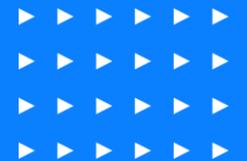




SIMPLIFYING LOGISTICS PAYMENT

# CLAP 2.0 USER MANUAL

REVISION 2.0 OCTOBER



# CONTENT

You may click on the content available below and it will redirect you to your selected content.  
Note: Please use Google Chrome to login into our portal for better experience



## Login / New user:

- [New registration](#)
- [Sign in](#)
- [Forgot password](#)
- [Assign PIC](#)

## Homepage:

- [Homepage](#)

## Payment:

- [Payment via IBG](#)
- [Payment via FPX](#)
- [Contra CLA](#)
- [Reload CLA](#)
- [Payment Self-cancellation](#)
- [Add to cart](#)

## Damage photos:

- [Download damage photo](#)

## Report:

- [Payment history](#)
- [Invoice report](#)
- [Receipt report](#)
- [SOA](#)
- [CN report](#)
- [DN report](#)
- [CLA statement](#)

## Marketplace:

- [Market Place](#)
- [E-Assure](#)

## CLA Member:

- [CLA Member](#)

## CLA Release:

- [CLA Release](#)

## Certificate issue:

- [How to solve](#)

## e-Feedback:

- [Before login](#)
- [After login](#)
- [Check eFeedback status](#)



For further assistance, please reach out to us via eFeedback at [www.clap.my](http://www.clap.my)



SIMPLIFYING LOGISTICS PAYMENT

Login / New user:





SIMPLIFYING LOGISTICS PAYMENT

## New registration

A screenshot of a web application's login page. The page has a dark background with a blurred image of a port or industrial site. At the top, the text 'USER LOGIN' is displayed in white. Below this, there are three input fields: 'Username' with a person icon, 'Password' with a lock icon and a toggle eye icon, and 'Select Branch' with a location pin icon. To the right of these fields is a blue 'Login' button. Below the input fields, there is a 'Remember Me' checkbox and a 'Forgot Password?' link. At the bottom, there is a link for 'Sign Up' which is highlighted with a red box. A red arrow points from a text box to this 'Sign Up' link. The text box contains the instruction 'Step 1: Click 'Sign up''. Below the 'Sign Up' link is a 'Need assistance?' link.

Step 1:  
Click  
'Sign up'



## New registration



SIMPLIFYING LOGISTICS PAYMENT

Step 2:  
Fill in  
account  
details.

The screenshot shows a web interface for account registration. On the left is a sidebar with five menu items: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), and 'PIC for Payments' (Add your contact persons for payments). Below these is a 'Completed!' section with 'Review and Submit'. The main content area is titled 'Enter your Account Details' and contains the following fields:

- Party /Role Type:** A dropdown menu with 'Billing Party' selected. Below it is the text 'Please enter your role.'
- CLA Account Branch:** A dropdown menu with 'PORT KLANG' selected. Below it is the text 'Cla account home branch.'
- Name Of Company:** A text input field containing 'ABC EAGLE SDN BHD'. Below it is the text 'Please enter your company name.'
- Registration No:** A text input field containing '897034123'. Below it is the text 'Please enter your company registration no.'
- Type Of Company:** A dropdown menu with 'Partnership' selected. Below it is the text 'Please enter your company type.'
- Principal Activity:** A dropdown menu with 'Forwarder' selected. Below it is the text 'Please enter your business type.'
- Estimated Monthly Containers:** A text input field containing '5'. Below it is the text 'Please enter monthly estimated containers to be handled.'
- Name Of Principle Banker:** A text input field containing 'Principle Banker'. Below it is the text 'Please enter your principle banker name.'
- Bank Account Number:** A text input field containing 'Bank A/C No.'. Below it is the text 'Please enter your banker account number.'
- Principal Banker Address:** A text input field containing 'Bank Address'. Below it is the text 'Please enter your principle banker's address.'
- Has Own Insurance?:** A dropdown menu with 'Not Available' selected. Below it is the text 'Please select your insurance status.'
- Insurance Expiry Date:** A date input field with the placeholder 'dd/mm/yyyy' and a calendar icon. Below it is the text 'Please enter your insurance expiry date.'

A blue 'NEXT' button is located at the bottom right of the form area.



## New registration



SIMPLIFYING LOGISTICS PAYMENT

Step 3:  
Set your  
address

The screenshot shows a web interface for account registration. On the left is a sidebar menu with the following items: 'Account Settings' (with a sub-item 'Setup Your Account Details'), 'Set Your Address' (highlighted with a red box and a blue checkmark icon), 'Support Documents' (with a sub-item 'Upload your support documents'), 'Contact Persons' (with a sub-item 'Add your contact persons'), 'PIC for Payments' (with a sub-item 'Add your contact persons for payments'), and 'Completed!' (with a sub-item 'Review and Submit'). The main content area is titled 'Set Your Address' and contains several input fields: 'Address Line 1' (with 'abc, jalan defg'), 'Address Line 2' (with 'Shah alam'), 'Postcode' (with '76544'), 'City' (with 'Shah Alam'), 'State' (with 'SELANGOR'), 'Country' (with 'Malaysia'), 'Telephone(s)' (with '03-45678901'), and 'Fax' (with '03-45678910'). Each field has a placeholder text 'Please enter your...'. At the bottom of the form are two buttons: 'PREVIOUS' and 'NEXT' (highlighted with a red box).





SIMPLIFYING LOGISTICS PAYMENT

## New registration

Step 4:  
Upload  
documents.  
\*For CLAP  
registration  
, only SSM  
Form is  
required

A screenshot of a web application interface for a new registration process. The interface is divided into two main sections: a left-hand navigation menu and a main content area. The navigation menu includes several steps: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), 'PIC for Payments' (Add your contact persons for payments), and 'Completed!' (Review and Submit). The 'Support Documents' step is highlighted with a red box, and a red arrow points from the text box on the left to this step. The main content area is titled 'Upload Your Documents' and contains three document upload sections. Each section has a 'Choose File' button followed by the filename 'oracleReport.pdf'. The sections are: 1. 'Form D / Business Registration / LLP Certificate & Profile' with the description 'Provides information the Company.' 2. 'Copy of NRIC(the company owner)' with the description 'To certify the person exists.' 3. 'Container Liability Insurance Policy' with the description 'Copy of the Container Liability Insurance Policy button cover for total loss (with minimum RM 100,000 policy)'. At the bottom of the main content area, there are two buttons: 'PREVIOUS' on the left and 'NEXT' on the right. The 'NEXT' button is highlighted with a red box.



## New registration

Step 5:  
PIC  
details.

The screenshot shows a web interface for adding contact persons. On the left is a sidebar with navigation options: Account Settings, Set Your Address, Support Documents, Contact Persons (highlighted with a red box), PIC for Payments, and Completed!. The main content area is titled 'Contact Persons' and contains two forms for adding contact persons. The first form is for 'Contact Person (1)' with fields for Name (Aliyah Binti Suhaimi), Position (Finance Assistant), Handphone (012-34567890), and Email Address (aliyah@abc.com.my). The second form is for 'Contact Person (2)' with fields for Name (Contact Person), Position, Handphone (+60123456789), and Email Address (yourname@yourdomain.com). At the bottom of the form area are 'PREVIOUS' and 'NEXT' buttons, with the 'NEXT' button highlighted by a red box.





## New registration

Step 6:  
PIC for  
payment.

The screenshot shows a web interface for account registration. On the left is a sidebar menu with the following items: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), 'PIC for Payments' (Add your contact persons for payments), and 'Completed!' (Review and Submit). The 'PIC for Payments' item is highlighted with a red box and a red arrow pointing to it from the 'Step 6' text. The main content area is titled 'PIC for Payments' and contains two sections for adding contact persons. The first section, 'Contact Person (1)', has input fields for 'Contact Person' (filled with 'Aliyah Binti Suhaimi'), 'Position' (filled with 'Finance Assistant'), 'Handphone' (filled with '012-34567890'), and 'Email Address' (filled with 'aliyah@abc.com.my'). The second section, 'Contact Person (2)', has input fields for 'Contact Person' (filled with 'Contact Person'), 'Position' (filled with 'Position'), 'Handphone' (filled with '+60123456789'), and 'Email Address' (filled with 'yourname@yourdomain.com'). At the bottom of the form are two buttons: 'PREVIOUS' and 'NEXT', with the 'NEXT' button highlighted by a red box.



## New registration



SIMPLIFYING LOGISTICS PAYMENT

A screenshot of a web application's registration process. On the left is a vertical sidebar with navigation options: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), and 'PIC for Payments' (Add your contact persons for payments). The 'Completed!' option, which includes a thumbs-up icon and the text 'Review and Submit', is highlighted with a red box. The main content area is titled 'Review your Details and Submit' and is also enclosed in a red box. It contains the following information: 'Account Details: ABC EAGLE SDN BHD (897034123) Partnership / Forwarder'; 'Current Address: abc, jalan defg, Shah alam Shah Alam 76544, SELANGOR, Malaysia Tel., Fax:'; 'Contact Person Details: Aliyah Binti Suhaimi (Finance Assistant) Tel: 012-34567890, Email: aliyah@abc.com.my'; and 'PIC for Payments: Aliyah Binti Suhaimi (Finance Assistant) Tel: 012-34567890, Email: aliyah@abc.com.my'. At the bottom of this section is a checkbox labeled 'I agree to the Clap's Terms & Conditions.' Below the main content area are two buttons: 'PREVIOUS' (light blue) and 'SUBMIT' (teal). The 'SUBMIT' button is highlighted with a red box.

Step 7:  
Summary  
and  
submission

Upon successful  
submission, the  
username &  
password will be  
sent via email.





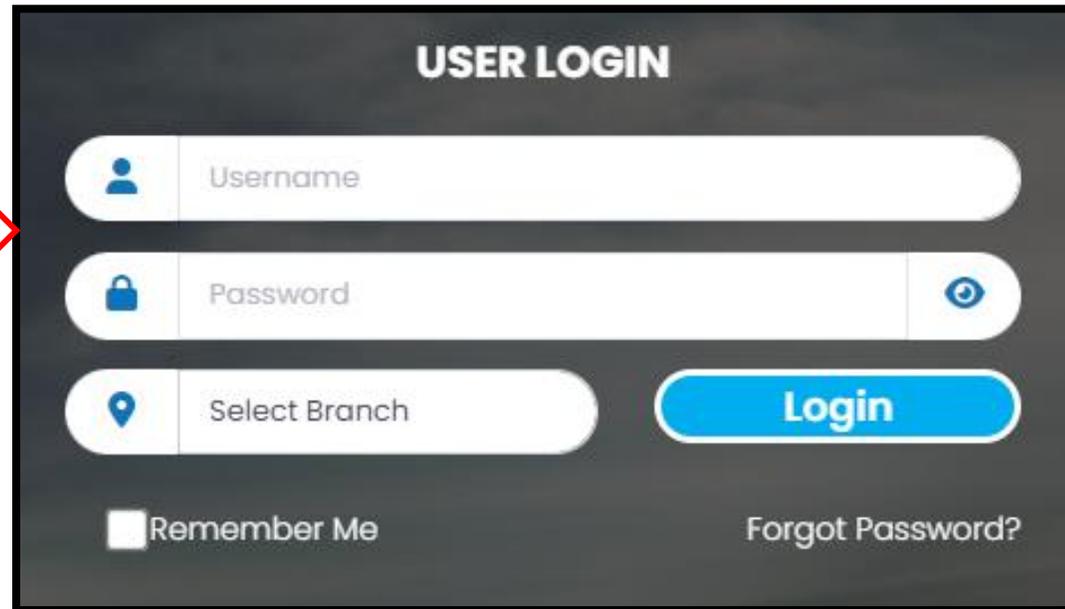
SIMPLIFYING LOGISTICS PAYMENT

Sign in:



## Sign in

Key in  
username,  
password and  
select your  
respective  
branch

A dark grey rectangular box titled 'USER LOGIN' in white capital letters. It contains three input fields: 'Username' with a person icon, 'Password' with a lock icon and a toggle eye icon, and 'Select Branch' with a location pin icon. To the right of the 'Select Branch' field is a blue 'Login' button. Below the input fields are a 'Remember Me' checkbox and a 'Forgot Password?' link.

For existing customers who do not have their  
username and password please drop an email to  
[supportdnd@dnd.com.my](mailto:supportdnd@dnd.com.my)



SIMPLIFYING LOGISTICS PAYMENT

## Sign in

Update your details (First time login)

Your Full Name

Email Address

Mobile No (Ex: 0123456789)

New Password

Retype Password

Save changes





SIMPLIFYING LOGISTICS PAYMENT

## Sign in

The image shows two screenshots of the CLA sign-in interface. The top screenshot displays the login form with a 'Select Branch' dropdown, a 'Remember Me' checkbox, a 'Login' button, and a 'Forgot Password?' link highlighted with a red box. The bottom screenshot shows the 'Forgot your Password?' screen with an 'Email or Username' input field and 'Submit' and 'Cancel' buttons, with the 'Submit' button highlighted by a red box.

Click on 'Forgot Password?', fill in your email or username and press submit.

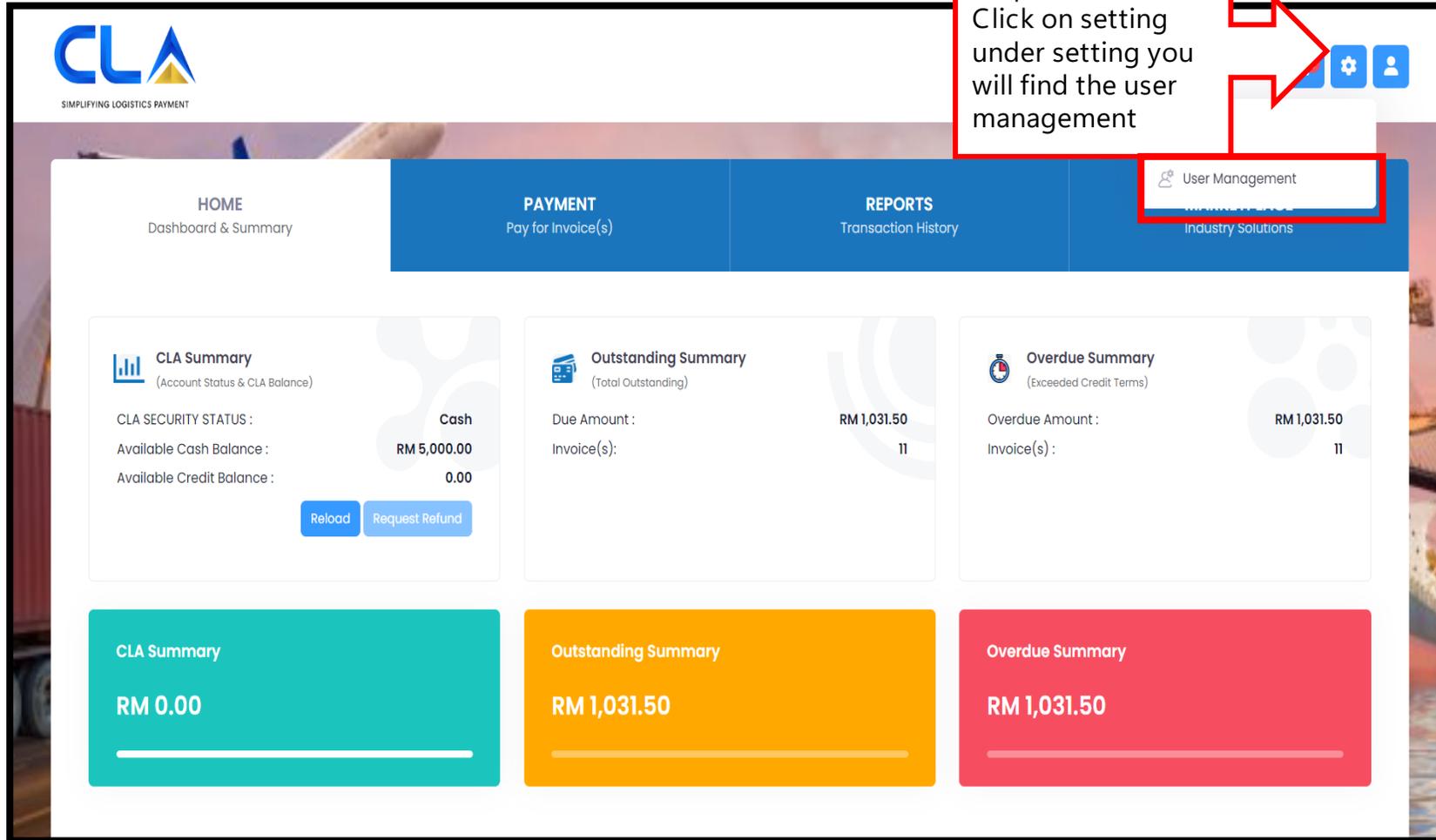


Assign Pic:



## Assign Pic

Step 1:  
Click on setting  
under setting you  
will find the user  
management



The screenshot displays the CLA dashboard interface. At the top left is the CLA logo with the tagline 'SIMPLIFYING LOGISTICS PAYMENT'. Below the logo is a navigation bar with four tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), 'REPORTS' (Transaction History), and 'User Management' (Industry Solutions). The 'User Management' tab is highlighted with a red box. Below the navigation bar are three summary cards: 'CLA Summary' (Account Status & CLA Balance) showing 'Cash' with 'Available Cash Balance: RM 5,000.00' and 'Available Credit Balance: 0.00'; 'Outstanding Summary' (Total Outstanding) showing 'Due Amount: RM 1,031.50' and 'Invoice(s): 11'; and 'Overdue Summary' (Exceeded Credit Terms) showing 'Overdue Amount: RM 1,031.50' and 'Invoice(s): 11'. Below these cards are three large colored boxes: a teal box for 'CLA Summary' with 'RM 0.00', an orange box for 'Outstanding Summary' with 'RM 1,031.50', and a pink box for 'Overdue Summary' with 'RM 1,031.50'. A red callout box with an arrow points to the 'User Management' option in the top right navigation menu.

## Assign Pic



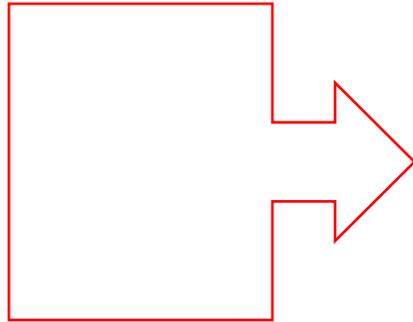
SIMPLIFYING LOGISTICS PAYMENT



The screenshot shows the CLA dashboard with a navigation bar at the top containing 'HOME', 'PAYMENT', 'REPORTS', and 'MARKETPLACE'. The 'PAYMENT' section is active. Below the navigation bar is the 'User Management' section, which includes a '+ New' button highlighted with a red box. A red arrow points from the text 'Click new button to assign pic's' to this button. The 'User Management' section also contains a table with columns for '#', 'USER NAME', 'NAME', 'EMAIL ADDRESS', 'ROLE', and 'ACTIONS'. The table has one row with the number '1' in the first column. At the bottom of the page, there is a footer with links for 'CLA Members', 'CLA Release', 'Circular', 'User Manual', 'About Us', 'FAQ', and 'Terms & Conditions', along with the text '2023 @ Clap.my'.

Click new button to assign pic's





### User Details

Full Name \*

kirtana

Email Address \*

kirtan@dnd.com.my

Contact No

Remarks

test

Role \*

Select

Role

Select

CONSIGNEE-FULL-ACCESS

CONSIGNEE-LIMITED-ACCESS

Save

Close



SIMPLIFYING LOGISTICS PAYMENT

Homepage :





SIMPLIFYING LOGISTICS PAYMENT

## Homepage

The screenshot shows the CLA homepage dashboard. At the top, there are four navigation tabs: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below the tabs are three summary cards: CLA Summary, Outstanding Summary, and Overdue Summary. Each card has a corresponding callout number (1, 2, and 3 respectively) in a red circle. Below each card is a larger colored box showing the summary value: RM 0.00 for CLA Summary, RM 7,678.50 for Outstanding Summary, and RM 5,698.50 for Overdue Summary.

Section	Item	Value
HOME (Dashboard & Summary)	CLA Summary (Account Status & CLA Balance)	RM 0.00
	Outstanding Summary (Total Outstanding)	RM 7,678.50
PAYMENT (Pay for Invoice(s))	Overdue Summary (Exceeded Credit Terms)	RM 5,698.50
	CLA Security Status	CASH
REPORTS (Transaction History)	CLA Cash Balance	RM 0.00
	Due Amount	RM 7,678.50
MARKETPLACE (Industry Solutions)	Invoice(s)	22
	Overdue Amount	RM 5,698.50
	Invoice(s)	17

### CLA Summary:

- Displays the available cash balance in the ledger account.
- The available cash balance is to contra with the outstanding invoices.

### Outstanding summary:

- Display total unpaid invoices.
- To view outstanding invoices, Click on the Outstanding Summary.

### Overdue summary:

- Display total overdue invoices.
- To view outstanding invoices, Click on the Overdue Summary.





SIMPLIFYING LOGISTICS PAYMENT

Payment :



## Payment via IBG



SIMPLIFYING LOGISTICS PAYMENT

**1 Choose Invoice(s)**  
Select invoice(s) and proceed

**2 Pay for Invoice(s)**  
Select pay via and amount

**3 Bank-in De**  
Fill up bank-in

**\*Search for the invoice by the invoice number (If not available)**

Invoice Type: All

Invoice Date: 01/01/2010 ... 28/04/2022

Invoice No: E.g: 10280586,10280587  
(Multiple Invoice No separated by comma)

BL No: E.g: TAO5038154

Container No: E.g: ZCSU7185729

Print Invoice

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	104	Outstanding Amount :	RM 53238.00
Paying Amount :	RM 555.00	Balance Outstanding :	RM 52683.00

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> 10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/> 10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1:  
Select the respective invoice





SIMPLIFYING LOGISTICS PAYMENT

Upon successful submission, a notification will be sent to the registered email address.

Step 5: Click submit and confirm your submission

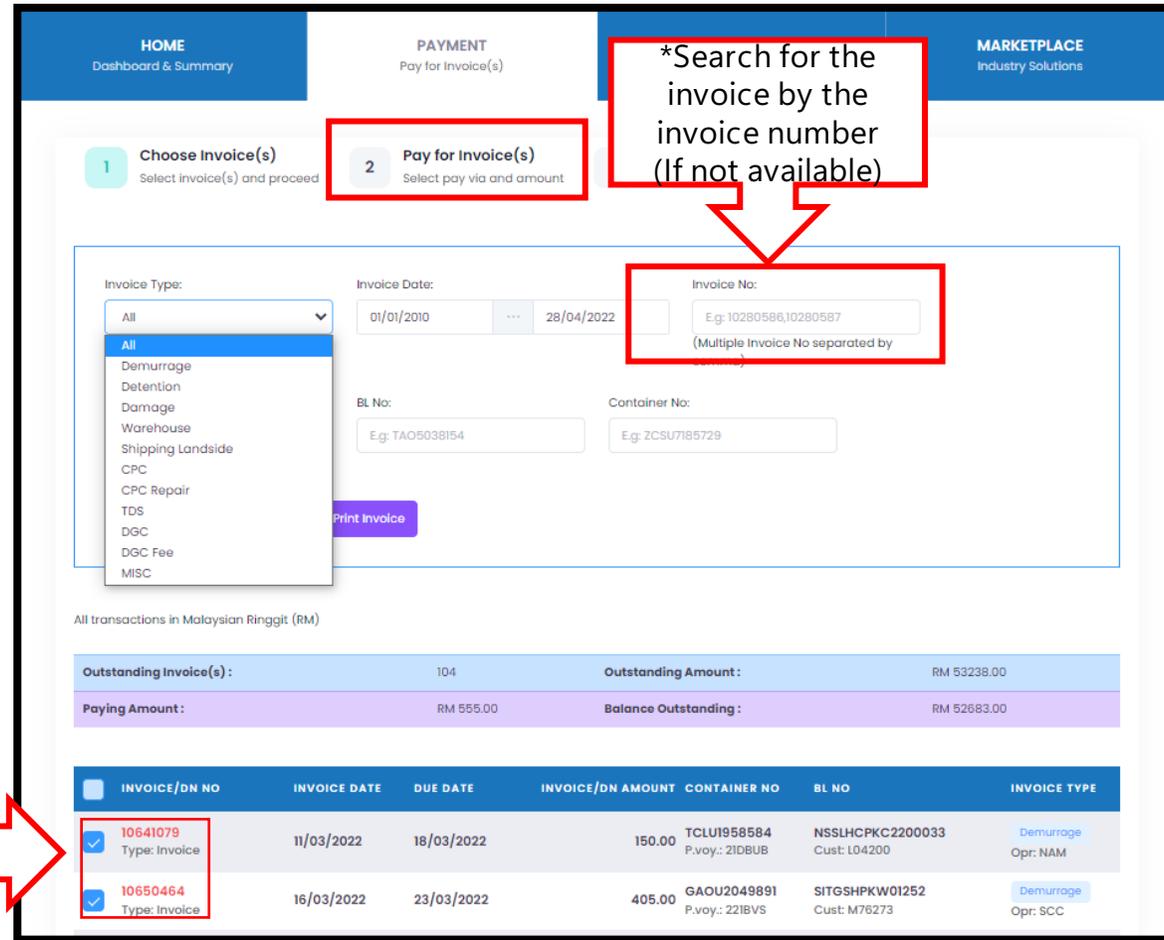
## Payment via IBG

Step 2: Choose Upload Bank-in slip

Step 4: Fill in all the bank in details



## Payment via FPX



The screenshot displays the 'PAYMENT' section of the CLA system. It features a navigation bar with 'HOME', 'PAYMENT', and 'MARKETPLACE'. The main content area is divided into two steps: '1 Choose Invoice(s)' and '2 Pay for Invoice(s)'. A red box highlights the '2 Pay for Invoice(s)' step with the instruction '\*Search for the invoice by the invoice number (If not available)'. Below this, there are input fields for 'Invoice Type', 'Invoice Date', 'Invoice No.', 'BL No.', and 'Container No.'. A dropdown menu for 'Invoice Type' is open, showing options like 'All', 'Demurrage', 'Detention', etc. A 'Print Invoice' button is also visible. At the bottom, a table lists 'Outstanding Invoice(s)' and 'Paying Amount' with a summary table below it.

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> 10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 2IDBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/> 10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1:  
Select the  
respective  
invoice



## Payment via FPX

### DIRECT BANK TRANSFER

Zero processing fee.  
IBG - Approval within 3 working days (72 Hrs)  
IBFT - Approval within 1 working day (24 Hrs)

### FPX

RM 0.00 (10/06/2021 to 30/4/2025)

### Step 2: Choose FPX

### CASH BALANCE

CLA Cash Available:  
**RM 1,243.26**

### STICS PAYMENT

#### Bank-In Details

Please fill up bank-in details and submit

Amount (RM)	Remarks
<input type="text" value="286.48"/>	<input type="text" value="Type here"/>

Processing fee of RM 0.00 (10/06/2021 to 31/05/2022) applicable for this transaction

I hereby acknowledge the disclaimer and accept being re-directed to a third party payment gateway site managed by RAZER Fintech (M) Sdn. Bhd.

Disclaimer:  
By clicking on the link "I Accept" this Disclaimer, subscriber automatically redirected to a third party payment gateway website managed by RAZER FINTECH (M) SDN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or completeness of the services, information, materials, tools or the reliability of any service, advice, opinion, statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries and arrangements to verify, scan and check the Website for any viruses, malicious code or malware, and CLA provides no warranties whatsoever in this regard.  
\* NOTE: Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.  
Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

[< Previous](#)

**Step 3: Click submit**



## Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

**DIRECT BANK TRANSFER**  
Zero processing fee.  
IBG - Approval within 3 working days (72 Hrs)  
IBFT - Approval within 1 working day (24 Hrs)

**FPX**  
RM 0.00 (10/06/2021 to 30/4/2025)

**CASH BALANCE**  
CLA Cash Available:  
**RM 1,243.26**

**Bank-In Details**  
Please fill up bank-in details and submit

Amount (RM)  
567.10

Processing fee of RM 0.00 (10/06/2021 to 31/05/2022) applicable for this transaction

I hereby acknowledge the disclaimer and accept the disclaimer.  
Disclaimer:  
By clicking on the link "I Accept" this Disclaimer, subscriber acknowledges that the information provided is true and correct, and is not intended to be used for any other purpose. CLA does not warrant the accuracy or completeness of the information provided. Furthermore your are advised to make your own enquiries to the relevant authorities before making any payment.  
**\* NOTE:** Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.  
Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

**Step 4: Confirm submission**

All is good! Please confirm the form submission.  
Processing fee of RM 0.00 applicable for this transaction.

**Yes, submit!** No, cancel

Upon submission, you will be redirected to Razer Merchant service page.

Previous Forward Submit



## Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the Razer Merchant Page for payment via FPX. At the top, the D&D logo and contact information for D&D CONTROL (M) SDN BHD are visible. The main content is divided into two sections: 'Order Details' and 'Select payment method'. The 'Order Details' section shows the Order ID (388C234112B44A1C81B6A4CADD5F9FDA), Name (FM GLOBAL LOGISTICS (M) SDN BHD), Email (12@1.com), Mobile Number (01234567890), Date Time (04 Jan 2022 10:26), and Description / Remark (Payment for Invoice). The amount is MYR 40.00. The 'Select payment method' section has 'Online Banking' selected. Below this is a 'Select Bank' dropdown menu. A 'Pay Now' button is at the bottom. Annotations include a red arrow pointing to the 'Razer Merchant Page' text, a red box around the 'Email and mobile number can be change.' text with arrows pointing to the email and mobile number fields, a red box around the 'Step 7: Select Bank' text with an arrow pointing to the 'Select Bank' dropdown, and a blue box containing three bullet points on the right side.

**Razer Merchant Page**

**Email and mobile number can be change.**

**Step 7: Select Bank**

- Once you have selected your respective bank, it will be re-directed to the bank's online banking page to proceed with the payment
- Upon successful payment a notification will be received from Razer
- To obtain the receipt, please refer to "Receipt Report" in CLAP



Contra:



## Contra CLA



SIMPLIFYING LOGISTICS PAYMENT

**1 Choose Invoice(s)**  
Select invoice(s) and proceed

**2 Pay for Invoice(s)**  
Select pay via and amount

\*Search for the invoice by the invoice number (If not available)

Invoice Type: All

Invoice Date: 01/01/2010 ... 28/04/2022

Invoice No.: 2200586,10280587

BL No.: E.g: TAO5038154

Container No.: E.g: ZCSU7185729

Print Invoice

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	104	Outstanding Amount :	RM 53238.00
Paying Amount :	RM 555.00	Balance Outstanding :	RM 52683.00

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> 10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/> 10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1:  
Select the  
respective  
invoice



## Contra CLA



SIMPLIFYING LOGISTICS PAYMENT

Choose Invoice(s)  
Select invoice(s) and proceed

Pay for Invoice(s)  
Select pay via and submit

### Select and Pay for Invoices

Pay via

- DIRECT BANK TRANSFER**  
Zero processing fee.  
IBG - Approval within 3 working days (72 Hrs)  
IBFT - Approval within 1 working day (24 Hrs)
- FPX**  
RM 0.00 (10/06/2021 to 30/4/2021)
- CASH BALANCE**

**Step 2: Select Contra CLA**

CLA Cash Available: **RM 1,243.26**

Total Amount Selected: **RM 567.10**

CLA Cash Current Balance: **RM 676.16**

**Step 3: Click submit and confirm your submission**

[< Previous](#) [Forward](#) **Submit >**



# Reload:



## Reload



SIMPLIFYING LOGISTICS PAYMENT

**HOME**  
Dashboard & Summary

**PAYMENT**  
Pay for Invoice(s)

**REPORTS**  
Transaction History

**MARKETPLACE**  
Industry Solutions



Dear Customer, please update your SST Tax group [here](#).



### CLA Summary

(Account Status & CLA Balance)

CLA SECURITY STATUS :	<b>Credit</b>
Cash Balance :	RM 180.00
CLA+ Balance :	RM 1,063.26
Available Credit Balance :	5,000.00
Limit Units :	10
Released Units :	1764
Balance Units :	-1754

Reload

Request Refund



### Outstanding Summary

(Total Outstanding)

Due Amount :  
Invoice(s): 38



### Overdue Summary

(Exceeded Credit Terms)

Overdue Amount :  
Invoice(s) :



### CLA+ Summary

(Individual Funding Account Summary)

**FUNDING SOCIETY**  
Funding Limit : RM 5000.00  
Funding Received : RM 1500.00  
Funding Repaid : RM 0.00  
Repayment Pending : RM 1,500.00

Request for Drawdown

Step 1:  
Choose  
Reload to  
top up CLA  
Summary  
home page



## Reload



SIMPLIFYING LOGISTICS PAYMENT

**Reload**  
Reload your CLA Cash Account

Reload Amount  
RM 0.00

Pay via

**DIRECT BANK TRANSFER**  
Zero processing fee.  
IBG - Approval within 3 working days (72 Hrs)  
IBFT - Approval within 1 working day (24 Hrs)

**FPX**  
RM 0.00 (10/06/2021 to 30/4/2025)

Bank: Select

Payment Mode: --Select--

Cheque / IBG No.: 023456  
Ex: 10123456

Payment Slip Amount (RM): RM 0.00

Bank Ref No.: 00096730-2611

Transaction Date: DD/MM/YYYY

Ref. No of your transaction slip

Bank-in Date.

Upload File  
Choose File No file chose  
Max file size is 1MB and allowed file type is pdf

Topup

Step 2:  
Key in the  
reload  
amount.

Step 3:  
Fill in all  
the bank  
in details

Step 4:  
Click topup  
and confirm  
your  
submission

Upon successful  
submission, a  
notification will be  
sent to the  
registered email  
address.





SIMPLIFYING LOGISTICS PAYMENT

# PAYMENT CANCELLATIONS :

IBG/PFX REJECTIONS



# 1. To cancel the payment, please choose payment tab



SIMPLIFYING LOGISTICS PAYMENT



e-Assure

All transactions in Malaysian Ringgit (RM)

<b>Outstanding Invoice(s) :</b>	8	<b>Outstanding Amount :</b>	RM 365.00
<b>Paying Amount :</b>	RM 0.00	<b>Balance Outstanding :</b>	RM 365.00

<input type="checkbox"/>	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/>	<input type="text"/> Type: Invoice	21/08/2024	30/09/2024	Inv/Dn Amt: 55.00 SST Amt: 0.00 55.00	<input type="text"/> P.voy.: 20240821MGD	AR 383 C <input type="text"/>	DGC Opr: DGC-MGD
<input type="checkbox"/>	<input type="text"/> Type: Invoice	21/08/2024	30/09/2024	Inv/Dn Amt: 55.00 SST Amt: 0.00 55.00	<input type="text"/> P.voy.: 20240821MGD	AR 11 C <input type="text"/>	DGC Opr: DGC-MGD
<input type="checkbox"/>	<input type="text"/> Type: Invoice	21/08/2024	30/09/2024	Inv/Dn Amt: 55.00 SST Amt: 0.00 55.00	<input type="text"/> P.voy.: 20240821MGD	AR 329 C <input type="text"/>	DGC Opr: DGC-MGD
<input checked="" type="checkbox"/>	<input type="text"/> Type: Invoice	23/08/2024	30/09/2024	Inv/Dn Amt: 40.00 SST Amt: 0.00 40.00	<input type="text"/> P.voy.: 20240823KMC	AR373 C <input type="text"/>	DGC Opr: DGC-KMC
<input type="checkbox"/>	<input type="text"/> Type: Invoice	23/08/2024	30/09/2024	Inv/Dn Amt: 40.00 SST Amt: 0.00 40.00	<input type="text"/> P.voy.: 20240823KMC	AR325 C <input type="text"/>	DGC Opr: DGC-KMC





SIMPLIFYING LOGISTICS PAYMENT

## 2. Select the pop-up notification indicating [You can click here to cancel the payment to proceed with cancellation](#)

The screenshot shows the CLA web interface with the following elements:

- Header:** CLA logo and "SIMPLIFYING LOGISTICS PAYMENT" text. Navigation icons for "e-Assure", a shopping cart with "0", a settings gear, and a user profile.
- Summary:** "All transactions in Malaysian Ringgit (RM)" section with two rows:
  - Outstanding Invoice(s): 8, Outstanding Amount: RM 365.00
  - Paying Amount: RM 0.00, Balance Outstanding: RM 365.00
- Table:** A table with columns: INVOICE/DN NO, INVOICE DATE, DUE DATE, INVOICE/DN AMOUNT, CONTAINER NO, BL NO, and INVOICE TYPE. It lists five invoices, with the first one highlighted in blue and having a red notification icon.
- Pop-up:** A dark grey box with white text: "Invoice is pending for approval, please check again later. You can click here to Cancel the Payment".
- Footer:** "javascript:" text on the left side.



3. Please confirm your cancellation one more time, then hit 'Proceed' to finish up



LOGISTICS PAYMENT

The screenshot shows the CLA web portal interface. At the top left is the CLA logo with the tagline 'SIMPLIFYING LOGISTICS PAYMENT'. At the top right are navigation icons for 'e-Assure', a shopping cart with '0' items, settings, and a user profile. Below the header, a summary box displays: 'Outstanding Invoice(s) : 8', 'Outstanding Amount : RM 365.00', 'Paying Amount : RM 0.00', and 'Balance Outstanding : RM 365.00'. A table of invoices is visible below, with columns for 'INVOICE/DN NO', 'INVOICE DATE', 'DUE DATE', and 'INVOICE TYPE'. A modal dialog box is centered on the screen, featuring a yellow warning icon and the text: 'Are you sure, do you want to cancel your payment request?'. The dialog has two buttons: 'Yes, proceed!' and 'No, cancel'. The background table shows several invoice entries, including one with 'Type: Invoice', '21/08/2024', '30/09/2024', and 'DGC' type, and another with '23/08/2024', '30/09/2024', and 'DGC' type.



4. Your invoice has been successfully cancelled. Please redo the payment with the correct details.



ING LOGISTICS PAYMENT

<b>Outstanding Invoice(s) :</b>	7	<b>Outstanding Amount :</b>	RM 3,249.84
<b>Paying Amount :</b>	RM 0.00	<b>Balance Outstanding :</b>	RM 3,249.84

<input type="checkbox"/>	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input type="checkbox"/>	<input type="text"/> Type: Invoice	08/08/2024	08/08/2024	Inv/Dn Amt: 10.00 SST Amt: 0.00 10.00	<input type="text"/> P.voy.: BLNO-CPC-2468X6	<input type="text"/>	CPC Opr: KMT
<input type="checkbox"/>	<input type="text"/> Type: Invoice	19/08/2024	26/08/2024	Inv/Dn Amt: 1,680.00 SST Amt: 0.00 1,680.00	<input type="text"/> P.voy.: 2443HA	<input type="text"/>	Demurrage Opr: NAM
<input type="checkbox"/>	<input type="text"/> Type: Invoice <input type="checkbox"/>	20/08/2024	27/08/2024	Inv/Dn Amt: 44.00 SST Amt: 3.52 47.52	<input type="text"/> P.voy.: 2471S4	<input type="text"/>	Damage Opr: KMT
<input type="checkbox"/>	<input type="text"/> Type: Invoice <input type="checkbox"/>	20/08/2024	27/08/2024	Inv/Dn Amt: 175.00 SST Amt: 14.00 189.00	<input type="text"/> P.voy.: 2472C7	<input type="text"/>	Damage Opr: KMT
<input type="checkbox"/>	<input type="text"/> Type: Invoice	23/08/2024	30/08/2024	Inv/Dn Amt: 1,120.00 SST Amt: 0.00 1,120.00	<input type="text"/> P.voy.: 2443HA	<input type="text"/>	Demurrage Opr: NAM
<input type="checkbox"/>	<input type="text"/> Type: Invoice <input type="checkbox"/>	21/08/2024	28/08/2024	Inv/Dn Amt: 179.00 SST Amt: 14.32 193.32	<input type="text"/> P.voy.: EOR-2471S4	<input type="text"/>	Damage Opr: KMT



# Reload cancellations :



1. "Go to the 'Payment' tab, then select the 'Payment History' tab. In the 'Pending' row, tick the checkbox to cancel the request.

SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	REJ. REMARKS	PROGRESS STATUS	ATTACHMENT	ACTION
18/4/2025 9:20:45 AM Mode: IBG	7,000.00	7,000.00 Invoice(s) : 0	Ref No:	18/04/2025 No: 03071996	Pending				<input checked="" type="checkbox"/>
17/4/2025 11:40:46 AM Mode: IBG	40.00	40.00 Invoice(s) : 1	Ref No:	17/04/2025 No: 1452662test	Rejected 17/04/2025 11:41 AM	Cancelled by Requester			<input type="checkbox"/>
11/4/2025 9:15:37 AM Mode: FPX	55.00	55.00 Invoice(s) : 1	Ref No:	11/04/2025 No:	Pending				<input type="checkbox"/>
11/4/2025 9:09:39 AM Mode: FPX	10.00	10.00 Invoice(s) : 0	Ref No:	11/04/2025 No:	Pending				<input type="checkbox"/>
10/4/2025 9:10:58 AM Mode: IBG	40.00	40.00 Invoice(s) : 1	Ref No:	10/04/2025 No: 123456 test	Pending		Processing		<input type="checkbox"/>
7/4/2025 10:15:20 AM Mode: IBG	40.00	40.00 Invoice(s) : 1	Ref No:	07/04/2025 No: 125366	Pending		Processing		<input type="checkbox"/>
14/8/2024 10:43:38 AM Mode: FPX	320.00	320.00 Invoice(s) : 8	Ref No: 2336424735	14/08/2024 No:	Approved 14/08/2024 04:18 PM		Approved		
8/8/2024 1:50:07 PM Mode: FPX	310.00	310.00 Invoice(s) : 7	Ref No: 2327071761	08/08/2024 No:	Approved 08/08/2024 10:59 PM		Approved		
26/7/2024 4:19:30 PM Mode: FPX	600.00	600.00 Invoice(s) : 15	Ref No: 2303593614	26/07/2024 No:	Approved 26/07/2024 04:36 PM		Approved		
11/7/2024 10:16:42 AM Mode: FPX	320.00	320.00 Invoice(s) : 8	Ref No: 2277582437	11/07/2024 No:	Approved 11/07/2024 06:12 PM		Approved		

Showing 1 to 10 of 88 entries

Cancel Request(s)

2. Please confirm your cancellation one more time, then hit 'Proceed' to finish up."



SIMPLIFYING LOGISTICS PAYMENT

SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	REJ. REMARKS	PROGRESS STATUS	ATTACHMENT	ACTION
18/4/2025 9:20:45 AM	7,000.00 Mode: IBG	7,000.00 Invoice(s) : 0	Ref No:	18/04/2025 No: 03071996	Pending				<input checked="" type="checkbox"/>
17/4/2025 11:40:46 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:	17/04/2025 No: 1452662test	Rejected	Cancelled by Requester			<input type="checkbox"/>
11/4/2025 9:15:37 AM	55.00 Mode: FPX	55.00 Invoice(s) : 1	Ref No:	11/04/2025 No:	Pending				<input type="checkbox"/>
11/4/2025 9:09:39 AM	10.00 Mode: FPX	10.00 Invoice(s) : 0	Ref No:						<input type="checkbox"/>
10/4/2025 9:10:58 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:				Processing		<input type="checkbox"/>
7/4/2025 10:15:20 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:				Processing		<input type="checkbox"/>
14/8/2024 10:43:38 AM	320.00 Mode: FPX	320.00 Invoice(s) : 8	Ref No: 23364247				Approved		<input type="checkbox"/>
8/8/2024 1:50:07 PM	310.00 Mode: FPX	310.00 Invoice(s) : 7	Ref No: 2327071761	08/08/2024 No:	Approved	08/08/2024 10:59 PM	Approved		<input type="checkbox"/>
26/7/2024 4:19:30 PM	600.00 Mode: FPX	600.00 Invoice(s) : 15	Ref No: 2303593614	26/07/2024 No:	Approved	26/07/2024 04:36 PM	Approved		<input type="checkbox"/>
11/7/2024 10:16:42 AM	320.00 Mode: FPX	320.00 Invoice(s) : 8	Ref No: 2277582437	11/07/2024 No:	Approved	11/07/2024 06:12 PM	Approved		<input type="checkbox"/>

Showing 1 to 10 of 88 entries

1 2 3 4 5 ... 9 >



# Request Refund Cancellation:





SIMPLIFYING LOGISTICS PAYMENT

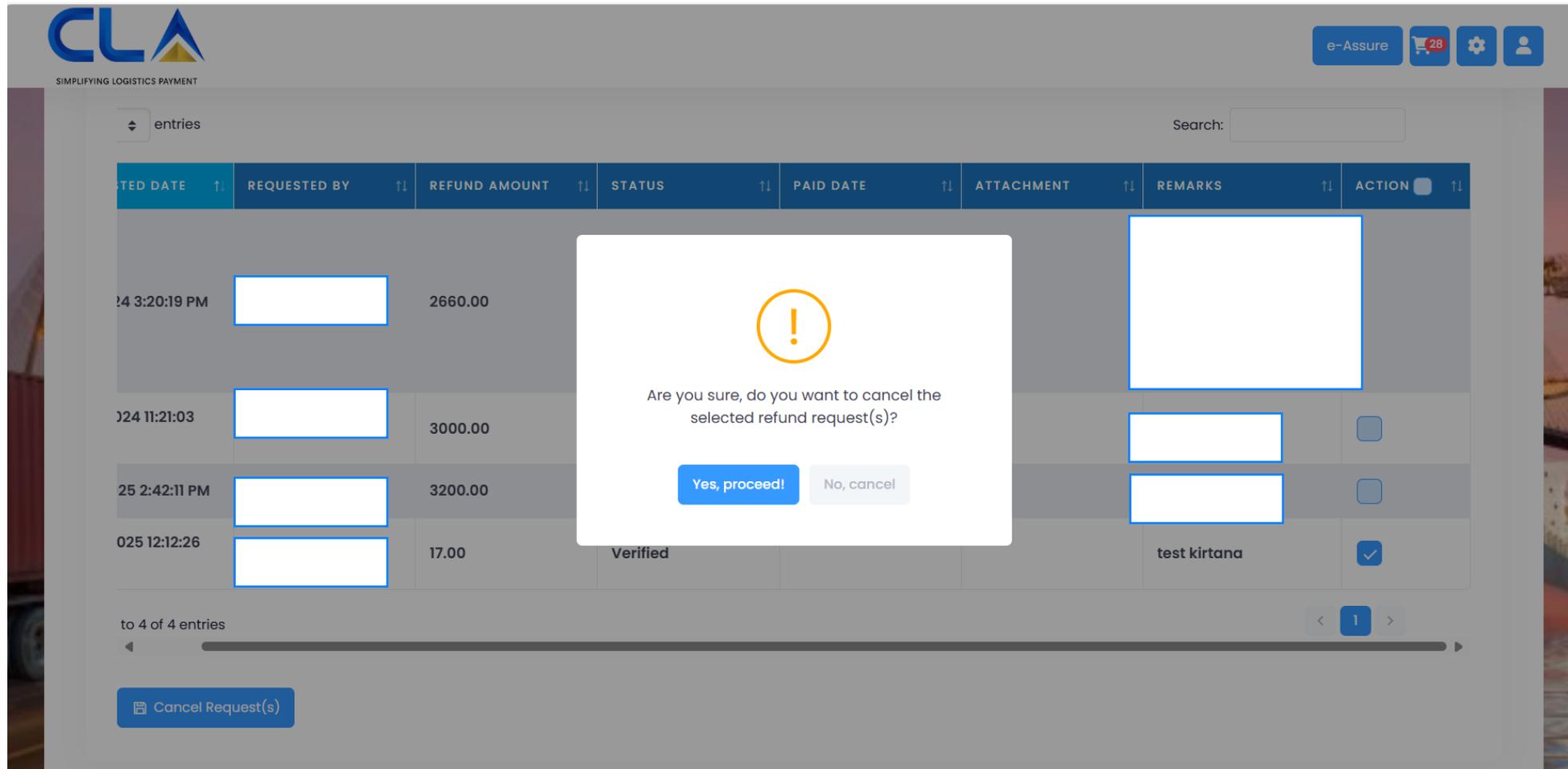
1. Go to the Marketplace, select the 'CLA Refund' tab, tick the checkbox for the specific refund row, and click 'Cancel Request' to cancel the refund."

The screenshot shows the CLA Refund Requests interface. At the top, there is a navigation bar with 'HOME', 'PAYMENT', and 'REPORTS'. The 'MARKETPLACE' tab is highlighted with a red box and the number '1'. Below this, a sub-menu contains 'Payment History', 'Invoice Report', 'Receipt Report', 'SOA', 'CN Report', 'DN Report', 'CLA Summary', and 'CLA Refund Requests', with the latter highlighted by a red box and the number '2'. The main content area is titled 'CLA Refund Requests' and contains a table with columns: REQUESTED DATE, REQUESTED BY, REFUND AMOUNT, STATUS, PAID DATE, ATTACHMENT, REMARKS, and ACTION. The table lists several entries, with the last row (23/8/2024 5:32:52 PM, 0.60, Verified) having a checkbox in the ACTION column highlighted by a red box and the number '3'. Below the table, a 'Cancel Request(s)' button is highlighted by a red box and the number '4'. The interface also includes a search bar, a 'Tools' button, and pagination controls.

REQUESTED DATE	REQUESTED BY	REFUND AMOUNT	STATUS	PAID DATE	ATTACHMENT	REMARKS	ACTION
9/4/2024 7:26:31 PM		71000.00	Paid	3/5/2024 10:00:12 AM			
10/6/2024 8:58:08 PM		30000.00	Paid	20/6/2024 9:54:55 AM			
19/6/2024 11:30:45 PM		13000.00	Paid	27/6/2024 10:05:50 AM			
19/8/2024 5:11:27 PM		3000.00	Paid	22/8/2024 10:56:39 AM			
19/8/2024 5:25:59 PM		2079.12	Paid	22/8/2024 10:56:39 AM			
19/8/2024 5:26:54 PM		2079.12	Cancelled				
22/8/2024 11:38:42 AM		54000.00	Verified				<input checked="" type="checkbox"/>
23/8/2024 5:32:52 PM		0.60	Verified				<input type="checkbox"/>



2. Please confirm your cancellation one more time, then hit 'Proceed' to finish up



The screenshot displays the CLA web application interface. At the top left is the CLA logo with the tagline "SIMPLIFYING LOGISTICS PAYMENT". On the top right, there are navigation icons for "e-Assure", a shopping cart with "28" items, a settings gear, and a user profile icon. Below the header, there is a search bar and a dropdown menu for "entries". The main content area features a table with columns: "REQUESTED DATE", "REQUESTED BY", "REFUND AMOUNT", "STATUS", "PAID DATE", "ATTACHMENT", "REMARKS", and "ACTION". The table contains four entries. A modal dialog box is centered on the screen, displaying a warning icon and the text: "Are you sure, do you want to cancel the selected refund request(s)?" with two buttons: "Yes, proceed!" and "No, cancel".

REQUESTED DATE	REQUESTED BY	REFUND AMOUNT	STATUS	PAID DATE	ATTACHMENT	REMARKS	ACTION
24 3:20:19 PM	[Redacted]	2660.00					
24 11:21:03	[Redacted]	3000.00					<input type="checkbox"/>
25 2:42:11 PM	[Redacted]	3200.00					<input type="checkbox"/>
025 12:12:26	[Redacted]	17.00	Verified			test kirtana	<input checked="" type="checkbox"/>

to 4 of 4 entries

Cancel Request(s)

Add to cart :



# User Manual

## Add to cart



SIMPLIFYING LOGISTICS PAYMENT

Invoice Type:  Invoice Date:  ...  Invoice No:   
(Multiple Invoice No separated by comma)

BL No:  Container No:

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	2	Outstanding Amount :	RM 2230.00
Paying Amount :	RM 2230.00	Balance Outstanding :	RM 0.00

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> <input type="text" value=""/>	18/04/2022	25/04/2022	1,330.00	IAAU18155	P.voy.: 2228	ation ML
<input checked="" type="checkbox"/> <input type="text" value=""/>	20/04/2022	27/04/2022	900.00	IAAU176115	P.voy.: 2228	ation ML
TOTAL DUE			2230.00			

Step 1:  
Choose  
invoice.

Step 2:  
Click 'Add to cart'  
button.



## Add to cart



SIMPLIFYING LOGISTICS PAYMENT

Step 3:  
Select  
invoice to  
make  
payment.

**Cart View**  
Invoice(s) to make payment.

Outstanding Invoice(s) : 2  
Paying Amount : RM 2230.00

Outstanding Amount : RM 2,230.00  
Balance Outstanding : RM 0.00

<input checked="" type="checkbox"/>	INV/DN NO	CN	INV DATE	DUE DATE	INV/DN AMT	CONTAINER NO	BL NO	TRNX TYPE
<input checked="" type="checkbox"/>	<input type="text"/>		18/04/2022	25/04/2022	1,330.00	<input type="text"/>	<input type="text"/>	Detention Opr: IAL
<input checked="" type="checkbox"/>	Type: Invoice				P.voy.: 222BDV	Cust: A20855		
<input checked="" type="checkbox"/>	<input type="text"/>		20/04/2022	27/04/2022	900.00	<input type="text"/>	<input type="text"/>	Detention Opr: IAL
					P.voy.: 222BDS	Cust: A20855		
TOTAL DUE					2,230.00			

Pay via

**UPLOAD BANK-IN SLIP**

**FPX**  
RM 0.00 (10/06/2021 to 31/05/2022)

Zero processing fee.  
IBU - Approval within 3 working days (72 Hrs)  
IBFT - Approval within 1 working day (24 Hrs)

I hereby acknowledge the disclaimer and accept being re-directed to a third party payment gateway site managed by RAZER Fintech (M) Sdn. Bhd.

Disclaimer:  
By clicking on the link "I Accept" this Disclaimer, subscriber automatically redirected to a third party payment gateway website managed by RAZER FINTECH (M) SDN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or completeness of the services, information, materials, tools or the reliability of any service, advice, opinion, statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries and arrangements to verify, scan and check the Website for any viruses, malicious code or malware, and CLA provides no warranties whatsoever in this regard.

\* NOTE: Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.  
Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

Step 4:  
Select the  
preferred  
payment  
method and  
proceed with  
payment



Download damage photos:



## Download damage photos



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'PAYMENT' tab in the CLA web application. The interface includes a navigation bar with 'PAYMENT', 'REPORTS', and 'MARKETPLACE'. Below the navigation bar, there are three steps: 1. Select invoice(s) and proceed, 2. Pay for invoice(s) (highlighted with a red box), and 3. Bank-in Details. The 'Pay for invoice(s)' step is further highlighted with a red box. Below the steps, there is a search form with fields for Invoice Type (set to 'Damage'), Invoice Date (01/01/2010 to 09/05/2022), Invoice No. (10618822, 10630564), Customer (E.g: J01773), BL No. (E.g: TAO5038154), and Container No. (E.g: ZCSU7185729). There are buttons for Search, Reset, and Print Invoice. Below the search form, there is a summary table showing 'Outstanding Invoice(s): 2', 'Outstanding Amount: RM 64.00', 'Paying Amount: RM 0.00', and 'Balance Outstanding: RM 64.00'. At the bottom, there is a table of invoices with columns for Invoice/DN No, Invoice Date, Due Date, Invoice/DN Amount, Container No, BL No, and Invoice Type. Two invoices are listed, both with 'Type: Invoice' and 'Damage' type. The first invoice has a due date of 07/03/2022 and an amount of 38.00. The second invoice has a due date of 14/03/2022 and an amount of 26.00. A red box highlights the first two columns of the invoice table, and a red arrow points from a text box to this area.

**Step 1:**  
Go to Payment tab

**Step 2:**  
Click on the red ticket to download damage photos and EOR.



# Payment History Report :



## Payment history



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'Payment History' page in a web application. The navigation bar includes 'HOME', 'PAYMENT', and 'REPORTS'. The 'REPORTS' tab is selected. Below the navigation bar, there are several report options: 'Payment History', 'Invoice Report', 'Receipt Report', 'SOA', 'CN Report', 'DN Report', and 'CLA Statement'. The 'Payment History' option is highlighted. The main content area shows a table of payment transactions with columns for Submission Date, Invoice Amount, Slip Amount, Bank Ref., Cheque Ref., Status, and Approval. A search bar is located above the table.

SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	APPROVAL
1/10/2021 5:18:18 PM	1,530.00 Mode: IBG	1,530.00 Invoice(s) : 3	MBB Ref No: 00005502-1/10/21	01/10/2021 Chq No: DR-MBB2110/005	Approved	ACTS2 02/10/2021 03:...
1/3/2022 9:52:46 AM	7,480.00 Mode: IBG	7,480.00 Invoice(s) : 2	MBB Ref No: PAid to OOL	01/03/2022 Chq No: DR-MBB2202/077	Rejected	DASS 02/03/2022 03...
1/3/2022 9:58:09 AM	4,420.00 Mode: IBG	4,420.00 Invoice(s) : 2	MBB Ref No: Paid to COSCO	01/03/2022 Chq No: DR-MBB2202/076	Rejected	DASS 02/03/2022 03...

Step 3: You may search the payment status on this Search column by fill in the date, invoice number, container number, pending, approved, rejected etc.



## Payment history



SIMPLIFYING LOGISTICS PAYMENT

This section will show the PIC that approved the payment.

This section will show the rejection remarks if payment is rejected.

Payment Slip History  
View your paymentslip history  
All transactions in Malaysian Ringgit (RM)

Show 10 entries

TICKET NO	SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	APPROVAL	REJ. REMARKS	PROGRESS STATUS
202199	14/9/2023 3:38:17 PM	20.00 Mode: IBG	20.00 Invoice(s): 0	BOCH Ref No: 00008496-14/09/23	14/09/2023 Chq No: 50042359637	Approved	MURALI 15/09/2023 10:48 AM		Approved
202250	14/9/2023 5:10:31 PM	Mode: IBG	20.00 Invoice(s): 0	IBG Ref No: IBG UPDATED ON 11/09/23	07/09/2023 Chq No: 50255705685	Rejected	MURALI 18/09/2023 09:12 AM	Double upload	Rejected
202455	15/9/2023 12:53:10 PM	20.00 Mode: IBG	20.00 Invoice(s): 0	BOCH Ref No: 00004011-15/09/23	15/09/2023 Chq No: 5015705614	Approved	MURALI 18/09/2023 10:55 AM		Approved
202719	18/9/2023 9:26:42 AM	15.50 Mode: IBG	15.50 Invoice(s): 1	BOCH Ref No: 00004633-14/09/23	18/09/2023 Chq No: 50162854600	Approved	MURALI 18/09/2023 03:18 PM		Approved
202721	18/9/2023 9:27:52 AM	79.00 Mode: IBG	79.00 Invoice(s): 1	BOCH Ref No: 00002031-14/09/23	18/09/2023 Chq No: 50162429601	Approved	MURALI 18/09/2023 03:18 PM		Approved
202722	18/9/2023 9:29:30 AM	80.00 Mode: IBG	80.00 Invoice(s): 1	BOCH Ref No: 00009094-14/09/23	18/09/2023 Chq No: 50161908602	Approved	MURALI 18/09/2023 03:18 PM		Approved
202724	18/9/2023 9:30:10 AM	80.00 Mode: IBG	80.00 Invoice(s): 1	BOCH Ref No: 00001720-14/09/23	18/09/2023 Chq No: 50157045610	Approved	MURALI 18/09/2023 03:18 PM		Approved
202725	18/9/2023 9:30:45 AM	30.00 Mode: IBG	30.00 Invoice(s): 1	BOCH Ref No: 00002352-14/09/23	18/09/2023 Chq No: 50157046609	Approved	MURALI 18/09/2023 03:18 PM		Approved
202727	18/9/2023 9:31:19 AM	10.00 Mode: IBG	10.00 Invoice(s): 1	BOCH Ref No: 00003992-14/09/23	18/09/2023 Chq No: 50157310608	Approved	MURALI 18/09/2023 03:18 PM		Approved

This section will show the rejection remarks if payment is rejected.



# Invoice Report :



## Invoice report



The screenshot displays the CLA web application interface. At the top, there is a navigation bar with three main sections: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' section is highlighted with a red box and labeled 'Step 1: Select 'Report' tab'. Below the navigation bar, there is a sub-menu with buttons for 'Payment History', 'Invoice Report', 'CN Report', 'DN Report', and 'CLA Statement'. The 'Invoice Report' button is highlighted with a red box and labeled 'Step 2: View Invoice Report'. The main content area is titled 'Invoice Report' and includes the instruction 'Search your invoice(s) and print.'. Below this, there is a search form with several fields: 'Invoice Type:' (dropdown menu with 'All' selected), 'Invoice Status:' (dropdown menu with 'All' selected), 'Invoice Date:' (date range selector with '01/01/2020' and '12/03/2022' selected), 'Customer:' (text input with 'E.g: J01773'), 'BL No:' (text input with 'E.g: TAO5038154'), 'Container No:' (text input with 'E.g: ZCSU7185729'), and 'Invoice No:' (text input with 'E.g: 10280586,10280587'). A red box highlights the 'Invoice Date' field and is labeled 'Step 3: Set the invoice date'. At the bottom left of the search form, there is a 'Search' button with a magnifying glass icon, highlighted with a red box and labeled 'Step 4: Click search'. A 'Print Invoice' button is partially visible to the right of the search button.



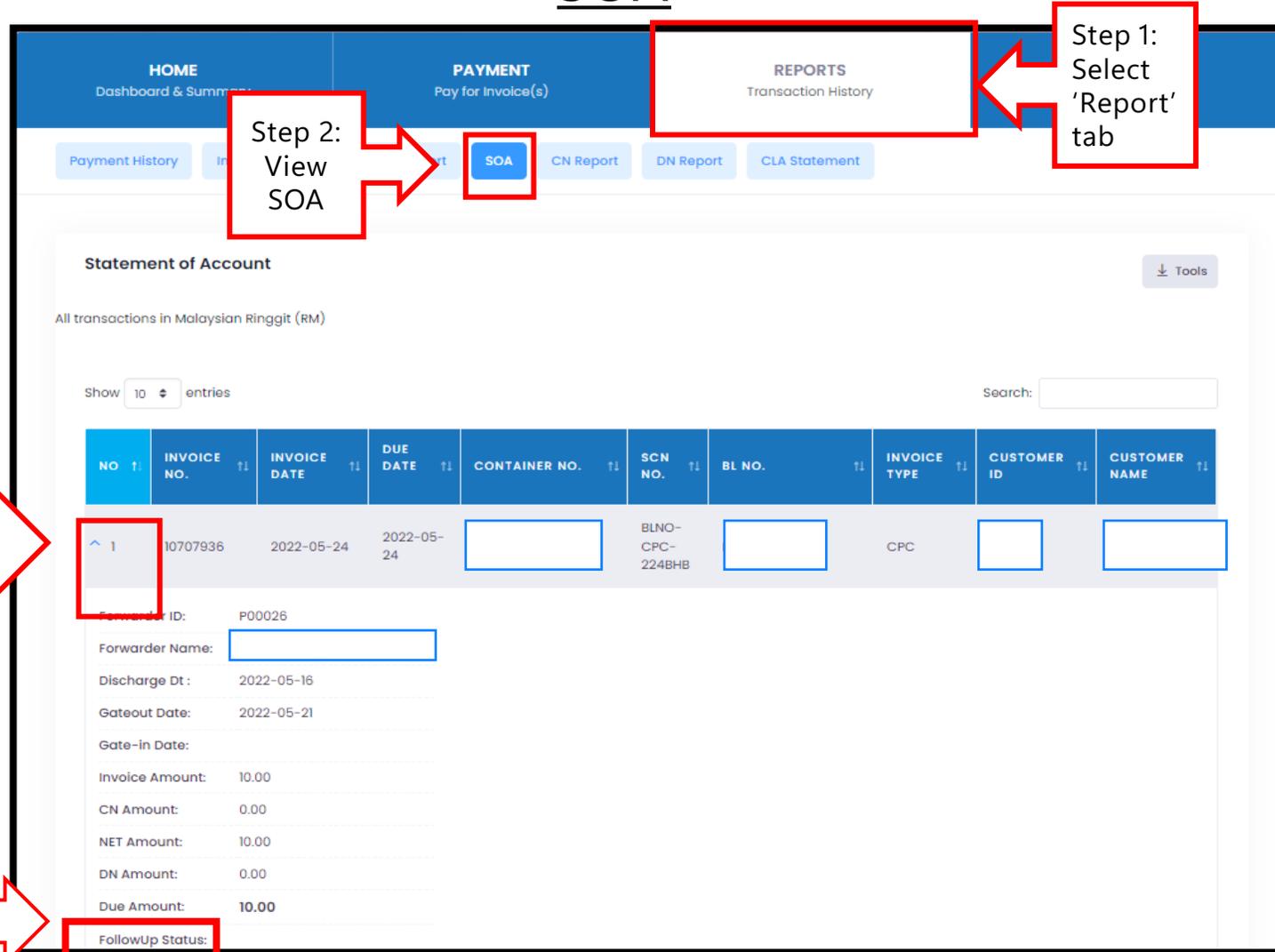


SIMPLIFYING LOGISTICS PAYMENT

# Statement Of Account : ( SOA )



## SOA



The screenshot shows the 'REPORTS' section of the system. The 'REPORTS' tab is selected, and the 'SOA' (Statement of Account) option is highlighted. The 'Statement of Account' section displays a table of transactions and a detailed view for a specific entry.

**Step 1:** Select 'Report' tab

**Step 2:** View SOA

**Step 3:** You may click on this section and the details will be shown accordingly.

You may view the follow up status (dispute).

NO	INVOICE NO.	INVOICE DATE	DUE DATE	CONTAINER NO.	SCN NO.	BL NO.	INVOICE TYPE	CUSTOMER ID	CUSTOMER NAME
1	10707936	2022-05-24	2022-05-24		BLNO-CPC-224BHB		CPC		

Statement ID: P00026

Forwarder Name:

Discharge Dt: 2022-05-16

Gateout Date: 2022-05-21

Gate-in Date:

Invoice Amount: 10.00

CN Amount: 0.00

NET Amount: 10.00

DN Amount: 0.00

Due Amount: 10.00

FollowUp Status:

# Credit Note: (CN)



## CN Report



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA web application interface. At the top, there is a navigation bar with three main tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' tab is highlighted with a red box and labeled 'Step 1: Select 'Report' tab'. Below the navigation bar, there is a sub-menu with buttons for 'Payment History', 'Invoice Report', 'CN Report', 'DN Report', and 'CLA Statement'. The 'CN Report' button is highlighted with a red box and labeled 'Step 2: View CN Report'. Below this, the 'CN Report' section is visible, with the instruction 'Search your CN(s) and print.'. This section contains a search form with the following fields: 'Invoice Type:' (a dropdown menu set to 'All'), 'CN Date:' (a date range selector set to '10/05/2022' to '10/05/2022'), 'BL No:' (with an example 'E.g. TAO5038154'), 'Container No:' (with an example 'E.g. ZCSU7185729'), and 'CN No:' (with an example 'E.g. 10280586,10280587'). A blue 'Search' button is located at the bottom left of the form, highlighted with a red box and labeled 'Step 4: Click search'. A red box around the 'CN Date' field is labeled 'Step 3: Set the CN date'.



# Debit Note: (DN)



## DN Report



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'REPORTS' section of the application. The 'REPORTS' tab is highlighted in blue, with a red box and arrow pointing to it labeled 'Step 1: Select 'Report' tab'. Below the navigation bar, the 'DN Report' button is highlighted in blue, with a red box and arrow pointing to it labeled 'Step 2: View CN Report'. The main content area is titled 'DN Report' and contains a search form. The 'DN Date' field is highlighted with a red box and arrow, labeled 'Step 3: Set the DN date'. The 'Search' button is highlighted with a red box and arrow, labeled 'Step 4: Click search'. The search form includes fields for 'Invoice Type' (set to 'All'), 'DN Date' (set to '10/05/2022'), 'BL No.' (with example 'TAO5038154'), 'Container No.' (with example 'ZCSU7185729'), and 'DN No.' (with example '10280586,10280587').





SIMPLIFYING LOGISTICS PAYMENT

# CLA Statement :



## CLA Statement



SIMPLIFYING LOGISTICS PAYMENT

Step 1: Select 'Report' tab

Step 2: View CLA Statement

HOME  
Dashboard & Summary

REPORTS  
Transaction History

MARKETPLACE  
Industry Solutions

Payment History Invoice Report Receipt Report SOA CN Report DN Report **CLA Statement**

**CLA Account Statement** ↓ Tools

All transactions in Malaysian Ringgit (RM)

Show 10 entries Search:

NO	TRANS DATE	RECEIPT NO.	CLA AMOUNT	CONTRA AMOUNT	INVOICE NO.	INVOICE DATE	INVOICE AMOUNT	REMARKS
1	10/08/2020	<input type="text"/>	5,000.00	0.00			0.00	CLA topup Cash IBG 664896
2	06/01/2021		0.00	0.00	<input type="text"/>	02/01/2021	0.00	Contra invoice
3	18/01/2021	<input type="text"/>	3,566.00	0.00			0.00	CLA topup Cash MBB 12345





SIMPLIFYING LOGISTICS PAYMENT

# CLA Member list :



## CLA Member



SIMPLIFYING LOGISTICS PAYMENT

CLA Members

Search... Type: Shipping Agent Branch: All Export to Excel

#	MEMBER NAME
1	ALPINE SHIPPING SDN BHD
2	CLARION INTERNATIONAL FREIGHT & LOGISTICS SDN BHD
3	CMA CGM MALAYSIA SDN BHD
4	COSCO SHIPPING LINES CO LTD
5	CTP SHIPPING LINE (MALAYSIA) SDN BHD
6	EXPRESSWAY CONTAINER LINES SDN BHD
7	GLOBAL NETWORK LINES SDN BHD
8	HEUNG - A (M) SDN BHD
9	HYUNDAI MERCHANT MARINE (M) SDN BHD
10	INTERASIA LINES (M) SDN BHD

Please wait...

1 2 3 4 5 10 Showing 1 - 10 of 48

In this page, you will be able to view the list of Shipping Liners and the account status.



# CLA Release :



## CLA Release



SIMPLIFYING LOGISTICS PAYMENT

CLA Release

Search... Branch: All

# ↑	MEMBER NAME	BRANCH	STATUS
1	PADIBERAS NASIONAL BERHAD (BERNAS)	BTU	<input type="checkbox"/>
2	AIRSEAL FREIGHT FORWARDERS COMPANY	KCH	<input type="checkbox"/>
3	ASTEEL SDN BHD	KCH	<input type="checkbox"/>
4	CENTURION FREIGHT EXPRESS SDN BHD	KCH	<input type="checkbox"/>
5	PANSAR COMPANY SDN BHD	KCH	<input type="checkbox"/>
6	PADIBERAS NASIONAL BERHAD (BERNAS)	KCH	<input type="checkbox"/>
7	SYARIKAT KIM LIAN FORWARDING COMPANY	KCH	<input type="checkbox"/>

In this page, you will be able to view all our customer's name and the status - On Hold or Release.

You also may view the non-CLA consignee hold status on this page.

This indicates the status of their company in dealing with container release from the port.





SIMPLIFYING LOGISTICS PAYMENT

E-feedback Before Login :



## Before Login



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the CLA Container Ledger Account Portal login page. At the top left is the CLA logo. To its right, the text reads "CONTAINER LEDGER ACCOUNT PORTAL" and "Welcome to CLA Portal, we simplify your financial transactions." Below this is a "USER LOGIN" section with a username field, a password field with a toggle for visibility, a "Select Branch" dropdown, and a "Login" button. There are also links for "Remember Me", "Forgot Password?", and "Don't have an account? Please Sign Up". At the bottom left, there are statistics: "ACTIVE COMPANIES 2,620" and "ACTIVE USERS 6,202". On the right side of the page, there is a promotional banner for "WHAT IS CLA DGC?" with the subtitle "Cashless Solution in Managing Depot Gate Charges (DGC)" and an "Explore" button. A red-bordered box highlights the "eFeedback" button, with a white arrow pointing to it from a text box that says "Step 1: Click on eFeedback".



## Before Login



SIMPLIFYING LOGISTICS PAYMENT

Step 2:  
Fill in all  
the  
details  
required

eFeedback

Branch *	Reason *
PORT KLANG	- Choose your reason -
Business Type *	Company Name *
- Select your business type -	ABCD Sdn Bhd
CLA Account No	Your Name *
Q00124	Your Name
Contact Email *	Remarks *
Contact Email	Remarks

Supporting Documents

Choose File No file chosen

Any document that supports you claim. (images / pdf and not exceeding 3mb file size)

Step 3:  
Click  
Submit

Submit Close



## Before Login



SIMPLIFYING LOGISTICS PAYMENT



Thank you, we have received your feedback  
and our CLAP team will update you asap.

Ok, got it!

Upon clicking on Submit, this popup will show up, saying that you have successfully send your eFeedback.

The PIC will be working on your eFeedback accordingly.

# E-feedback After Login :



## After Login



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA user interface. At the top, there are three navigation tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'MARKETPLACE' (Industry Solutions). The 'PAYMENT' tab is highlighted with a red border and a red arrow pointing to it from a callout box that says 'Step 1: Go to payment'. Below the navigation tabs, there are three summary cards: 'CLA Summary' (Account Status & CLA Balance), 'Outstanding Summary' (Total Outstanding), and 'Overdue Summary' (Exceeded Credit Terms). Each card contains specific data points and is accompanied by a larger, colored version of the same card below it.

Summary Card	Value
CLA Summary (Account Status & CLA Balance)	RM 18,988.00
Outstanding Summary (Total Outstanding)	RM 4,415.00
Overdue Summary (Exceeded Credit Terms)	RM 280.00



## After Login



SIMPLIFYING LOGISTICS PAYMENT

Step 2: Select your invoice

<input checked="" type="checkbox"/>	<input type="text"/> Type: Invoice	26/07/2022	26/07/2022	10.00	P.voy.: BLNO-CPC-225CDC	<input type="text"/> Cust: A20855	CPC Opr: HMM
<input checked="" type="checkbox"/>	<input type="text"/> Type: Invoice	26/07/2022	26/07/2022	10.00	P.voy.: BLNO-CPC-226BEE	<input type="text"/> Cust: A20855	CPC Opr: HMM
TOTAL DUE				4,415.00			

Add to Cart eFeedback

Step 3: Click eFeedback

The screenshot displays a web interface for selecting invoices. On the left, a red-bordered box contains the text 'Step 2: Select your invoice' with two red arrows pointing to the first two rows of the invoice table. The table has columns for selection status, invoice type, dates, amount, invoice number, customer ID, and operator. The first two rows are highlighted in light grey. Below the table, a 'TOTAL DUE' row shows the amount '4,415.00'. At the bottom right, there are two blue buttons: 'Add to Cart' and 'eFeedback'. A red-bordered box on the right contains the text 'Step 3: Click eFeedback' with a red arrow pointing to the 'eFeedback' button.

## After Login



SIMPLIFYING LOGISTICS PAYMENT

### eFeedback

No Of Invoice(s) Selected : 2

Reason \*

Choose your reason

Remarks \*

Remarks

Supporting Documents

Choose File No file chosen

Any document that supports you claim. (images / pdf)

Submit

Step 4:  
Fill in all  
the  
details

Step 5:  
Click  
submit



## After Login



SIMPLIFYING LOGISTICS PAYMENT



Thank you, we have received your feedback  
and our CLAP team will update you asap.

Ok, got it!

Once you clicked on Submit, all the details will be sent to the related PIC.

The PIC will review all the details and action will be taken accordingly.

You may view the eFeedback status by following the guide on the next page.



# E-feedback Status :





SIMPLIFYING LOGISTICS PAYMENT

## Check eFeedback status

The screenshot displays the CLA user interface. At the top, there is a navigation bar with three main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), and REPORTS (Transaction History). The REPORTS section is highlighted with a red box, and a red arrow points from a callout box to it. The callout box contains the text "Step 1: Go to payment". Below the navigation bar, there are three summary cards: CLA Summary (Account Status & CLA Balance), Outstanding Summary (Total Outstanding), and Overdue Summary (Exceeded Credit Terms). Each card displays key metrics such as CLA Security Status, Due Amount, and Overdue Amount. At the bottom of the interface, there are three large, colored buttons corresponding to the summary cards: a teal button for CLA Summary showing RM 18,988.00, an orange button for Outstanding Summary showing RM 4,415.00, and a pink button for Overdue Summary showing RM 280.00.

Section	Item	Value
HOME (Dashboard & Summary)	CLA SECURITY STATUS :	CASH
	CLA Cash Balance :	RM 18,988.00
PAYMENT (Pay for Invoice(s))	Due Amount :	RM 4,415.00
	Invoice(s) :	32
REPORTS (Transaction History)	Overdue Amount :	RM 280.00
	Invoice(s) :	26



## Check eFeedback status



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA web application interface. At the top, there is a navigation bar with four main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below the navigation bar, a row of buttons includes Payment History, Invoice Report, Receipt Report, SOA, CN Report, and eFeedback. The eFeedback button is highlighted with a red box, and a red callout box with the text "Step 2: Click eFeedback" has two red arrows pointing to it. Below the navigation bar, the main content area shows the "Payment History" section, which includes a "Tools" button, a search bar, and a table with columns for SUBMISSION DATE, INVOICE AMOUNT, SLIP AMOUNT, BANK REF., CHEQUE REF., and STATUS.



## Check eFeedback status



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'eFeedback History' page. At the top, there are four main navigation tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), 'REPORTS' (Transaction History), and 'MARKETPLACE' (Industry Solutions). Below these are several sub-navigation buttons: 'Payment History', 'Invoice Report', 'Receipt Report', 'SOA', 'CN Report', 'DN Report', 'CLA Statement', and 'eFeedback' (which is highlighted in blue). The main content area is titled 'eFeedback History' and includes a 'Tools' button with a download icon. Below the title, it says 'View your eFeedback history with PIC action status'. There is a 'Show 10 entries' dropdown and a 'Search:' input field. The main data is presented in a table with the following columns: 'SUBMISSION DATE', 'TICKETNO', 'REASON', 'REMARKS', 'ACTION STATUS', and 'ACT'. Two rows of data are visible:

SUBMISSION DATE	TICKETNO	REASON	REMARKS	ACTION STATUS	ACT
15/7/2022 1:47:27 PM	600689	Deposit	PAYMENT DEPOSITED TODAY 15/7/2022 FOR INVOICE KMTC12210732725	Pending	
15/7/2022 1:50:31 PM	600690	Deposit	PAYMENT FOR INVOICE KMTC12210732725	Pending	

In this page, it will show the list of eFeedback submitted in this portal.

You may find your selected reason, remarks and action status taken by the related PIC.



# THANK YOU

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  Container Ledger Account