELANGOR
Please enter your State.

Country
Malaysia
Please enter your State.

Telephone(s)
03-45678901
Please enter your telephone number(s).

Fax
03-45678910
Please enter your fax number(s).

PREVIOUS   NEXT

New registration

Step 4: Upload documents. *For CLAP registration, only SSM Form is required

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Upload Your Documents

Form D / Business Registration / LLP Certificate & Profile

[Choose File] oracleReport.pdf

Provides information the Company.

Copy of NRIC(the company owner)

[Choose File] oracleReport.pdf

To certify the person exists.

Container Liability Insurance Policy

[Choose File] oracleReport.pdf

Copy of the Container Liability Insurance Policy button cover for total loss (with minimum RM 100,000 policy).

PREVIOUS   NEXT

SIMPLIFYING LOGISTICS PAYMENT

New registration

Step 5: PIC details.

New registration

CLA
SIMPLIFYING LOGISTICS PAYMENT

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

Step 6: PIC for payment.

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

PIC for Payments

Contact Person (1)
Aliyah Binti Suhaimi
Please enter your contact person(1).

Position
Finance Assistant
Please enter contact person(1)'s position.

Handphone
012-34567890
Please enter contact person(1)'s handphone.

Email Address
aliyah@abc.com.my
Please enter contact person(1)'s email address.

Contact Person (2)
Contact Person
Please enter your contact person(2).

Position
Position
Please enter contact person(2)'s position.

Handphone
+60123456789
Please enter contact person(2)'s handphone.

Email Address
yourname@yourdomain.com
Please enter contact person(2)'s email address.

PREVIOUS

NEXT

New registration

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Review your Details and Submit

Account Details:
ABC EAGLE SDN BHD (897034123)
Partnership / Forwarder

Current Address:
abc, jalan defg, Shah alam
Shah Alam 76544, SELANGOR, Malaysia
Tel: , Fax:

Contact Person Details:
Aliyah Binti Suhaimi (Finance Assistant)
Tel: 012-34567890, Email: aliyah@abc.com.my

PIC for Payments:
Aliyah Binti Suhaimi (Finance Assistant)
Tel: 012-34567890, Email: aliyah@abc.com.my

☐ I agree to the Clap's Terms & Conditions.

PREVIOUS   SUBMIT

Step 7: Summary and submission

Upon successful submission, the username & password will be sent via email.

Sign in:

Sign in

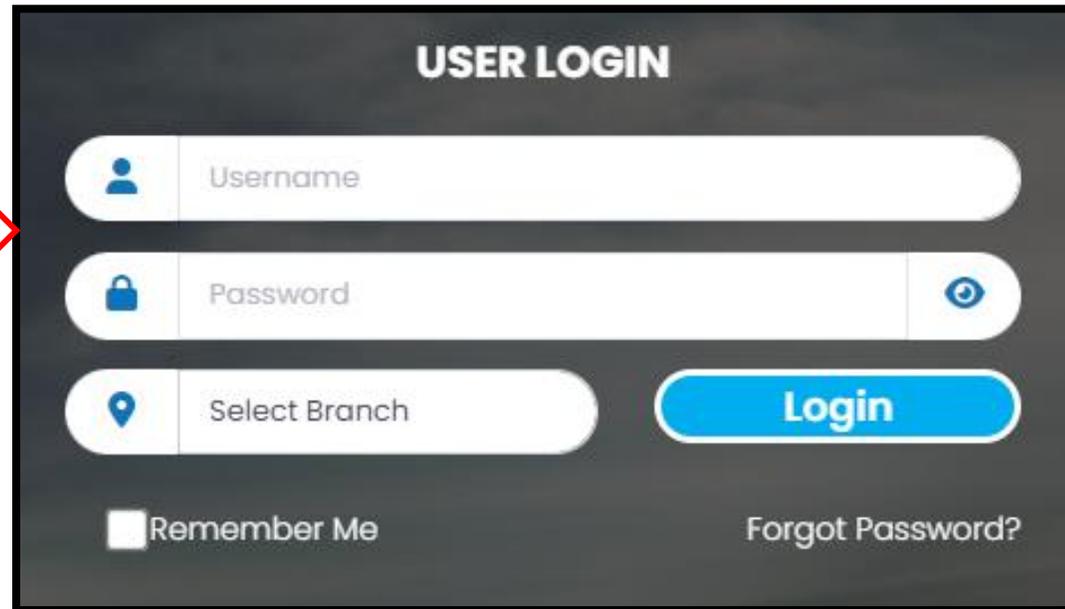Key in username, password and select your respective branch

USER LOGIN

Username

Password

Select Branch

Login

Remember Me

Forgot Password?

For existing customers who do not have their username and password please drop an email to
supportdnd@dnd.com.my

Sign in

Update your details (First time login)

Your Full Name

Email Address

Mobile No (Ex: 0123456789)

New Password

Retype Password

Save changes

Sign in

Click on 'Forgot Password?', fill in your email or username and press submit.

Assign Pic:

Assign Pic

Step 1:
Click on setting under setting you will find the user management

Assign Pic

Click new button to assign pic's
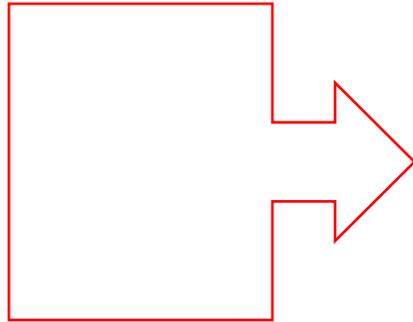
Homepage :

SIMPLIFYING LOGISTICS PAYMENT

Homepage

HOME	PAYMENT	REPORTS	MARKETPLACE
Dashboard & Summary	Pay for Invoice(s)	Transaction History	Industry Solutions

CLA Summary
(Account Status & CLA Balance)

CLA SECURITY STATUS :	CASH
CLA Cash Balance :	RM 0.00

Outstanding Summary
(Total Outstanding)

Due Amount :	RM 7,678.50
Invoice(s):	22

Overdue Summary
(Exceeded Credit Terms)

Overdue Amount :	RM 5,698.50
Invoice(s) :	17

CLA Summary
RM 0.00

Outstanding Summary
RM 7,678.50

Overdue Summary
RM 5,698.50

1

CLA Summary:
- Displays the available cash balance in the ledger account.
- The available cash balance is to contra with the outstanding invoices.

2

Outstanding summary:
- Display total unpaid invoices.
- To view outstanding invoices, Click on the Outstanding Summary.

3

Overdue summary:
- Display total overdue invoices.
- To view outstanding invoices, Click on the Overdue Summary.

Payment :

Payment via IBG

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME	PAYMENT	REPORTS	MARKETPLACE
Dashboard & Summary	Pay for Invoice(s)	Transac...	...olutions

1 **Choose Invoice(s)** Select invoice(s) and proceed

2 **Pay for Invoice(s)** Select pay via and amount

3 **Bank-in De...** Fill up bank-i...

*Search for the invoice by the invoice number (If not available)

Invoice Type:
All

- All
- Demurrage
- Detention
- Damage
- Warehouse
- Shipping Landside
- CPC
- CPC Repair
- TDS
- DGC
- DGC Fee
- MISC

Invoice Date:
01/01/2010 ··· 28/04/2022

Invoice No:
E.g: 10280586,10280587
(Multiple Invoice No separated by comma)

BL No:
E.g: TAO5038154

Container No:
E.g: ZCSU7185729

Print Invoice

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	104	Outstanding Amount :	RM 53238.00
Paying Amount :	RM 555.00	Balance Outstanding :	RM 52683.00

	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
☑	10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
☑	10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1: Select the respective invoice

Payment via IBG

HOME	PAYMENT	REPORTS	MARKETPLACE
Dashboard & Summary	Pay for Invoice(s)	Transaction History	Industry Solutions

✓ Choose Invoice(s)
Select invoice(s) and proceed

✓ Pay for Invoice(s)
Select pay via and submit

Select and Pay for Invoices

Pay via

⊙ DIRECT BANK TRANSFER

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
/06/2021 to 30/4/2025)

○ **CASH BALANCE**

CLA Cash Available:
RM 1,243.26

Step 2: Choose Upload Bank-in slip

Bank-In Details
Please fill up bank-in details and submit

Payment Mode
--Select--

Cheque / Reference No
023456
Ex: 10123456

Paid To
--Select--
Principal : Liner / Haulier / Depot / Warehouse

Payer
-Select Payee
Select actual payer

Payment Slip Amount (RM)
RM 0.00

Amount (RM)
286.48

Upload File
Choose File No file chosen
Max file size is 1MB and allowed file extentions are .png, .jpg, .jpeg and .pdf

Remarks
Type here

Step 4: Fill in all the bank in details

← Previous

Forward   Submit →

Step 5: Click submit and confirm your submission

Upon successful submission, a notification will be sent to the registered email address.

CLA
SIMPLIFYING LOGISTICS PAYMENT

Payment via FPX

Payment via FPX

STICS PAYMENT

DIRECT BANK TRANSFER

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
RM 0.00 (10/06/2021 to 30/4/2025)

Step 2: Choose FPX

CASH BALANCE

CLA Cash Available:
RM 1,243.26

Bank-In Details
Please fill up bank-in details and submit

Amount (RM)
286.48

Processing fee of RM 0.00 (10/06/2021 to 31/05/2022) applicable for this transaction

Remarks
Type here

☐ I hereby acknowledge the disclaimer and accept being re-directed to a third party payment gateway site managed by RAZER Fintech (M) Sdn. Bhd.
Disclaimer:
By clicking on the link "I Accept" this Disclaimer, subscriber automatically redirected to a third party payment gateway website managed by RAZER FINTECH (M) SDN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or completeness of the services, information, materials, tools or the reliability of any service, advice, opinion, statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries and arrangements to verify, scan and check the Website for any viruses, malicious code or malware, and CLA provides no warranties whatsoever in this regard.
* **NOTE:** Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.
Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

← Previous

Step 3: Click submit

Submit →

Payment via FPX

Step 4: Confirm submission

Upon submission, you will be redirected to Razer Merchant service page.

Payment via FPX

Razer Merchant Page

Email and mobile number can be change.

Step 7: Select Bank

- Once you have selected your respective bank, it will be re-directed to the bank's online banking page to proceed with the payment

- Upon successful payment a notification will be received from Razer

- To obtain the receipt, please refer to "Receipt Report" in CLAP

Contra:

Contra CLA

Contra CLA

Select and Pay for Invoices

Pay via

DIRECT BANK TRANSFER

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
RM 0.00 (10/06/2021 to 30/4/20...

CASH BALANCE

Step 2: Select Contra CLA

CLA Cash Available:
RM 1,243.26

Total Amount Selected:
RM 567.10

CLA Cash Current Balance:
RM 676.16

Step 3: Click submit and confirm your submission

← Previous

Forward

Submit →

Choose Invoice(s)
Select invoice(s) and proceed

Pay for Invoice(s)
Select pay via and submit

Reload:

Reload

CLA
SIMPLIFYING LOGISTICS PAYMENT

| **HOME** Dashboard & Summary | **PAYMENT** Pay for Invoice(s) | **REPORTS** Transaction History | **MARKETPLACE** Industry Solutions |

✔ Dear Customer, please update your SST Tax group here. ✕

CLA Summary
(Account Status & CLA Balance)

CLA SECURITY STATUS :	Credit
Cash Balance :	RM 180.00
CLA⁺ Balance :	RM 1,063.26
Available Credit Balance :	5,000.00
Limit Units :	10
eased Units :	1764
ance Units :	-1754

Reload | Request Refund

Outstanding Summary
(Total Outstanding)

| Due Amount : | |
| Invoice(s): | 38 |

Overdue Summary
(Exceeded Credit Terms)

| Overdue Amount : | |
| Invoice(s) : | |

CLA⁺ Summary
(Individual Funding Account Summary)

FUNDING SOCIETY

Funding Limit :	RM 5000.00
Funding Received :	RM 1500.00
Funding Repaid :	RM 0.00
Repayment Pending :	RM 1,500.00

Request for Drawdown

Step 1:
Choose
Reload to
top up CLA
Summary
home page

Reload

CLA
SIMPLIFYING LOGISTICS PAYMENT

Reload
Reload your CLA Cash Account

Reload Amount
RM 0.00

Step 2: Key in the reload amount.

Pay via

DIRECT BANK TRANSFER
Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
RM 0.00 (10/06/2021 to 30/4/2025)

Step 3: Fill in all the bank in details

Bank
Select

Payment Mode
--Select--

Cheque / IBG No.
023456
Ex: 10123456

Payment Slip Amount (RM)
RM 0.00

Bank Ref No.
00096730-2611
Ref. No of your transaction slip

Transaction Date
DD/MM/YYYY
Bank-in Date.

Upload File
Choose File   No file chose
Max file size is 1MB and allowed fi   d .pdf

Topup

Step 4: Click topup and confirm your submission

Upon successful submission, a notification will be sent to the registered email address.

PAYMENT CANELLATIONS :

IBG/PFX REJECTIONS

CLA
SIMPLIFYING LOGISTICS PAYMENT

1. To cancel the payment, please choose payment tab

2. Select the pop-up notification indicating You can click here to cancel the payment to proceed with cancellation

3. Please confirm your cancellation one more time, then hit 'Proceed' to finish up

4. Your invoice has been successfully cancelled. Please redo the payment with the correct details.

	Outstanding Invoice(s) :	7	Outstanding Amount :	RM 3,249.84
	Paying Amount :	RM 0.00	Balance Outstanding :	RM 3,249.84

	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
☐	Type: Invoice	08/08/2024	08/08/2024	Inv/Dn Amt: 10.00 SST Amt: 0.00 10.00	P.voy.: BLNO-CPC-2468X6		CPC Opr: KMT
☐	Type: Invoice	19/08/2024	26/08/2024	Inv/Dn Amt: 1,680.00 SST Amt: 0.00 1,680.00	P.voy.: 2443HA		Demurrage Opr: NAM
☐	Type: Invoice	20/08/2024	27/08/2024	Inv/Dn Amt: 44.00 SST Amt: 3.52 47.52	P.voy.: 2471S4		Damage Opr: KMT
☐	Type: Invoice	20/08/2024	27/08/2024	Inv/Dn Amt: 175.00 SST Amt: 14.00 189.00	P.voy.: 2472C7		Damage Opr: KMT
☐	Type: Invoice	23/08/2024	30/08/2024	Inv/Dn Amt: 1,120.00 SST Amt: 0.00 1,120.00	P.voy.: 2443HA		Demurrage Opr: NAM
☐	Type: Invoice	21/08/2024	28/08/2024	Inv/Dn Amt: 179.00 SST Amt: 14.32	P.voy.: EOR-2471S4		Damage Opr: KMT

Reload cancellations :

1. "Go to the 'Payment' tab, then select the 'Payment History' tab. In the 'Pending' row, tick the checkbox to cancel the request.

2. Please confirm your cancellation one more time, then hit 'Proceed' to finish up."
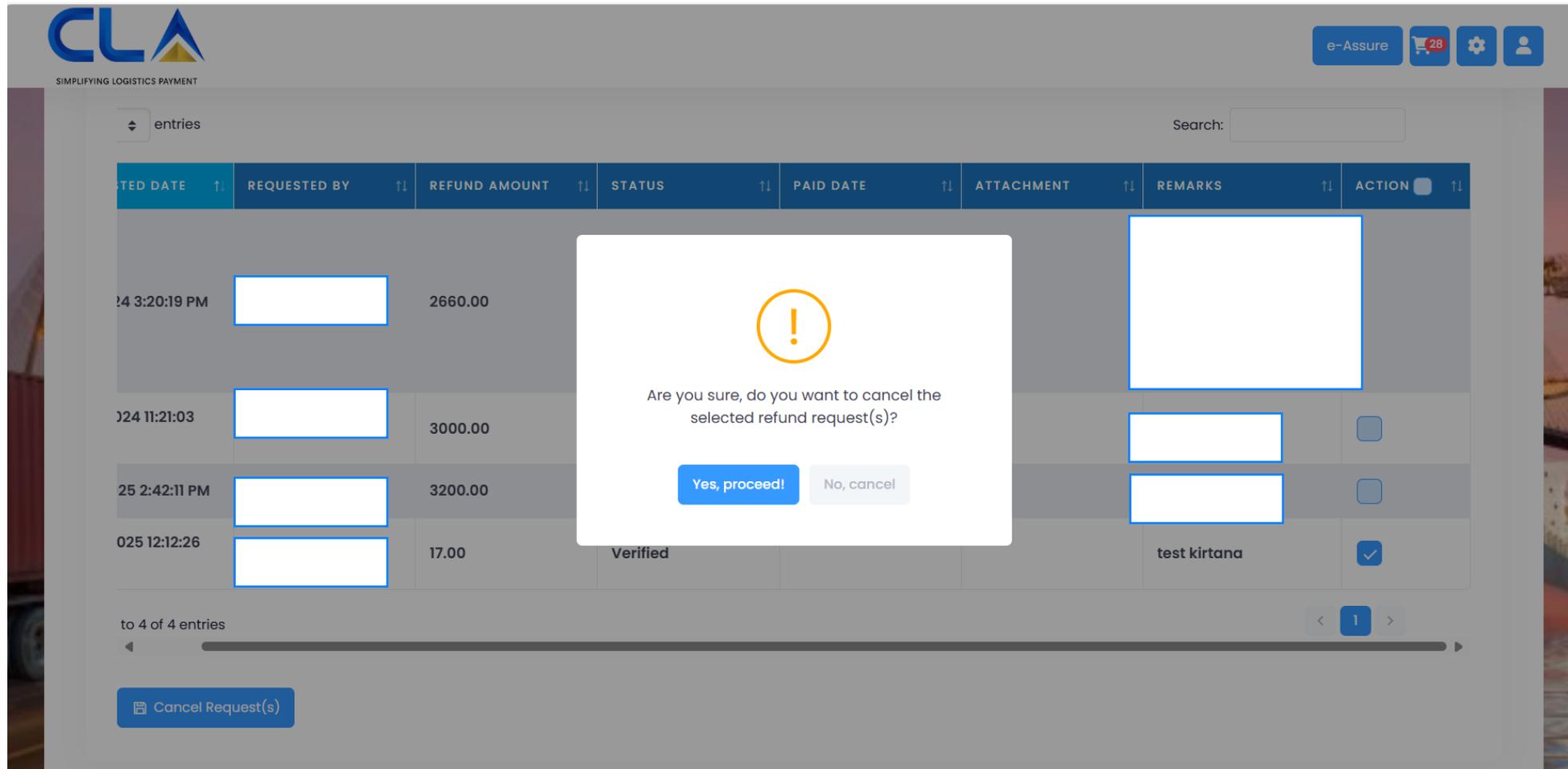
Request Refund Cancellation:

1. Go to the Marketplace, select the 'CLA Refund' tab, tick the checkbox for the specific refund row, and click 'Cancel Request' to cancel the refund."

2. Please confirm your cancellation one more time, then hit 'Proceed' to finish up

Add to cart :

Add to cart

Invoice Type:
All

Invoice Date:
01/01/2010 ... 09/05/2022

Invoice No:
10680698, 10681259
(Multiple Invoice No separated by comma)

BL No:
E.g: TAO5038154

Container No:
E.g: ZCSU7185729

Search   Reset   Print Invoice

All transactions in Malaysian Ringgit (RM)

| Outstanding Invoice(s) : | 2 | Outstanding Amount : | RM 2230.00 |
| Paying Amount : | RM 2230.00 | Balance Outstanding : | RM 0.00 |

	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
☑	Type: Invoice	18/04/2022	25/04/2022	1,330.00	IAAU18155 P.voy.: 2228		ntion AL
☑	Type: Invoice	20/04/2022	27/04/2022	900.00	IAAU176115 P.voy.: 2228		ntion AL
			TOTAL DUE	2230.00			

Step 1:
Choose invoice.

Step 2:
Click 'Add to cart' button.

Add to cart   Next →

SIMPLIFYING LOGISTICS PAYMENT

Add to cart

CLA
SIMPLIFYING LOGISTICS PAYMENT

Cart View
Invoice(s) to make payment.

Outstanding Invoice(s) : 2   Outstanding Amount : RM 2,230.00
Paying Amount : RM 2230.00   Balance Outstanding : RM 0.00

Step 3: Select invoice to make payment.

INV/DN NO	CN	INV DATE	DUE DATE	INV/DN AMT	CONTAINER NO	BL NO	TRNX TYPE
Type: Invoice		18/04/2022	25/04/2022	1,330.0 P.voy.: 222BDV	Cust: A20855	Detention Opr: IAL	
		20/04/2022	27/04/2022	900.00 P.voy.: 222BDS	Cust: A20855	Detention Opr: IAL	

TOTAL DUE   2,230.00

Pay via

UPLOAD BANK-IN SLIP   **◆FPX**
RM 0.00 (10/06/2021 to 31/05/2022)

Zero processing fee.
IBG – Approval within 3 working days (72 Hrs)
IBFT – Approval within 1 working day (24 Hrs)

Step 4: Select the preferred payment method and proceed with payment

☑ I hereby acknowledge the disclaimer and accept being re-directed to a third party payment gateway site managed by RAZER Fintech (M) Sdn. Bhd.
Disclaimer:

By clicking on the link "I Accept" this Disclaimer, subscriber automatically redirected to a third party payment gateway website managed by RAZER FINTECH (M) SDN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or completeness of the services, information, materials, tools or the reliability of any service, advice, opinion, statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries and arrangements to verify, scan and check the Website for any viruses, malicious code or malware, and CLA provides no warranties whatsoever in this regard.

* **NOTE**: Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.

Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

Download damage photos:

Download damage photos

Step 1:
Go to Payment tab

Step 2:
Click on the red ticket to download damage photos and EOR.

Payment History Report :

Payment history

Payment history

This section will show the PIC that approved the payment.

This section will show the rejection remarks if payment is rejected.

This section will show the rejection remarks if payment is rejected.

PaymentSlip History
View your paymentslip history

All transactions in Malaysian Ringgit (RM)

Show 10 entries

Search:

TICKET NO	SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	APPROVAL	REJ. REMARKS	PROGRESS STATUS
202199	14/9/2023 3:38:17 PM	20.00 Mode: IBG	20.00 Invoice(s) : 0	BOCH Ref No: 00008496- 14/09/23	14/09/2023 Chq No: 50042359637	Approved	MURALI 15/09/2023 10:48 AM		Approved
202250	14/9/2023 5:10:31 PM	Mode: IBG	20.00 Invoice(s) : 0	IBG Ref No: IBG UPDATED ON 11/09/23	07/09/2023 Chq No: 50255705685	Rejected	MURALI 18/09/2023 09:12 AM	Double upload	Rejected
202455	15/9/2023 12:53:10 PM	20.00 Mode: IBG	20.00 Invoice(s) : 0	BOCH Ref No: 00004011- 15/09/23	15/09/2023 Chq No: 50155705614	Approved	MURALI 18/09/2023 10:55 AM		Approved
202719	18/9/2023 9:26:42 AM	15.50 Mode: IBG	15.50 Invoice(s) : 1	BOCH Ref No: 00004633- 14/09/23	18/09/2023 Chq No: 50162854600	Approved	MURALI 18/09/2023 03:18 PM		Approved
202721	18/9/2023 9:27:52 AM	79.00 Mode: IBG	79.00 Invoice(s) : 1	BOCH Ref No: 00002031- 14/09/23	18/09/2023 Chq No: 50162429601	Approved	MURALI 18/09/2023 03:18 PM		Approved
202722	18/9/2023 9:29:30 AM	80.00 Mode: IBG	80.00 Invoice(s) : 1	BOCH Ref No: 00009094- 14/09/23	18/09/2023 Chq No: 50161908602	Approved	MURALI 18/09/2023 03:18 PM		Approved
202724	18/9/2023 9:30:10 AM	80.00 Mode: IBG	80.00 Invoice(s) : 1	BOCH Ref No: 00001720- 14/09/23	18/09/2023 Chq No: 50157045610	Approved	MURALI 18/09/2023 03:18 PM		Approved
202725	18/9/2023 9:30:45 AM	30.00 Mode: IBG	30.00 Invoice(s) : 1	BOCH Ref No: 00002352- 14/09/23	18/09/2023 Chq No: 50157046609	Approved	MURALI 18/09/2023 03:18 PM		Approved
202727	18/9/2023 9:31:19 AM	10.00 Mode: IBG	10.00 Invoice(s) : 1	BOCH Ref No: 00003992- 14/09/23	18/09/2023 Chq No: 50157310608	Approved	MURALI 18/09/2023 03:18 PM		Approved

SIMPLIFYING LOGISTICS PAYMENT

Invoice Report :

Invoice report

CLA
SIMPLIFYING LOGISTICS PAYMENT

| HOME | PAYMENT | REPORTS | |
| Dashboard & Summary | Pay for Invoice(s) | Transaction History | |

Step 1: Select 'Report' tab

| Payment History | **Invoice Report** | | CN Report | DN Report | CLA Statement |

Step 2: View Invoice Report

Invoice Report

Search your invoice(s) and print.

Invoice Type:

All

Invoice Status:

All

Invoice Date:

01/01/2020 ... 12/03/2022

Step 3: Set the invoice date

Customer:

E.g: J01773

BL No:

E.g: TAO5038154

Container No:

E.g: ZCSU7185729

Invoice No:

E.g: 10280586,10280587

🔍 Search

Invoice

Step 4: Click search

Statement Of Account :
(SOA)

SOA
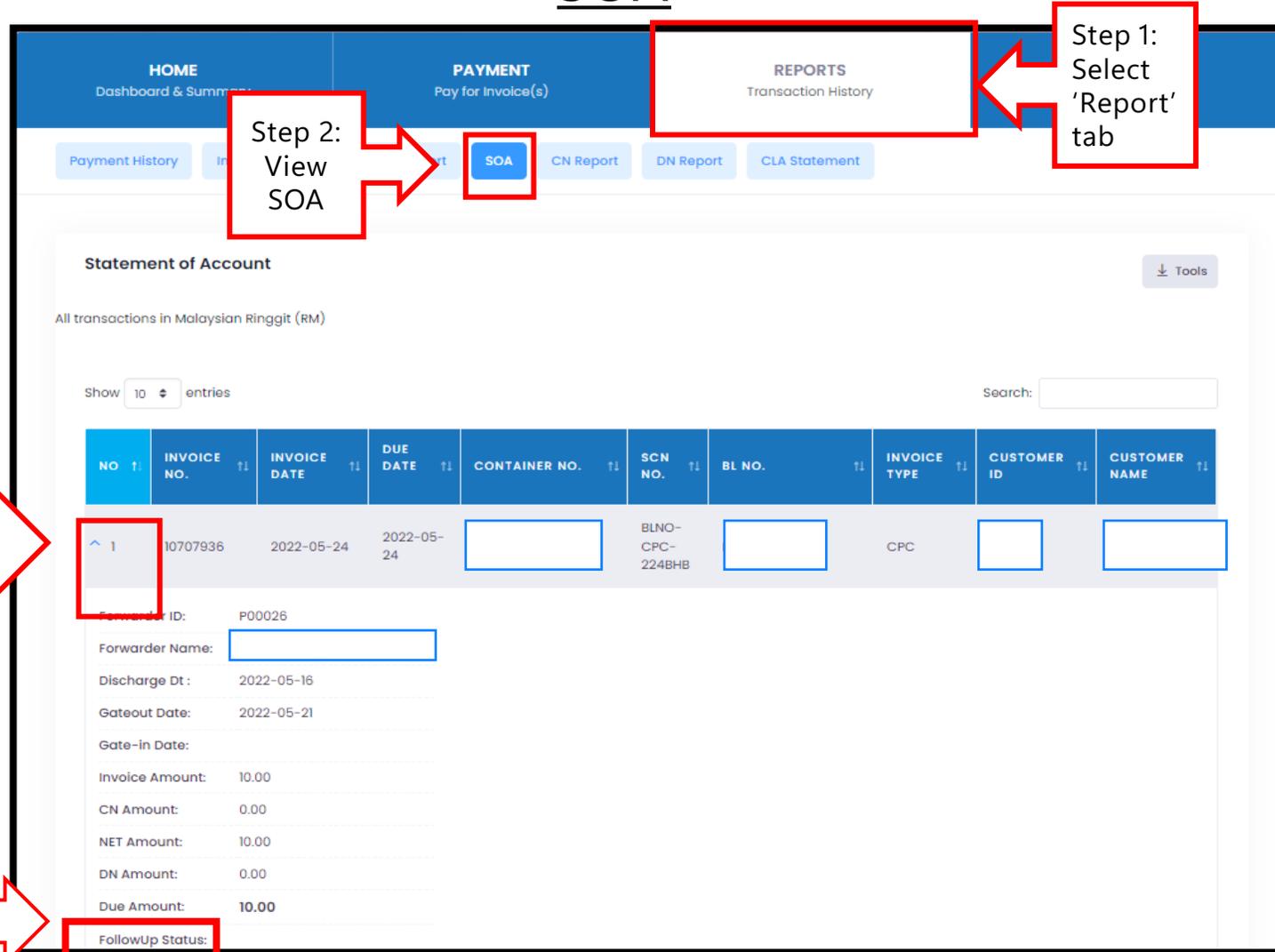
Step 1: Select 'Report' tab

Step 2: View SOA

HOME	PAYMENT	REPORTS
Dashboard & Summary	Pay for Invoice(s)	Transaction History

Payment History | In...rt | SOA | CN Report | DN Report | CLA Statement

Statement of Account

⬇ Tools

All transactions in Malaysian Ringgit (RM)

Show 10 ⬍ entries

Search: [   ]

Step 3: You may click on this section and the details will be shown accordingly.

NO ⬍	INVOICE NO. ⬍	INVOICE DATE ⬍	DUE DATE ⬍	CONTAINER NO.	SCN NO. ⬍	BL NO. ⬍	INVOICE TYPE ⬍	CUSTOMER ID ⬍	CUSTOMER NAME ⬍
^ 1	10707936	2022-05-24	2022-05-24		BLNO-CPC-224BHB		CPC		

Forwarder ID: P00026

Forwarder Name: [   ]

Discharge Dt :   2022-05-16

Gateout Date: 2022-05-21

Gate-in Date:

Invoice Amount: 10.00

CN Amount: 0.00

NET Amount: 10.00

DN Amount: 0.00

Due Amount: **10.00**

FollowUp Status:

You may view the follow up status (dispute).

User Manual

CN Report

DN Report

SIMPLIFYING LOGISTICS PAYMENT

HOME Dashboard & Summary

PAYMENT Pay for Invoice(s)

REPORTS Transaction History

Step 1: Select 'Report' tab

Payment History | Invoice Report | Receipt Repor | DN Report | CLA Statement

Step 2: View CN Report

DN Report

Search your DN(s) and print.

Invoice Type:
All

DN Date:
10/05/2022 ... 10/05/2022

Step 3: Set the DN date

BL No:
E.g: TAO5038154

Container No:
E.g: ZCSU7185729

DN No:
E.g: 10280586,10280587

Search

Step 4: Click search

CLA Statement :

User Manual

CLA Statement

CLA Member list :

SIMPLIFYING LOGISTICS PAYMENT

CLA Member

CLA Members

| | Search... | Type: | Shipping Agent ⌄ | Branch: | All ⌄ | ⬇ Export to Excel |

# ↑	MEMBER NAME
1	ALPINE SHIPPING SDN BHD
2	CLARION INTERNATIONAL FREIGHT & LOGISTICS SDN BHD
3	CMA CGM MALAYSIA SDN BHD
4	COSCO SHIPPING LINES CO LTD
5	CTP SHIPPING LINE (MALAYSIA) SDN BHD
6	EXPRESSWAY CONTAINER LINES SDN BHD
7	GLOBAL NETWORK LINES SDN BHD
8	HEUNG - A (M) SDN BHD
9	HYUNDAI MERCHANT MARINE (M) SDN BHD
10	INTERASIA LINES (M) SDN BHD

« ‹ 1 2 3 4 5 › »   10 ⌄ Showing 1 - 10 of 48

In this page, you will be able to view the list of Shipping Liners and the account status.

CLA Release :

CLA Release

CLA Release

Search...	Branch:	All ▼

# ↑	MEMBER NAME	BRANCH	STATUS
1	PADIBERAS NASIONAL BERHAD (BERNAS)	BTU	
2	AIRSEAL FREIGHT FORWARDERS COMPANY	KCH	
3	ASTEEL SDN BHD	KCH	
4	CENTURION FREIGHT EXPRESS SDN BHD	KCH	
5	PANSAR COMPANY SDN BHD	KCH	
6	PADIBERAS NASIONAL BERHAD (BERNAS)	KCH	
7	SYARIKAT KIM LIAN FORWARDING COMPANY	KCH	

In this page, you will be able to view all our customer's name and the status - On Hold or Release.

You also may view the non-CLA consignee hold status on this page.

This indicates the status of their company in dealing with container release from the port.

E-feedback Before Login :

D&D Control (M) Sdn. Bhd. | www.dnd.com.my

Before Login

CONTAINER LEDGER ACCOUNT PORTAL

Welcome to CLA Portal, we simplify your financial transactions.

USER LOGIN

Select Branch

Login

Remember Me

Forgot Password?

Don't have an account? Please Sign Up

eFeedback

ACTIVE COMPANIES
2,620

ACTIVE USERS
6,202

WHAT IS CLA DGC?

"Cashless Solution in Managing Depot Gate Charges (DGC)"

Explore

Step 1: Click on eFeedback

SIMPLIFYING LOGISTICS PAYMENT

Before Login

CLA
SIMPLIFYING LOGISTICS PAYMENT

eFeedback

Branch *
PORT KLANG

Reason *
- Choose your reason -

Business Type *
- Select your business type -

Company Name *
ABCD Sdn Bhd

CLA Account No
Q00124

Your Name *
Your Name

Contact Email *
Contact Email

Remarks *
Remarks

Supporting Documents
Choose File | No file chosen

Any document that supports you claim. (images / pdf and not exceeding 3mb file size)

Step 2: Fill in all the details required

Step 3: Click Submit

Submit | Close

Before Login

Thank you, we have received your feedback and our CLAP team will update you asap.

Ok, got it!

Upon clicking on Submit, this popup will show up, saying that you have successfully send your eFeedback.

The PIC will be working on your eFeedback accordingly.

E-feedback After Login :

After Login

SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

Step 1: Go to payment

MARKETPLACE
Industry Solutions

CLA Summary
(Account Status & CLA Balance)

CLA SECURITY STATUS : **CASH**
CLA Cash Balance : **RM 18,988.00**

Outstanding Summary
(Total Outstanding)

Due Amount : RM 4,415.00
Invoice(s): 32

Overdue Summary
(Exceeded Credit Terms)

Overdue Amount : RM 280.00
Invoice(s) : 26

CLA Summary

RM 18,988.00

Outstanding Summary

RM 4,415.00

Overdue Summary

RM 280.00

After Login

CLA
SIMPLIFYING LOGISTICS PAYMENT

Step 2: Select your invoice

☑ Type: Invoice   26/07/2022   26/07/2022   10.00   P.voy.: BLNO-CPC-225CDC   Cust: A20855   CPC   Opr: HMM

☑ Type: Invoice   26/07/2022   26/07/2022   10.00   P.voy.: BLNO-CPC-226BEE   Cust: A20855   CPC   Opr: HMM

TOTAL DUE   4,415.00

Add to Cart   **eFeedback**

Step 3: Click eFeedback

After Login

eFeedback

No Of Invoice(s) Selected : 2

Reason *

Choose your reason

Step 4: Fill in all the details

Remarks *

Remarks

Supporting Documents

Choose File | No file chosen

Any document that supports you claim. (images / pdf)

Submit

Step 5: Click submit

After Login

Thank you, we have received your feedback and our CLAP team will update you asap.

Ok, got it!

Once you clicked on Submit, all the details will be sent to the related PIC.

The PIC will review all the details and action will be taken accordingly.

You may view the eFeedback status by following the guide on the next page.

E-feedback Status :

Check eFeedback status

Check eFeedback status

Check eFeedback status

In this page, it will show the list of eFeedback submitted in this portal.

You may find your selected reason, remarks and action status taken by the related PIC.

THANK YOU

D&D Control (M) Sdn Bhd (923103-K)

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Bayu Perdana, 41200 Klang,

Selangor Darul Ehsan, Malaysia.
Email: supportdnd@dnd.com.my

Container Ledger Account