



SIMPLIFYING LOGISTICS PAYMENT

CLAP 2.0 USER MANUAL

REVISION 2.0 OCTOBER



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You may click on the content available below and it will redirect you to your selected content.
Note: Please use Google Chrome to login into our portal for better experience



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For further assistance, please reach out to us via eFeedback at www.clap.my



SIMPLIFYING LOGISTICS PAYMENT

Login / New user:





SIMPLIFYING LOGISTICS PAYMENT

New registration

The image shows a 'USER LOGIN' form with the following elements:

- Username**: A text input field with a user icon on the left.
- Password**: A text input field with a lock icon on the left and an eye icon on the right for toggling visibility.
- Select Branch**: A dropdown menu with a location pin icon on the left.
- Login**: A blue button with white text.
- Remember Me**: A checkbox with the text 'Remember Me' to its right.
- Forgot Password?**: A text link.
- Don't have an account? Please Sign Up**: A text link where 'Sign Up' is underlined and highlighted with a red box.
- Need assistance?**: A text link.

A red callout box on the right contains the text 'Step 1: Click 'Sign up'' with a white arrow pointing to the 'Sign Up' link.



New registration



SIMPLIFYING LOGISTICS PAYMENT

Step 2:
Fill in
account
details.

The screenshot shows a web interface for account registration. On the left is a vertical sidebar with five menu items: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), and 'PIC for Payments' (Add your contact persons for payments). Below these is a 'Completed!' section with 'Review and Submit'. The main content area is titled 'Enter your Account Details' and contains the following fields:

- Party /Role Type:** A dropdown menu with 'Billing Party' selected.
- CLA Account Branch:** A dropdown menu with 'PORT KLANG' selected.
- Name Of Company:** A text input field containing 'ABC EAGLE SDN BHD'.
- Registration No:** A text input field containing '897034123'.
- Type Of Company:** A dropdown menu with 'Partnership' selected.
- Principal Activity:** A dropdown menu with 'Forwarder' selected.
- Estimated Monthly Containers:** A text input field containing '5'.
- Name Of Principal Banker:** A text input field containing 'Principle Banker'.
- Bank Account Number:** A text input field containing 'Bank A/C No.'.
- Principal Banker Address:** A text input field containing 'Bank Address'.
- Has Own Insurance?:** A dropdown menu with 'Not Available' selected.
- Insurance Expiry Date:** A date input field with a calendar icon and the placeholder 'dd/mm/yyyy'.

A blue 'NEXT' button is located at the bottom right of the form area.



New registration



SIMPLIFYING LOGISTICS PAYMENT

Step 3:
Set your
address

The screenshot shows a web interface for account registration. On the left is a sidebar menu with the following items: 'Account Settings' (with a sub-item 'Setup Your Account Details'), 'Set Your Address' (highlighted with a red box and a blue checkmark icon), 'Support Documents' (with a sub-item 'Upload your support documents'), 'Contact Persons' (with a sub-item 'Add your contact persons'), 'PIC for Payments' (with a sub-item 'Add your contact persons for payments'), and 'Completed!' (with a sub-item 'Review and Submit'). The main content area is titled 'Set Your Address' and contains several input fields: 'Address Line 1' (with 'abc, jalan defg'), 'Address Line 2' (with 'Shah alam'), 'Postcode' (with '76544'), 'City' (with 'Shah Alam'), 'State' (with 'SELANGOR'), 'Country' (with 'Malaysia'), 'Telephone(s)' (with '03-45678901'), and 'Fax' (with '03-45678910'). Each field has a placeholder text 'Please enter your...'. At the bottom of the form are two buttons: 'PREVIOUS' and 'NEXT' (highlighted with a red box).





SIMPLIFYING LOGISTICS PAYMENT

New registration

Step 4:
Upload
documents.
*For CLAP
registration
, only SSM
Form is
required

The screenshot shows a multi-step registration process. The left sidebar contains the following steps: Account Settings (Setup Your Account Details), Set Your Address (Address, Street, City, State), Support Documents (Upload your support documents), Contact Persons (Add your contact persons), PIC for Payments (Add your contact persons for payments), and Completed! (Review and Submit). The 'Support Documents' step is highlighted with a red box and an arrow pointing to it from the text on the left. The main content area is titled 'Upload Your Documents' and contains three document upload sections, each with a 'Choose File' button and a file name 'oracleReport.pdf':

- Form D / Business Registration / LLP Certificate & Profile**: Provides information the Company.
- Copy of NRIC (the company owner)**: To certify the person exists.
- Container Liability Insurance Policy**: Copy of the Container Liability Insurance Policy button cover for total loss (with minimum RM 100,000 policy).

At the bottom of the page, there are two buttons: 'PREVIOUS' and 'NEXT'. The 'NEXT' button is highlighted with a red box.





New registration

Step 5:
"PIC"
details.

A screenshot of a web application's registration process. On the left is a sidebar with navigation options: 'Account Settings', 'Set Your Address', 'Support Documents', 'Contact Persons', 'PIC for Payments', and 'Completed!'. The 'Contact Persons' option is highlighted with a red box and a red arrow pointing to it from the 'Step 5' text. The main content area is titled 'Contact Persons' and contains two forms for adding contact persons. The first form is for 'Contact Person (1)' and has fields for Name (filled with 'Aliyah Binti Suhaimi'), Position (filled with 'Finance Assistant'), Handphone (filled with '012-34567890'), and Email Address (filled with 'aliyah@abc.com.my'). The second form is for 'Contact Person (2)' and has fields for Name (filled with 'Contact Person'), Position (filled with 'Position'), Handphone (filled with '+60123456789'), and Email Address (filled with 'yourname@yourdomain.com'). At the bottom of the form area are two blue buttons: 'PREVIOUS' and 'NEXT'. The 'NEXT' button is highlighted with a red box.



New registration

Step 6:
"PIC" for
payment.

The screenshot shows a web application interface for a new registration. On the left is a sidebar menu with the following items: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), 'PIC for Payments' (Add your contact persons for payments), and 'Completed!' (Review and Submit). The 'PIC for Payments' item is highlighted with a red box and a red arrow pointing to it from the 'Step 6' text. The main content area is titled 'PIC for Payments' and contains two sections for adding contact persons. The first section, 'Contact Person (1)', has input fields for 'Contact Person' (filled with 'Aliyah Binti Suhaimi'), 'Position' (filled with 'Finance Assistant'), 'Handphone' (filled with '012-34567890'), and 'Email Address' (filled with 'aliyah@abc.com.my'). The second section, 'Contact Person (2)', has input fields for 'Contact Person' (filled with 'Contact Person'), 'Position' (filled with 'Position'), 'Handphone' (filled with '+60123456789'), and 'Email Address' (filled with 'yourname@yourdomain.com'). At the bottom of the form are two buttons: 'PREVIOUS' and 'NEXT', with the 'NEXT' button highlighted by a red box.



New registration



SIMPLIFYING LOGISTICS PAYMENT

A screenshot of a web application interface for a new registration. On the left is a vertical sidebar with navigation options: 'Account Settings' (Setup Your Account Details), 'Set Your Address' (Address, Street, City, State), 'Support Documents' (Upload your support documents), 'Contact Persons' (Add your contact persons), and 'PIC for Payments' (Add your contact persons for payments). The 'Completed!' option, which includes a thumbs-up icon and the text 'Review and Submit', is highlighted with a red box. The main content area is titled 'Review your Details and Submit' and is also enclosed in a red box. It contains the following information: 'Account Details:' (ABC EAGLE SDN BHD (897034123), Partnership / Forwarder), 'Current Address:' (abc, jalan defg, Shah alam, Shah Alam 76544, SELANGOR, Malaysia, Tel., Fax:), 'Contact Person Details:' (Aliyah Binti Suhaimi (Finance Assistant), Tel: 012-34567890, Email: aliyah@abc.com.my), and 'PIC for Payments:' (Aliyah Binti Suhaimi (Finance Assistant), Tel: 012-34567890, Email: aliyah@abc.com.my). At the bottom of this section is a checkbox labeled 'I agree to the Clap's Terms & Conditions.' Below the main content area are two buttons: 'PREVIOUS' (light blue) and 'SUBMIT' (teal). The 'SUBMIT' button is highlighted with a red box.

Step 7:
Summary
and
submission

Upon successful
submission, the
username &
password will be
sent via email.





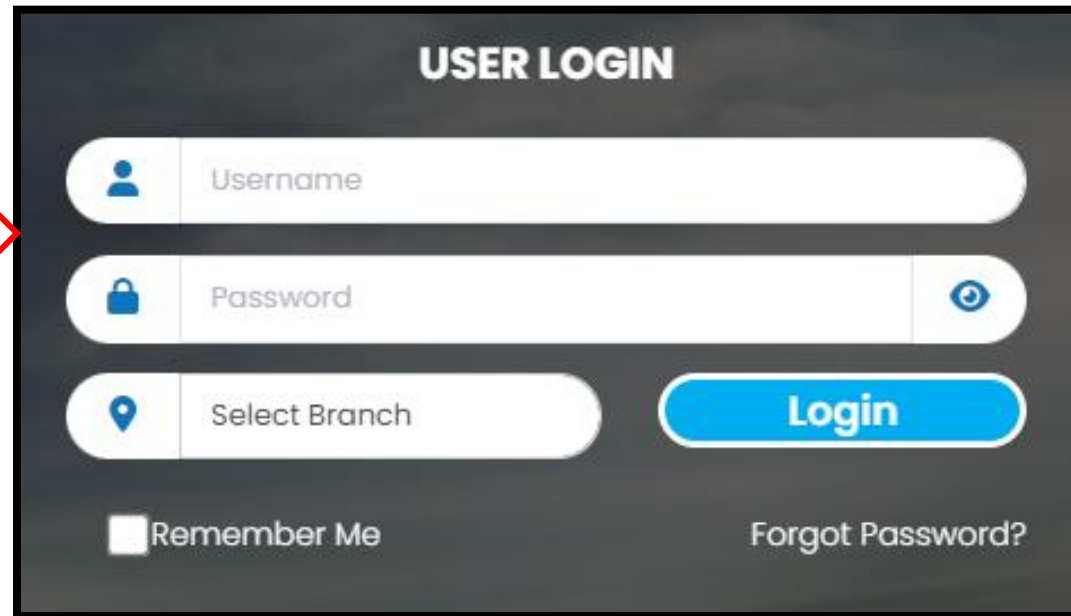
SIMPLIFYING LOGISTICS PAYMENT

Sign in:



Sign in

Key in
username,
password and
select your
respective
branch



The image shows a 'USER LOGIN' form with the following fields and elements:

- Username:** A text input field with a user icon on the left.
- Password:** A text input field with a lock icon on the left and an eye icon on the right to toggle visibility.
- Select Branch:** A dropdown menu with a location pin icon on the left.
- Login:** A blue button with white text.
- Remember Me:** A checkbox with the text 'Remember Me' to its right.
- Forgot Password?:** A text link to the right of the 'Remember Me' checkbox.

For existing customers who do not have their
username and password please drop an email to
supportdnd@dnd.com.my



SIMPLIFYING LOGISTICS PAYMENT

Sign in

Update your details (First time login)

Your Full Name

Email Address

Mobile No (Ex: 0123456789)

New Password

Retype Password

Save changes

After logging in for the first time, you'll be prompted to review and update your information.





SIMPLIFYING LOGISTICS PAYMENT

Sign in

The image shows two screenshots of the CLA login interface. The top screenshot is the main login screen with a dark grey background. It features a 'Select Branch' dropdown menu with a location pin icon, a 'Remember Me' checkbox, a blue 'Login' button, and a red-bordered box around the 'Forgot Password?' link. The bottom screenshot is the 'Forgot your Password?' screen, also with a dark grey background. It has a title 'Forgot your Password?' and a text input field with a person icon and the placeholder text 'Email or Username'. Below the input field are two blue buttons: 'Submit' (highlighted with a red border) and 'Cancel'.

Click on 'Forgot Password?', fill in your email or username and press submit.

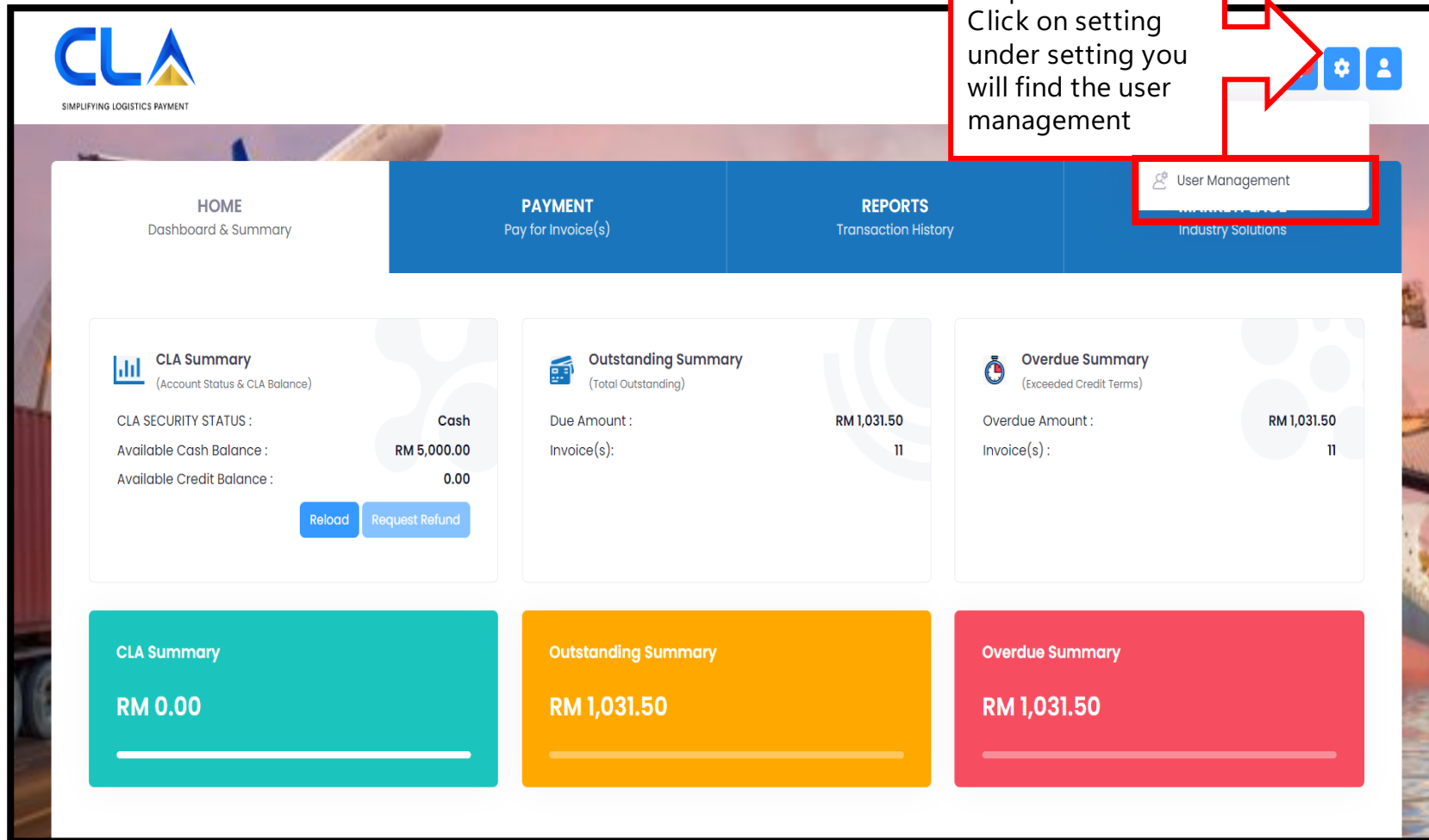


Assign "PIC":



Assign PIC

Step 1:
Click on setting
under setting you
will find the user
management



The screenshot shows the CLA dashboard interface. At the top left is the CLA logo with the tagline 'SIMPLIFYING LOGISTICS PAYMENT'. Below the logo is a navigation bar with four main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and a dropdown menu. The dropdown menu is open, showing 'User Management' and 'Industry Solutions'. A red box highlights the 'User Management' option, and a red arrow points from the 'Step 1' text to it. Below the navigation bar are three summary cards: 'CLA Summary (Account Status & CLA Balance)', 'Outstanding Summary (Total Outstanding)', and 'Overdue Summary (Exceeded Credit Terms)'. Each card displays key metrics and has a 'Reload' or 'Request Refund' button. At the bottom of the dashboard are three large colored cards: a teal card for 'CLA Summary' showing 'RM 0.00', an orange card for 'Outstanding Summary' showing 'RM 1,031.50', and a pink card for 'Overdue Summary' showing 'RM 1,031.50'.

Section	Sub-section	Description
HOME	Dashboard & Summary	
PAYMENT	Pay for Invoice(s)	
REPORTS	Transaction History	
Dropdown	User Management	Industry Solutions

Summary Card	Value
CLA Summary (Account Status & CLA Balance)	RM 0.00
Outstanding Summary (Total Outstanding)	RM 1,031.50
Overdue Summary (Exceeded Credit Terms)	RM 1,031.50

Assign PIC



SIMPLIFYING LOGISTICS PAYMENT



HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

MARKETPLACE
Industry Solutions

User Management
User and access management

#	USER NAME	NAME	EMAIL ADDRESS	ROLE	ACTIONS
1					

« < 1 > »

20 Showing 1 - 1 of 1

CLA Members CLA Release Circular

2023 @ Clap.my

User Manual About Us FAQ Terms & Conditions

Click new button to assign "PIC"



Example of details needed to add team members to access the porta.

User Details

Full Name *

kirtana

Email Address *

kirtan@dnd.com.my

Contact No

Remarks

test

Role *

Select

- Role
- Select
- CONSIGNEE-FULL-ACCESS
- CONSIGNEE-LIMITED-ACCESS

Save

Close

Homepage :



Reload:



Reload



SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

MARKETPLACE
Industry Solutions



Dear Customer, please update your SST Tax group [here](#).



CLA Summary

(Account Status & CLA Balance)

CLA SECURITY STATUS :	Credit
Cash Balance :	RM 180.00
CLA+ Balance :	RM 1,063.26
Available Credit Balance :	5,000.00
Limit Units :	10
Released Units :	1764
Balance Units :	-1754

Reload

Request Refund



Outstanding Summary

(Total Outstanding)

Due Amount :
Invoice(s): 38



Overdue Summary

(Exceeded Credit Terms)

Overdue Amount :
Invoice(s) :



CLA+ Summary

(Individual Funding Account Summary)

FUNDING SOCIETY
Funding Limit : RM 5000.00
Funding Received : RM 1500.00
Funding Repaid : RM 0.00
Repayment Pending : RM 1,500.00

Request for Drawdown

Step 1:
Choose
Reload to
top up CLA
Summary
home page



Reload



SIMPLIFYING LOGISTICS PAYMENT

Reload
Reload your CLA Cash Account

Reload Amount
RM 0.00

Pay via

DIRECT BANK TRANSFER
Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
RM 0.00 (10/06/2021 to 30/4/2025)

Bank: Select
Payment Mode: --Select--
Cheque / IBG No.: 023456
Ex: 10123456

Payment Slip Amount (RM): RM 0.00
Bank Ref No.: 00096730-2611
Transaction Date: DD/MM/YYYY

Ref. No of your transaction slip
Bank-in Date.

Upload File
Choose File No file chose
Max file size is 1MB and allowed file type is pdf

Topup

Step 2:
Key in the
reload
amount.

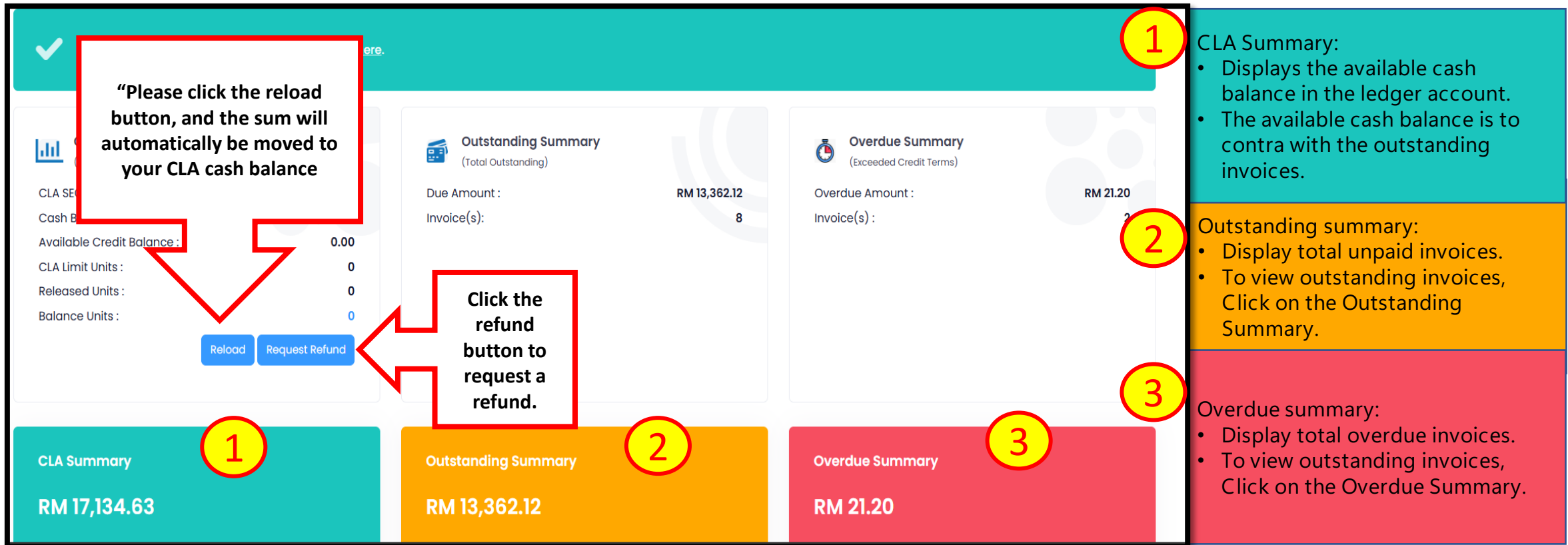
Step 3:
Fill in all
the bank
in details

Step 4:
Click top-
up and
confirm
your
submission

Upon successful
submission, a
notification will be
sent to the
registered email
address.



Homepage



“Please click the reload button, and the sum will automatically be moved to your CLA cash balance”

Click the refund button to request a refund.

1 CLA Summary:
• Displays the available cash balance in the ledger account.
• The available cash balance is to contra with the outstanding invoices.

2 Outstanding summary:
• Display total unpaid invoices.
• To view outstanding invoices, Click on the Outstanding Summary.

3 Overdue summary:
• Display total overdue invoices.
• To view outstanding invoices, Click on the Overdue Summary.

Section	Value
CLA Summary	RM 17,134.63
Outstanding Summary	RM 13,362.12
Overdue Summary	RM 21.20

Payment :



Payment via IBG



SIMPLIFYING LOGISTICS PAYMENT

1 Choose Invoice(s)
Select invoice(s) and proceed

2 Pay for Invoice(s)
Select pay via and amount

3 Bank-in De
Fill up bank-in

Invoice Type:
All
Demurrage
Detention
Damage
Warehouse
Shipping Landside
CPC
CPC Repair
TDS
DGC
DGC Fee
MISC

Invoice Date:
01/01/2010 ... 28/04/2022

Invoice No.:
E.g: 10280586,10280587
(Multiple Invoice No separated by comma)

BL No.:
E.g: TAO5038154

Container No.:
E.g: ZCSU7185729

Print Invoice

All transactions in Malaysian Ringgit (RM)

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> 10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/> 10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1:
Select the
respective
invoice





SIMPLIFYING LOGISTICS PAYMENT

Upon successful submission, a notification will be sent to the registered email address.

Step 5: Click submit and confirm your submission

Payment via IBG

The screenshot shows the 'PAYMENT' section of the CLA system. At the top, there are four navigation tabs: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below the tabs, there are two status indicators: 'Choose Invoice(s)' (Select invoice(s) and proceed) and 'Pay for Invoice(s)' (Select pay via and submit). The main content area is titled 'Select and Pay for Invoices'. It features a 'Pay via' section with three options: 'DIRECT BANK TRANSFER' (highlighted with a red box and labeled 'Step 2: Choose Upload Bank-in slip'), 'FPX' (with a date range of 06/2021 to 30/4/2025), and 'CASH BALANCE' (with 'CLA Cash Available: RM 1,243.26'). Below this is the 'Bank-In Details' section, which includes a 'Payment Mode' dropdown (set to '--Select--'), a 'Cheque / Reference No' field (023456), and a 'Paid To' dropdown (set to '--Select--'). Other fields include 'Payer' (set to '--Select Payee'), 'Payment Slip Amount (RM)' (RM 0.00), and 'Amount (RM)' (286.48). There is also an 'Upload File' section with a 'Choose File' button and a 'Remarks' text area. At the bottom, there are 'Previous', 'Forward', and 'Submit' buttons.

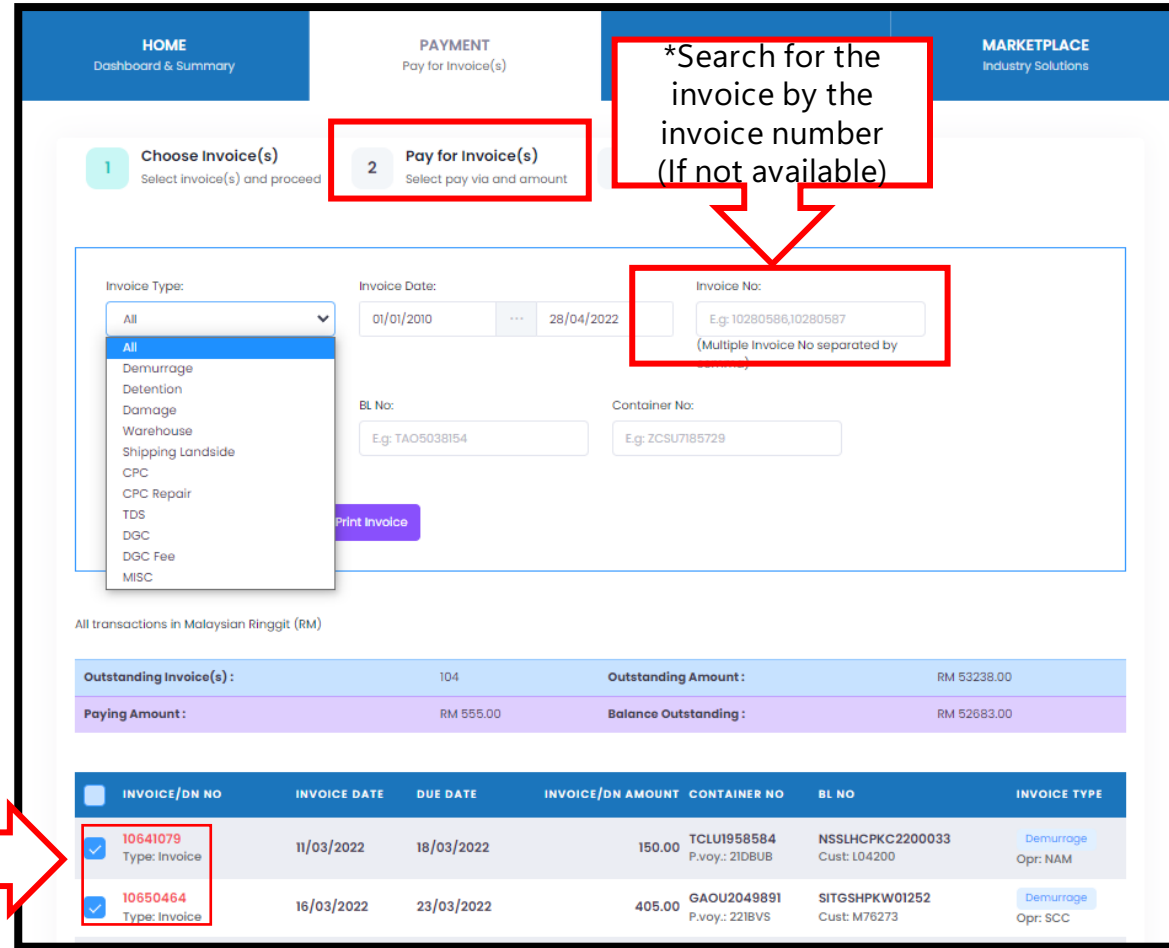
Step 2: Choose Upload Bank-in slip

Step 4: Fill in all the bank in details

Step 4: Fill in all the bank in details



Payment via FPX



The screenshot displays the 'PAYMENT' section of the CLA system. It features a navigation bar with 'HOME', 'PAYMENT', and 'MARKETPLACE'. The main content area is divided into two steps: '1 Choose Invoice(s)' and '2 Pay for Invoice(s)'. A red box highlights the '2 Pay for Invoice(s)' step with the text '*Search for the invoice by the invoice number (If not available)'. Below this, there are input fields for 'Invoice Type', 'Invoice Date', 'Invoice No.', 'BL No.', and 'Container No.'. A dropdown menu for 'Invoice Type' is open, showing options like 'All', 'Demurrage', 'Detention', etc. A 'Print Invoice' button is also visible. Below the form, there is a summary table and a list of invoices.

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> 10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 2IDBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/> 10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1:
Select the
respective
invoice



Payment via FPX

DIRECT BANK TRANSFER

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX

RM 0.00 (10/06/2021 to 30/4/2025)

Step 2: Choose FPX

CASH BALANCE

CLA Cash Available:
RM 1,243.26

STICS PAYMENT

Bank-In Details

Please fill up bank-in details and submit

Amount (RM)	Remarks
<input type="text" value="286.48"/>	<input type="text" value="Type here"/>

Processing fee of RM 0.00 (10/06/2021 to 31/05/2022) applicable for this transaction

I hereby acknowledge the disclaimer and accept being re-directed to a third party payment gateway site managed by RAZER Fintech (M) Sdn. Bhd.

Disclaimer:
By clicking on the link "I Accept" this Disclaimer, subscriber automatically redirected to a third party payment gateway website managed by RAZER FINTECH (M) SDN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or completeness of the services, information, materials, tools or the reliability of any service, advice, opinion, statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries and arrangements to verify, scan and check the Website for any viruses, malicious code or malware, and CLA provides no warranties whatsoever in this regard.
* NOTE: Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.
Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

[< Previous](#)

Step 3: Click submit



Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

DIRECT BANK TRANSFER
Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
RM 0.00 (10/06/2021 to 30/4/2025)

CASH BALANCE
CLA Cash Available:
RM 1,243.26

Bank-In Details
Please fill up bank-in details and submit

Amount (RM)
567.10

Processing fee of RM 0.00 (10/06/2021 to 31/05/2022) applicable for this transaction

I hereby acknowledge the disclaimer and accept Disclaimer:
By clicking on the link "I Accept" this Disclaimer, subscriber a endorsed by CLA. CLA does not warrant the accuracy or con Furthermore your are advised to make your own enquiries a

* **NOTE:** Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.
Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

Step 4: Confirm submission

All is good! Please confirm the form submission.
Processing fee of RM 0.00 applicable for this transaction.

Yes, submit! No, cancel

Upon submission, you will be redirected to Razer Merchant service page.

Previous Forward Submit



Payment via FPX



SIMPLIFYING LOGISTICS PAYMENT

Razer Merchant Page

Order Details

Order ID	388C234112B44A1C81B6A4CADD5F9FDA
Name	FM GLOBAL LOGISTICS (M) SDN BHD
Email	12@1.com
Mobile Number	01234567890
Date Time	04 Jan 2022 10:26
Description / Remark	Payment for Invoice

MYR 40.00

Select payment method

Online Banking

Select Bank

Step 7: Select Bank

Pay Now

- Once you have selected your respective bank, it will be re-directed to the bank's online banking page to proceed with the payment
- Upon successful payment a notification will be received from Razer
- To obtain the receipt, please refer to "Receipt Report" in CLAP



Contra:



Contra CLA



SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

MARKETPLACE
Industry Solutions

1 Choose Invoice(s)
Select invoice(s) and proceed

2 Pay for Invoice(s)
Select pay via and amount

*Search for the invoice by the invoice number (If not available)

Invoice Type: All

Invoice Date: 01/01/2010 ... 28/04/2022

Invoice No.: 2200586,10280587

BL No.: E.g: TAO5038154

Container No.: E.g: ZCSU7185729

Print Invoice

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	104	Outstanding Amount :	RM 53238.00
Paying Amount :	RM 555.00	Balance Outstanding :	RM 52683.00

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/> 10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
<input checked="" type="checkbox"/> 10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1:
Select the
respective
invoice



Contra CLA



SIMPLIFYING LOGISTICS PAYMENT

✓ Choose Invoice(s)
Select invoice(s) and proceed

✓ Pay for Invoice(s)
Select pay via and submit

Select and Pay for Invoices

Pay via

- DIRECT BANK TRANSFER**
Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)
- FPX**
RM 0.00 (10/06/2021 to 30/4/2021)
- CASH BALANCE**

Step 2: Select Contra CLA

CLA Cash Available: **RM 1,243.26**

Total Amount Selected: **RM 567.10**

CLA Cash Current Balance: **RM 676.16**

Step 3: Click submit and confirm your submission

< Previous

Forward **Submit >**



PAYMENT CANCELLATIONS :

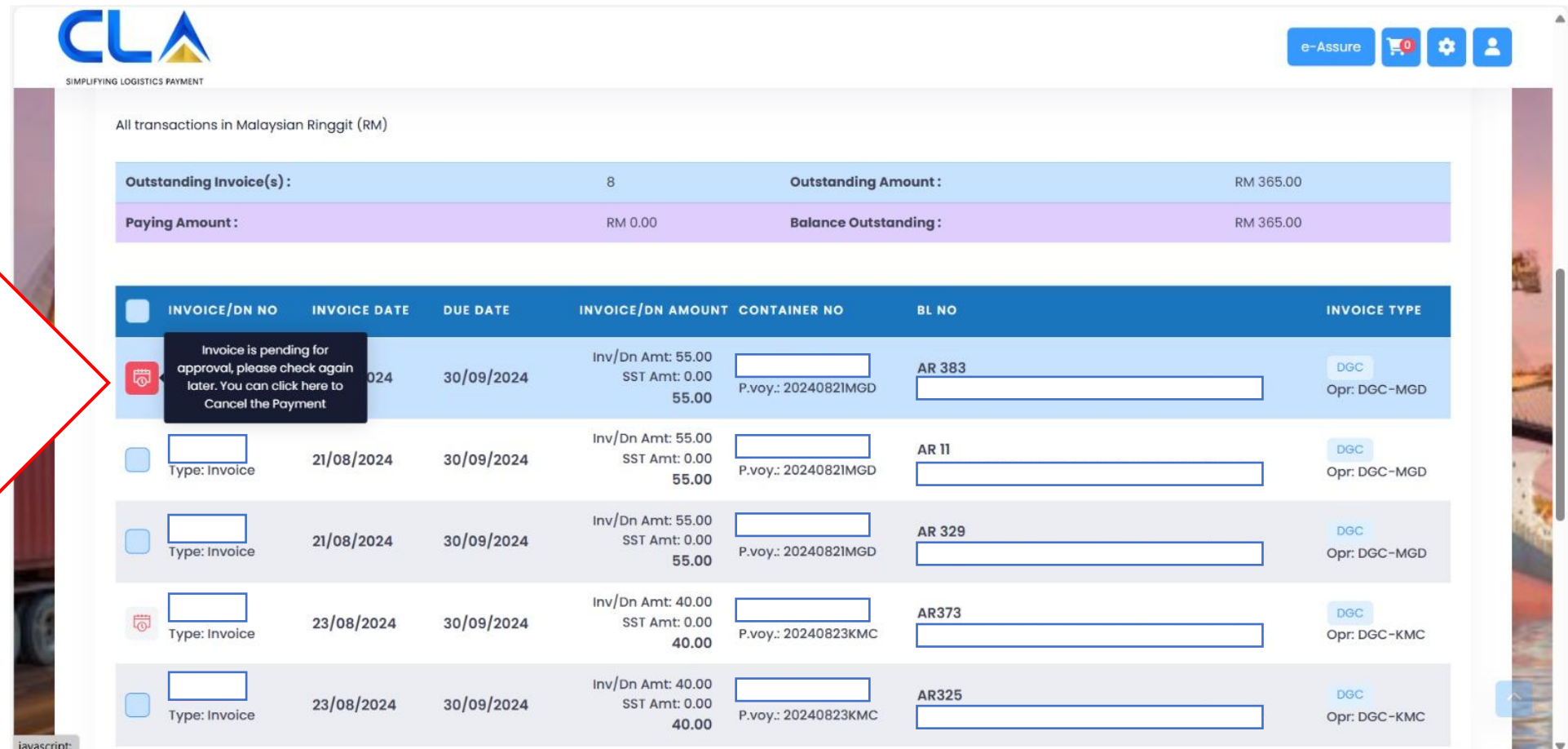
IBG/PFX REJECTIONS



2. Select the pop-up notification indicating [You can click here to cancel the payment to proceed with cancellation](#)

Your uploaded proof of payment for the specified invoice is currently pending approval. A calendar icon will appear to indicate this status.

If you wish to cancel the transaction, you may click the icon again to proceed with cancellation.




The screenshot displays the CLA web portal interface. At the top, there is a navigation bar with the CLA logo and the tagline 'SIMPLIFYING LOGISTICS PAYMENT'. On the right side of the navigation bar, there are icons for 'e-Assure', a shopping cart, a settings gear, and a user profile.

Below the navigation bar, the main content area shows a summary of transactions in Malaysian Ringgit (RM):

- Outstanding Invoice(s):** 8
- Outstanding Amount:** RM 365.00
- Paying Amount:** RM 0.00
- Balance Outstanding:** RM 365.00

The main section contains a table of invoices with the following columns: INVOICE/DN NO, INVOICE DATE, DUE DATE, INVOICE/DN AMOUNT, CONTAINER NO, BL NO, and INVOICE TYPE. The first row in the table is highlighted in blue and has a red calendar icon in the 'INVOICE/DN NO' column. A black pop-up notification box is overlaid on this row, containing the text: 'Invoice is pending for approval, please check again later. You can click here to Cancel the Payment'. The other rows in the table are greyed out.

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input type="checkbox"/>  [Redacted]	024	30/09/2024	Inv/Dn Amt: 55.00 SST Amt: 0.00 55.00	[Redacted]	AR 383	DGC Opr: DGC-MGD
<input type="checkbox"/> [Redacted] Type: Invoice	21/08/2024	30/09/2024	Inv/Dn Amt: 55.00 SST Amt: 0.00 55.00	[Redacted]	AR 11	DGC Opr: DGC-MGD
<input type="checkbox"/> [Redacted] Type: Invoice	21/08/2024	30/09/2024	Inv/Dn Amt: 55.00 SST Amt: 0.00 55.00	[Redacted]	AR 329	DGC Opr: DGC-MGD
<input checked="" type="checkbox"/> [Redacted] Type: Invoice	23/08/2024	30/09/2024	Inv/Dn Amt: 40.00 SST Amt: 0.00 40.00	[Redacted]	AR373	DGC Opr: DGC-KMC
<input type="checkbox"/> [Redacted] Type: Invoice	23/08/2024	30/09/2024	Inv/Dn Amt: 40.00 SST Amt: 0.00 40.00	[Redacted]	AR325	DGC Opr: DGC-KMC

3. Please confirm your cancellation one more time, then hit 'Proceed' to finish up



LOGISTICS PAYMENT

The screenshot shows the CLA web portal interface. At the top left is the CLA logo with the tagline 'SIMPLIFYING LOGISTICS PAYMENT'. At the top right are navigation icons for 'e-Assure', a shopping cart with '0' items, settings, and a user profile. Below the header, a summary bar displays: 'Outstanding Invoice(s) : 8', 'Outstanding Amount : RM 365.00', 'Paying Amount : RM 0.00', and 'Balance Outstanding : RM 365.00'. A table lists several invoices with columns for 'INVOICE/DN NO', 'INVOICE DATE', 'DUE DATE', and 'INVOICE TYPE'. A modal dialog box is centered on the screen, featuring a yellow warning icon and the text: 'Are you sure, do you want to cancel your payment request?'. The dialog has two buttons: 'Yes, proceed!' (highlighted with a red box) and 'No, cancel'. A red-bordered box on the left contains the text 'Yes, proceed! For confirmation' with a red arrow pointing to the 'Yes, proceed!' button.



4. Your invoice has been successfully cancelled. Please redo the payment with the correct details.



ING LOGISTICS PAYMENT

Outstanding Invoice(s) :	7	Outstanding Amount :	RM 3,249.84
Paying Amount :	RM 0.00	Balance Outstanding :	RM 3,249.84





<input type="checkbox"/>	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input type="checkbox"/>	<input type="text"/> Type: Invoice	08/08/2024	08/08/2024	Inv/Dn Amt: 10.00 SST Amt: 0.00 10.00	<input type="text"/> P.voy.: BLNO=CPC-2468X6	<input type="text"/>	CPC Opr: KMT
<input type="checkbox"/>	<input type="text"/> Type: Invoice	19/08/2024	26/08/2024	Inv/Dn Amt: 1,680.00 SST Amt: 0.00 1,680.00	<input type="text"/> P.voy.: 2443HA	<input type="text"/>	Demurrage Opr: NAM
<input type="checkbox"/>	<input type="text"/> Type: Invoice <input type="checkbox"/>	20/08/2024	27/08/2024	Inv/Dn Amt: 44.00 SST Amt: 3.52 47.52	<input type="text"/> P.voy.: 2471S4	<input type="text"/>	Damage Opr: KMT
<input type="checkbox"/>	<input type="text"/> Type: Invoice <input type="checkbox"/>	20/08/2024	27/08/2024	Inv/Dn Amt: 175.00 SST Amt: 14.00 189.00	<input type="text"/> P.voy.: 2472C7	<input type="text"/>	Damage Opr: KMT
<input type="checkbox"/>	<input type="text"/> Type: Invoice	23/08/2024	30/08/2024	Inv/Dn Amt: 1,120.00 SST Amt: 0.00 1,120.00	<input type="text"/> P.voy.: 2443HA	<input type="text"/>	Demurrage Opr: NAM
<input type="checkbox"/>	<input type="text"/> Type: Invoice <input type="checkbox"/>	21/08/2024	28/08/2024	Inv/Dn Amt: 179.00 SST Amt: 14.32 193.32	<input type="text"/> P.voy.: EOR-2471S4	<input type="text"/>	Damage Opr: KMT



Reload cancellations :



1. "Go to the 'Payment' tab, then select the 'Payment History' tab. In the 'Pending' row, tick the checkbox to cancel the request.

SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	REJ. REMARKS	PROGRESS STATUS	ATTACHMENT	ACTION
18/4/2025 9:20:45 AM	7,000.00 Mode: IBG	7,000.00 Invoice(s) : 0	Ref No:	18/04/2025 No: 03071996	Pending				<input checked="" type="checkbox"/>
17/4/2025 11:40:46 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:	17/04/2025 No: 1452662test	Rejected 17/04/2025 11:41 AM	Cancelled by Requester			
11/4/2025 9:15:37 AM	55.00 Mode: FPX	55.00 Invoice(s) : 1	Ref No:	11/04/2025 No:	Pending				<input type="checkbox"/>
11/4/2025 9:09:39 AM	10.00 Mode: FPX	10.00 Invoice(s) : 0	Ref No:	11/04/2025 No:	Pending				<input type="checkbox"/>
10/4/2025 9:10:58 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:	10/04/2025 No: 123456 test	Pending		Processing		<input type="checkbox"/>
7/4/2025 10:15:20 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:	07/04/2025 No: 125366	Pending		Processing		<input type="checkbox"/>
14/8/2024 10:43:38 AM	320.00 Mode: FPX	320.00 Invoice(s) : 8	Ref No: 2336424735	14/08/2024 No:	Approved 14/08/2024 04:18 PM		Approved		
8/8/2024 1:50:07 PM	310.00 Mode: FPX	310.00 Invoice(s) : 7	Ref No: 2327071761	08/08/2024 No:	Approved 08/08/2024 10:59 PM		Approved		
26/7/2024 4:19:30 PM	600.00 Mode: FPX	600.00 Invoice(s) : 15	Ref No: 2303593614	26/07/2024 No:	Approved 26/07/2024 04:36 PM		Approved		
11/7/2024 10:16:42 AM	320.00 Mode: FPX	320.00 Invoice(s) : 8	Ref No: 2277582437	11/07/2024 No:	Approved 11/07/2024 06:12 PM		Approved		

Showing 1 to 10 of 88 entries

Submit the Cancellations

Tick checkbox

2. Please confirm your cancellation one more time, then hit 'Proceed' to finish up."



SIMPLIFYING LOGISTICS PAYMENT


SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	REJ. REMARKS	PROGRESS STATUS	ATTACHMENT	ACTION
18/4/2025 9:20:45 AM	7,000.00 Mode: IBG	7,000.00 Invoice(s) : 0	Ref No:	18/04/2025 No: 03071996	Pending				<input checked="" type="checkbox"/>
17/4/2025 11:40:46 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:	17/04/2025 No: 1452662test	Rejected	Cancelled by Requester			<input type="checkbox"/>
11/4/2025 9:15:37 AM	55.00 Mode: FPX	55.00 Invoice(s) : 1	Ref No:	11/04/2025 No:	Pending				<input type="checkbox"/>
11/4/2025 9:09:39 AM	10.00 Mode: FPX	10.00 Invoice(s) : 0	Ref No:						<input type="checkbox"/>
10/4/2025 9:10:58 AM	40.00 Mode: IBG						Processing		<input type="checkbox"/>
7/4/2025 10:15:20 AM	40.00 Mode: IBG						Processing		<input type="checkbox"/>
14/8/2024 10:43:38 AM	320.00 Mode: FPX						Approved		<input type="checkbox"/>
8/8/2024 1:50:07 PM	310.00 Mode: FPX		o: 2327071761	08/08/2024 No:	Approved		Approved		<input type="checkbox"/>
26/7/2024 4:19:30 PM	600.00 Mode: FPX	600.00 Invoice(s) : 15	Ref No: 2303593614	26/07/2024 No:	Approved		Approved		<input type="checkbox"/>
11/7/2024 10:16:42 AM	320.00 Mode: FPX	320.00 Invoice(s) : 8	Ref No: 2277582437	11/07/2024 No:	Approved		Approved		<input type="checkbox"/>

Showing 1 to 10 of 88 entries

Cancel Request(s)

Yes, proceed!
For
confirmation

➔



Are you sure, do you want to cancel the selected payment request(s)?

Yes, proceed! No, cancel



Add to cart :



User Manual

Add to cart



SIMPLIFYING LOGISTICS PAYMENT

Invoice Type: Invoice Date: ... Invoice No:
(Multiple Invoice No separated by comma)

BL No: Container No:

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	2	Outstanding Amount :	RM 2230.00
Paying Amount :	RM 2230.00	Balance Outstanding :	RM 0.00

<input type="checkbox"/>	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input checked="" type="checkbox"/>	<input type="text" value=""/>	18/04/2022	25/04/2022	1,330.00	IAAU18155	P.voy.: 2228	ation ML
<input checked="" type="checkbox"/>	<input type="text" value=""/>	20/04/2022	27/04/2022	900.00	IAAU176115	P.voy.: 2228	ation ML
			TOTAL DUE	2230.00			

Step 1:
Choose
invoice.

Step 2:
Click 'Add to cart'
button.



Add to cart



SIMPLIFYING LOGISTICS PAYMENT

Step 3:
Select
invoice to
make
payment.

Cart View
Invoice(s) to make payment.

Outstanding Invoice(s) : 2
Paying Amount : RM 2230.00

Outstanding Amount : RM 2,230.00
Balance Outstanding : RM 0.00

<input checked="" type="checkbox"/>	INV/DN NO	CN	INV DATE	DUE DATE	INV/DN AMT	CONTAINER NO	BL NO	TRNX TYPE
<input checked="" type="checkbox"/>	<input type="text"/>		18/04/2022	25/04/2022	1,330.00	<input type="text"/>	<input type="text"/>	Detention Opr: IAL
<input checked="" type="checkbox"/>	Type: Invoice				P.voy.: 222BDV	Cust: A20855		
<input checked="" type="checkbox"/>	<input type="text"/>		20/04/2022	27/04/2022	900.00	<input type="text"/>	<input type="text"/>	Detention Opr: IAL
					P.voy.: 222BDS	Cust: A20855		
TOTAL DUE					2,230.00			

Pay via

UPLOAD BANK-IN SLIP

FPX
RM 0.00 (10/06/2021 to 31/05/2022)

Zero processing fee.
IBU - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

I hereby acknowledge the disclaimer and accept being re-directed to a third party payment gateway site managed by RAZER Fintech (M) Sdn. Bhd.

Disclaimer:
By clicking on the link "I Accept" this Disclaimer, subscriber automatically redirected to a third party payment gateway website managed by RAZER FINTECH (M) SDN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or completeness of the services, information, materials, tools or the reliability of any service, advice, opinion, statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries and arrangements to verify, scan and check the Website for any viruses, malicious code or malware, and CLA provides no warranties whatsoever in this regard.

* NOTE: Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.
Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

Step 4:
Select the
preferred
payment
method and
proceed with
payment



Download damage photos:



Download damage photos



SIMPLIFYING LOGISTICS PAYMENT

Step 1:
Go to Payment tab

2 Pay for invoice(s)
Select pay via and amount

3 Bank-in Details
Fill up bank-in info and proceed

Invoice Type: Damage
Invoice Date: 01/01/2010 to 09/05/2022
Invoice No: 10618822, 10630564
(Multiple Invoice No separated by comma)

Customer: E.g: J01773
BL No: E.g: TAO5038154
Container No: E.g: ZCSU7185729

Search Reset Print Invoice

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	2	Outstanding Amount :	RM 64.00
Paying Amount :	RM 0.00	Balance Outstanding :	RM 64.00

INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
<input type="checkbox"/> [Red Ticket]	28/02/2022	07/03/2022	38.00	P.voy.: EOR-221ACJ	Cust: R00110	Damage Opr: KMT
<input type="checkbox"/> [Red Ticket]	07/03/2022	14/03/2022	26.00	P.voy.: EOR-ZZZAHT	Cust: R00110	Damage Opr: KMT

Step 2:
Click on the red ticket to download damage photos and EOR.



Payment History Report :



Payment history



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'Payment History' page in a web application. The navigation bar at the top has three main sections: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' section is highlighted with a red box and an arrow pointing to it from a text box that says 'Step 1: Select 'Report' tab'. Below the navigation bar, there are several buttons: 'Payment History' (highlighted with a red box and an arrow from a text box that says 'Step 2: View Payment History'), 'SOA', 'CN Report', 'DN Report', and 'CLA Statement'. The main content area is titled 'Payment History' and includes a 'Tools' button. Below this, there is a search bar and a table of payment transactions. The table has columns for Submission Date, Invoice Amount, Slip Amount, Bank Ref., Cheque Ref., Status, and Approval. Three rows of data are visible, showing transactions from 2021 and 2022 with various statuses like 'Approved' and 'Rejected'.

Step 1:
Select
'Report'
tab

Step 2:
View
Payment
History

Step 3:
You may search
the payment
status on this
Search column
by fill in the
date, invoice
number,
container
number,
pending,
approved,
rejected etc.



Payment history



SIMPLIFYING LOGISTICS PAYMENT

This section will show the PIC that approved the payment.

This section will show the rejection remarks if payment is rejected.

Payment Slip History
View your paymentslip history
All transactions in Malaysian Ringgit (RM)

Show 10 entries

TICKET NO	SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	APPROVAL	REJ. REMARKS	PROGRESS STATUS
202199	14/9/2023 3:38:17 PM	20.00 Mode: IBG	20.00 Invoice(s): 0	BOCH Ref No: 00008496-14/09/23	14/09/2023 Chq No: 50042359637	Approved	MURALI 15/09/2023 10:48 AM		Approved
202250	14/9/2023 5:10:31 PM	Mode: IBG	20.00 Invoice(s): 0	IBG Ref No: IBG UPDATED ON 11/09/23	07/09/2023 Chq No: 50255705685	Rejected	MURALI 18/09/2023 09:12 AM	Double upload	Rejected
202455	15/9/2023 12:53:10 PM	20.00 Mode: IBG	20.00 Invoice(s): 0	BOCH Ref No: 00004011-15/09/23	15/09/2023 Chq No: 50155705614	Approved	MURALI 18/09/2023 10:55 AM		Approved
202719	18/9/2023 9:26:42 AM	15.50 Mode: IBG	15.50 Invoice(s): 1	BOCH Ref No: 00004633-14/09/23	18/09/2023 Chq No: 50162854600	Approved	MURALI 18/09/2023 03:18 PM		Approved
202721	18/9/2023 9:27:52 AM	79.00 Mode: IBG	79.00 Invoice(s): 1	BOCH Ref No: 00002031-14/09/23	18/09/2023 Chq No: 50162429601	Approved	MURALI 18/09/2023 03:18 PM		Approved
202722	18/9/2023 9:29:30 AM	80.00 Mode: IBG	80.00 Invoice(s): 1	BOCH Ref No: 00009094-14/09/23	18/09/2023 Chq No: 50161908602	Approved	MURALI 18/09/2023 03:18 PM		Approved
202724	18/9/2023 9:30:10 AM	80.00 Mode: IBG	80.00 Invoice(s): 1	BOCH Ref No: 00001720-14/09/23	18/09/2023 Chq No: 50157045610	Approved	MURALI 18/09/2023 03:18 PM		Approved
202725	18/9/2023 9:30:45 AM	30.00 Mode: IBG	30.00 Invoice(s): 1	BOCH Ref No: 00002352-14/09/23	18/09/2023 Chq No: 50157046609	Approved	MURALI 18/09/2023 03:18 PM		Approved
202727	18/9/2023 9:31:19 AM	10.00 Mode: IBG	10.00 Invoice(s): 1	BOCH Ref No: 00003992-14/09/23	18/09/2023 Chq No: 50157310608	Approved	MURALI 18/09/2023 03:18 PM		Approved

This section will show the rejection remarks if payment is rejected.



Invoice Report :



Invoice report



The screenshot displays the CLA web application interface. At the top, there is a navigation bar with three main sections: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' section is highlighted with a red box and labeled 'Step 1: Select 'Report' tab'. Below the navigation bar, there is a sub-menu with buttons for 'Payment History', 'Invoice Report', 'CN Report', 'DN Report', and 'CLA Statement'. The 'Invoice Report' button is highlighted with a red box and labeled 'Step 2: View Invoice Report'. The main content area is titled 'Invoice Report' and contains a search form. The form has four rows of input fields: 'Invoice Type' (dropdown menu with 'All' selected), 'Invoice Status' (dropdown menu with 'All' selected), 'Invoice Date' (date range selector with '01/01/2020' and '12/03/2022' selected), and a row with 'Customer', 'BL No.', 'Container No.', and 'Invoice No.' fields. Below the form is a 'Search' button with a magnifying glass icon, highlighted with a red box and labeled 'Step 4: Click search'. A 'Print Invoice' button is partially visible to the right of the search button. A red box and arrow labeled 'Step 3: Set the invoice date' points to the 'Invoice Date' field.



Receipt Report :



SOA



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the CLA web application interface. The top navigation bar includes 'HOME Dashboard & Summary', 'PAYMENT Pay for Invoice(s)', 'REPORTS Transaction History', and 'MARKETPLACE Industry Solutions'. Below the navigation bar is a sub-menu with options: 'Payment History', 'Receipt Report', 'SOA', 'CN Report', 'DN Report', 'CLA Summary', 'eFeedback', and 'CLA Refund Requests'. The 'Receipt Report' option is highlighted. Below the sub-menu is a 'Receipts Report' section with the text 'Search your payment receipts(s) and print.' and a search form. The search form includes a 'Type:' dropdown menu set to 'All', a 'Transaction Date:' field with a date range from '20/08/2025' to '20/08/2025', and a 'Search' button. Four red callout boxes with arrows point to specific elements: Step 1 points to the 'PAYMENT' tab, Step 2 points to the 'Receipt Report' button, Step 3 points to the date range input field, and Step 4 points to the 'Search' button.

Step 1: Select 'Report' tab

Step 2: View receipt report

Step 3: Kindly adjust the date

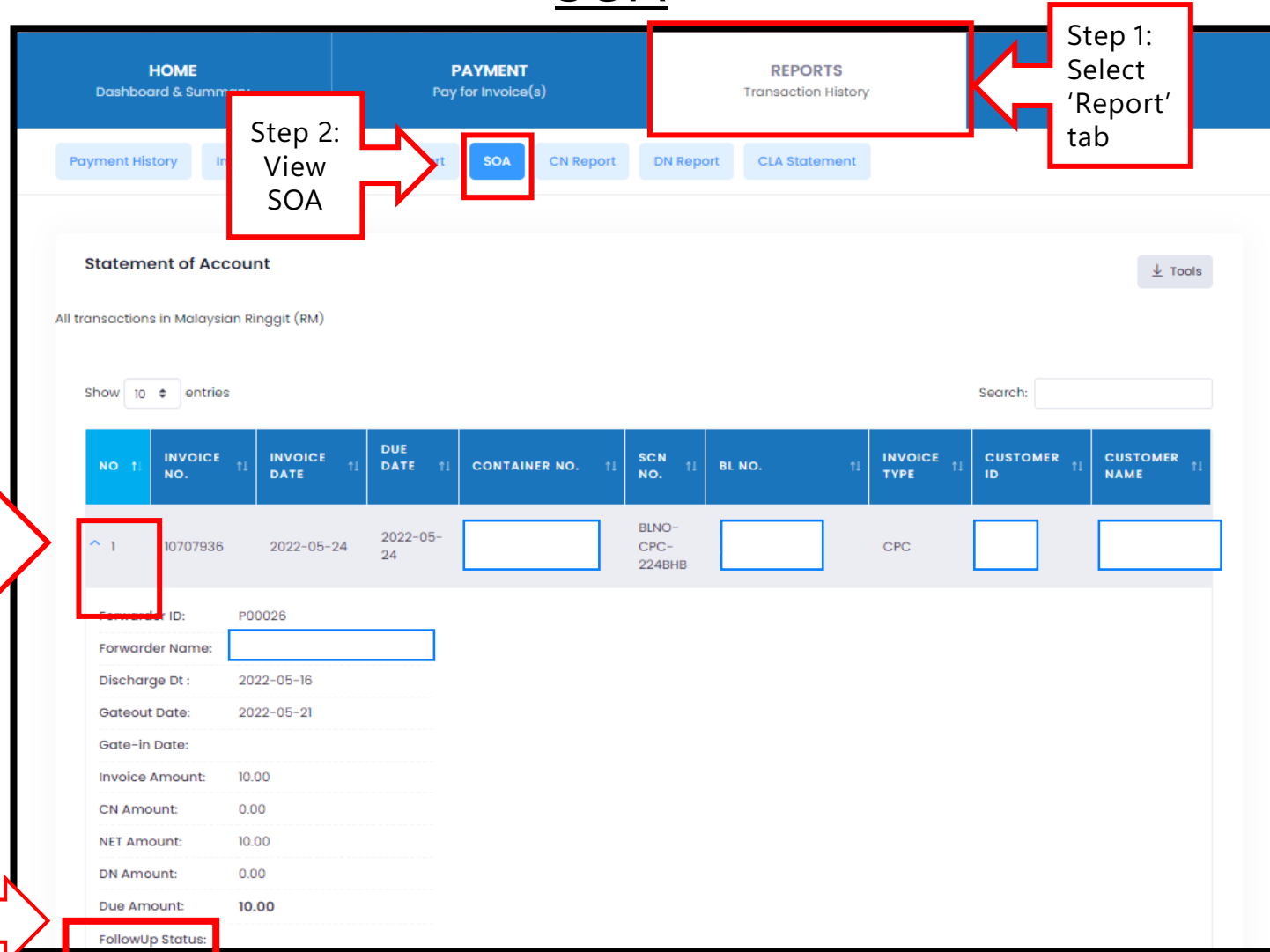
Step 4: Select search button



Statement Of Account : (SOA)



SOA



The screenshot shows the 'REPORTS' section of the system. The 'REPORTS' tab is selected, and the 'SOA' (Statement of Account) option is highlighted. The 'Statement of Account' section displays a table of transactions and a summary of amounts.

Step 1: Select 'Report' tab

Step 2: View SOA

Step 3: You may click on this section and the details will be shown accordingly.

You may view the follow up status (dispute).

NO	INVOICE NO.	INVOICE DATE	DUE DATE	CONTAINER NO.	SCN NO.	BL NO.	INVOICE TYPE	CUSTOMER ID	CUSTOMER NAME
1	10707936	2022-05-24	2022-05-24		BLNO-CPC-224BHB		CPC		

Summary:

- Forwarder ID: P00026
- Forwarder Name: [Input Field]
- Discharge Dt: 2022-05-16
- Gateout Date: 2022-05-21
- Gate-in Date: [Input Field]
- Invoice Amount: 10.00
- CN Amount: 0.00
- NET Amount: 10.00
- DN Amount: 0.00
- Due Amount: 10.00
- FollowUp Status: [Input Field]

Credit Note: (CN)



CN Report



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA web application interface. The top navigation bar includes three main sections: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), and 'REPORTS' (Transaction History). The 'REPORTS' section is highlighted with a red box and labeled 'Step 1: Select 'Report' tab'. Below the navigation bar, a row of buttons includes 'Payment History', 'Invoice Report', 'CN Report', 'DN Report', and 'CLA Statement'. The 'CN Report' button is highlighted with a red box and labeled 'Step 2: View CN Report'. The main content area is titled 'CN Report' and contains the instruction 'Search your CN(s) and print.'. Below this, there is a search form with the following fields: 'Invoice Type:' (a dropdown menu set to 'All'), 'CN Date:' (a date range selector set to '10/05/2022' to '10/05/2022'), 'BL No:' (with an example 'E.g: TAO5038154'), 'Container No:' (with an example 'E.g: ZCSU7185729'), and 'CN No:' (with an example 'E.g: 10280586,10280587'). A blue 'Search' button is located at the bottom left of the form, highlighted with a red box and labeled 'Step 4: Click search'. A red box around the 'CN Date' field is labeled 'Step 3: Set the CN date'.



Debit Note: (DN)



DN Report



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'REPORTS' section of the application. The 'REPORTS' tab is highlighted in blue and contains the text 'Transaction History'. Below this, a row of buttons includes 'Payment History', 'Invoice Report', 'Receipt Report', 'DN Report', and 'CLA Statement'. The 'DN Report' button is highlighted in blue. Below the navigation bar, the 'DN Report' section is titled 'DN Report' and includes the instruction 'Search your DN(s) and print.'. A search form contains several fields: 'Invoice Type' with a dropdown menu set to 'All'; 'DN Date' with a date range selector set to '10/05/2022' to '10/05/2022'; 'BL No.' with a text input field containing 'E.g. TAO5038154'; 'Container No.' with a text input field containing 'E.g. ZCSU7185729'; and 'DN No.' with a text input field containing 'E.g. 10280586,10280587'. A 'Search' button is located at the bottom left of the form.

Step 1: Select 'Report' tab

Step 2: View CN Report

Step 3: Set the DN date

Step 4: Click search





SIMPLIFYING LOGISTICS PAYMENT

CLA Statement :



CLA Statement



SIMPLIFYING LOGISTICS PAYMENT

Step 1: Select 'Report' tab

Step 2: View CLA Statement

HOME
Dashboard & Summary

REPORTS
Transaction History

MARKETPLACE
Industry Solutions

Payment History Invoice Report Receipt Report SOA CN Report DN Report **CLA Statement**

CLA Account Statement Tools

All transactions in Malaysian Ringgit (RM)

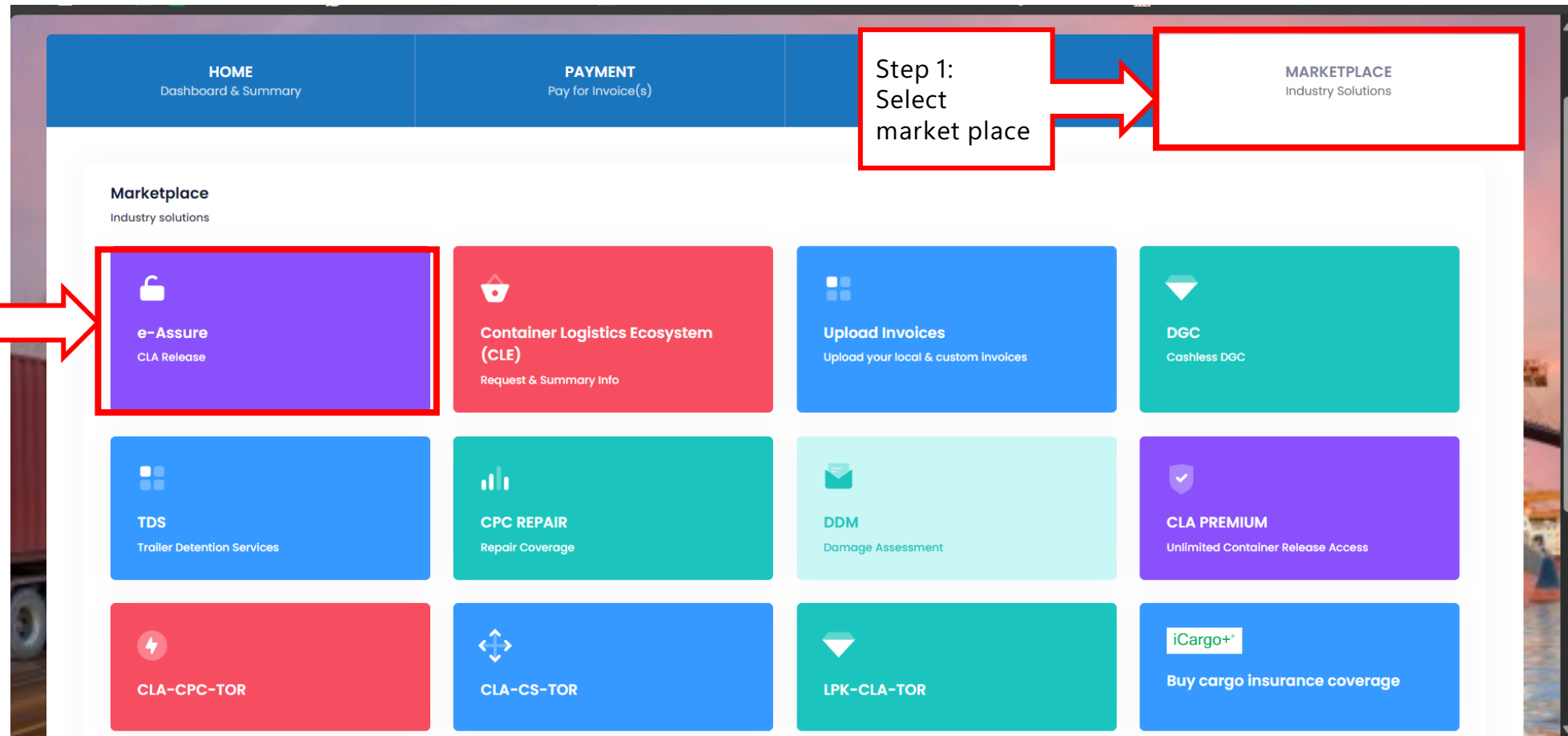
Show 10 entries Search:

NO	TRANS DATE	RECEIPT NO.	CLA AMOUNT	CONTRA AMOUNT	INVOICE NO.	INVOICE DATE	INVOICE AMOUNT	REMARKS
1	10/08/2020		5,000.00	0.00			0.00	CLA topup Cash IBG 664896
2	06/01/2021		0.00	0.00		02/01/2021	0.00	Contra invoice
3	18/01/2021		3,566.00	0.00			0.00	CLA topup Cash MBB 12345



Market place: E-Assure

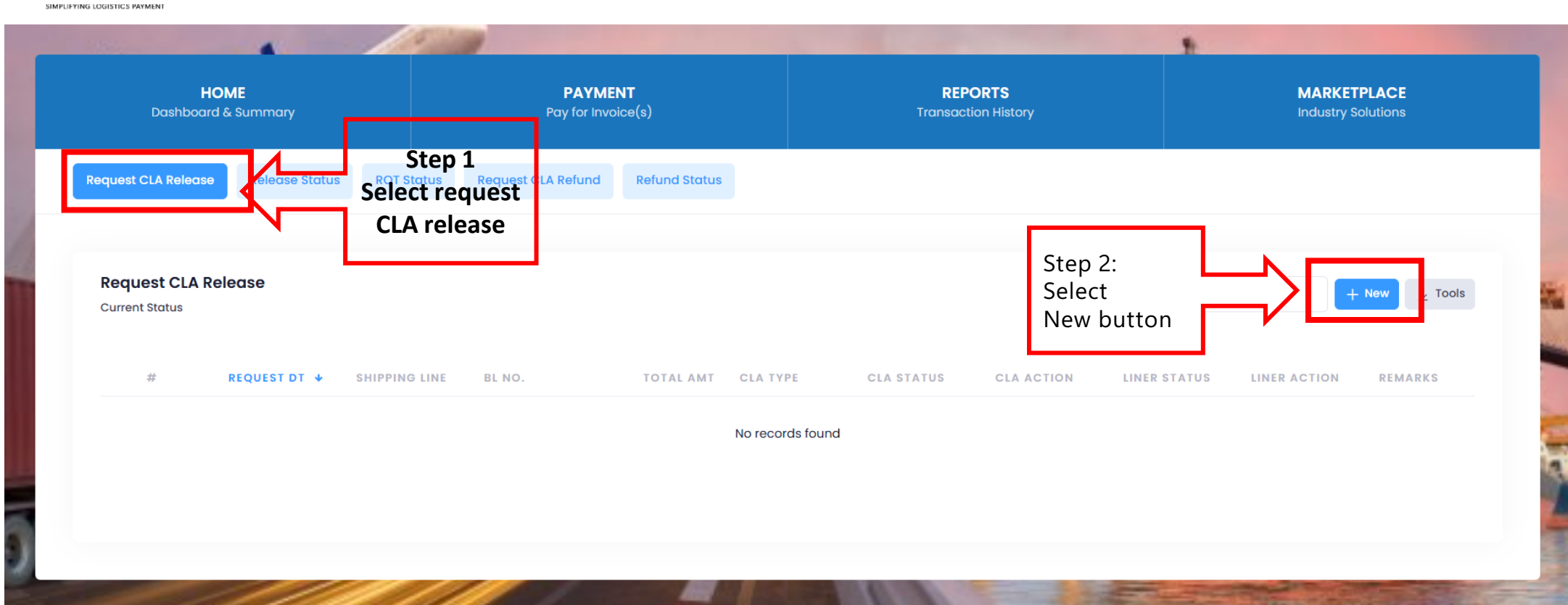




The screenshot shows the CLA web application interface. At the top, there is a navigation bar with three main sections: **HOME** (Dashboard & Summary), **PAYMENT** (Pay for Invoice(s)), and **MARKETPLACE** (Industry Solutions). A red box highlights the **MARKETPLACE** section, with an arrow pointing to it from a callout box that says "Step 1: Select market place".

Below the navigation bar, the **Marketplace** section is displayed, titled "Industry solutions". It contains a grid of 12 service tiles. A red box highlights the **e-Assure** tile (CLA Release), with an arrow pointing to it from a callout box that says "Step 2: Select e-Assure".

Service Name	Icon	Description
e-Assure	🔒	CLA Release
Container Logistics Ecosystem (CLE)	🛒	Request & Summary Info
Upload Invoices	📄	Upload your local & custom invoices
DGC	💎	Cashless DGC
TDS	📄	Trailer Detention Services
CPC REPAIR	📊	Repair Coverage
DDM	✉️	Damage Assessment
CLA PREMIUM	🛡️	Unlimited Container Release Access
CLA-CPC-TOR	⚡	
CLA-CS-TOR	🔄	
LPK-CLA-TOR	💎	
iCargo+	📄	Buy cargo insurance coverage

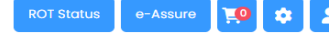


The screenshot shows the CLA Release Request interface. The top navigation bar includes HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below the navigation bar, there are several buttons: Request CLA Release, Release Status, RCT Status, Request CLA Refund, and Refund Status. A red box highlights the Request CLA Release button, with an arrow pointing to it from a text box that says "Step 1: Select request CLA release". Below this, there is a section titled "Request CLA Release" with a "Current Status" label. To the right of this section, there is a "+ New" button and a "Tools" button. A red box highlights the "+ New" button, with an arrow pointing to it from a text box that says "Step 2: Select New button". Below the buttons, there is a table with columns: #, REQUEST DT, SHIPPING LINE, BL NO., TOTAL AMT, CLA TYPE, CLA STATUS, CLA ACTION, LINER STATUS, LINER ACTION, and REMARKS. The table currently displays "No records found".

User Manual



SIMPLIFYING LOGISTICS PAYMENT



Step2:
Kindly please keikn
the BL number
follow by MBL copy

Step3:
Kindly please keikn the
ETA date follow by the
MBL copy

Step 4:
Upload the
MBL copy
and extract
the info

Step 1:
Select
Shipping line
name from
the drop
down

Step 5:
Keikn the unit of the
container for Eg: 20ft 1
container kindly please
put No1

Step 7:
Select submit
button to
submit you e-
Assure
submission

Step 6:
Save as draft to
print proforma
invoice

UNIT	C. SIZE	CNTR DEP AMT	CLA RELEASE FEE	TAX	SUB TOTAL	ACTIONS
GP	20	500.00	10.00	0.00	510.00	

Security Amount	CLA Release Fee	Tax	Total Amount	Total TEUs Count
500.00	10.00	0.00	510.00	1



Request CLA Release **Release Status** Request CLA Refund

Step 1
Please choose
release status tab
to print the
proforma invoice

CLA Release Status
* D&D verification within 30 minutes on working days (subject to account status - request details in order)

#	REQUEST DT	SHIPPING LINE	BL NO.	TOTAL AMT	CLA TYPE	CLA STATUS	CLA ACTION	LINER STATUS	LINER ACTION	REMARKS	ACTIONS
1	20-Aug-2025 07:09 PM	ABRAO SHIPPING MALAYSIA SDN BHD	CSX24KHIPKG018571	510.00	CLA Cash	Draft					
2											
3											
4											



Example of
proforma
invoice

CLA™
SIMPLIFYING LOGISTICS PAYMENT

D&D CONTROL (M) SDN BHD (923103-K)
SST No.: B10-2311-32000014
Tel: +603 3853 0300
Corporate Website: www.dnd.com.my
Logistics Community Portal: www.clap.my

PROFORMA INVOICE (CLA RELEASE)

Invoice To:

Date : 20/08/2025
Proforma No. : 0279633

Attn:

Release Type : CLA Cash	
PARTICULARS	AMOUNT (RM)
CLA Fee	10.00
No of Containers: GP-20 (01)	



User Manual



SIMPLIFYING LOGISTICS PAYMENT

Request CLA Release **Release Status** ROT Status and Status

**Step1
Choose
release
status tab**

CLA Release Status

* D&D verification within 30 minutes on working days (subject to account status & request details in order).

Search... Tools

#	REQUEST DT	SHIPPING LINE	BL NO.	TOTAL AMT	CLA TYPE	CLA STATUS	CLA ACTION	ACTIONS
1	29-Jul-2025 04:28 PM	SEALEAD SHIPPING MALAYSIA SDN BHD	SLSNSBJMY0254	12,020.00	CLA Cash	Approved	29-Jul-2025 04:29 PM	Print Receipt
2	17-Jan-2025 05:02 PM	YANG MING LINE (M) SDN BHD	YMJAI221090509	6,010.00	CLA Cash	Approved	17-Jan-2025	
3	24-May-2024 08:50 AM	YANG MING LINE (M) SDN BHD	ymjai216477461	6,010.60	CLA Cash			

**Step2
Click print view
button to print
the CLA fee
invoice**



D&D CONTROL
SST No. : B10-2311-3
Tel: +603 3853 0300
Corporate Website: www.dnd.com.my
Logistics Community Portal: www.clap.my

**Example of
the official
receipt**

OFFICIAL RECEIPT

Consignee:
EMPIRE GLOBAL TRANSPORT SDN BHD (E38519) 32A, JALAN SANGGUL 1,
BANDAR PUTERI,
41200
KLANG
Received From : EMPIRE GLOBAL TRANSPORT SDN BHD (E38234)

Date : 29/07/2025

DESCRIPTION	AMOUNT
Being payment of CLA RELEASE FEE for	RM 20.00
TOTAL :	RM 20.00





SIMPLIFYING LOGISTICS PAYMENT

CLA Member list :



CLA Member



SIMPLIFYING LOGISTICS PAYMENT

CLA Members

Search... Type: Shipping Agent Branch: All Export to Excel

#	MEMBER NAME
1	ALPINE SHIPPING SDN BHD
2	CLARION INTERNATIONAL FREIGHT & LOGISTICS SDN BHD
3	CMA CGM MALAYSIA SDN BHD
4	COSCO SHIPPING LINES CO LTD
5	CTP SHIPPING LINE (MALAYSIA) SDN BHD
6	EXPRESSWAY CONTAINER LINES SDN BHD
7	GLOBAL NETWORK LINES SDN BHD
8	HEUNG - A (M) SDN BHD
9	HYUNDAI MERCHANT MARINE (M) SDN BHD
10	INTERASIA LINES (M) SDN BHD

Please wait...

1 2 3 4 5 Showing 1 - 10 of 48

In this page, you will be able to view the list of Shipping Liners and the account status.



CLA Release :



CLA Release



SIMPLIFYING LOGISTICS PAYMENT

CLA Release

Search... Branch: All

# ↑	MEMBER NAME	BRANCH	STATUS
1	PADIBERAS NASIONAL BERHAD (BERNAS)	BTU	<input type="checkbox"/>
2	AIRSEAL FREIGHT FORWARDERS COMPANY	KCH	<input type="checkbox"/>
3	ASTEEL SDN BHD	KCH	<input type="checkbox"/>
4	CENTURION FREIGHT EXPRESS SDN BHD	KCH	<input type="checkbox"/>
5	PANSAR COMPANY SDN BHD	KCH	<input type="checkbox"/>
6	PADIBERAS NASIONAL BERHAD (BERNAS)	KCH	<input type="checkbox"/>
7	SYARIKAT KIM LIAN FORWARDING COMPANY	KCH	<input type="checkbox"/>

In this page, you will be able to view all our customer's name and the status - On Hold or Release.

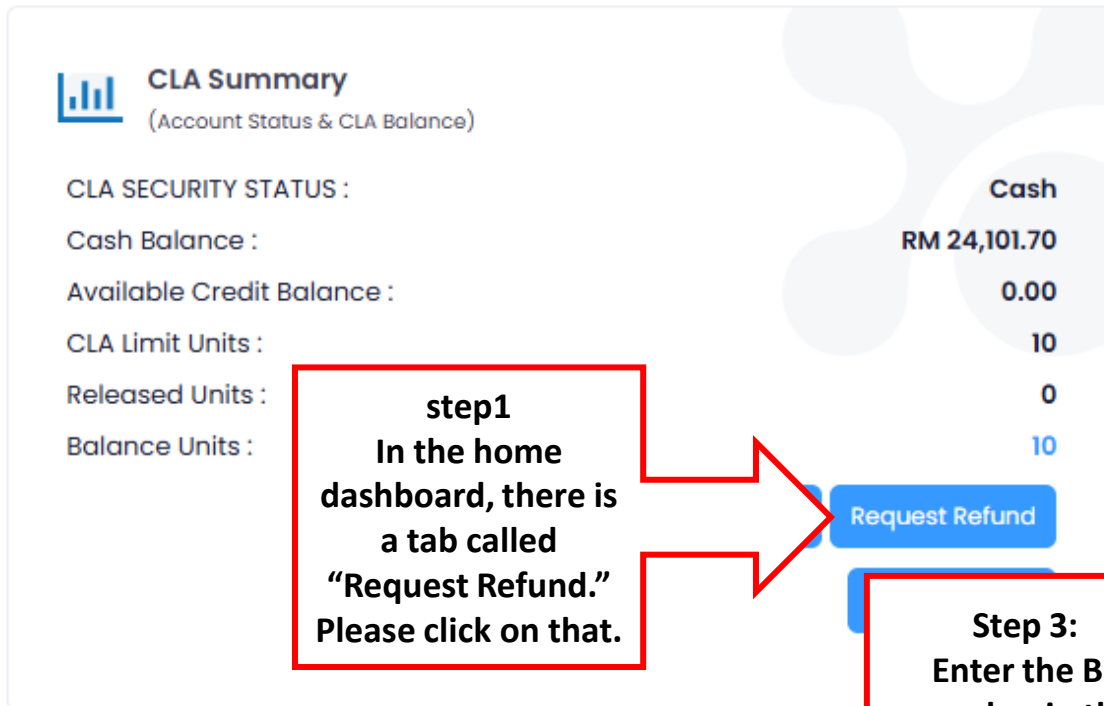
You also may view the non-CLA consignee hold status on this page.

This indicates the status of their company in dealing with container release from the port.



Refund Request:





CLA Summary
(Account Status & CLA Balance)

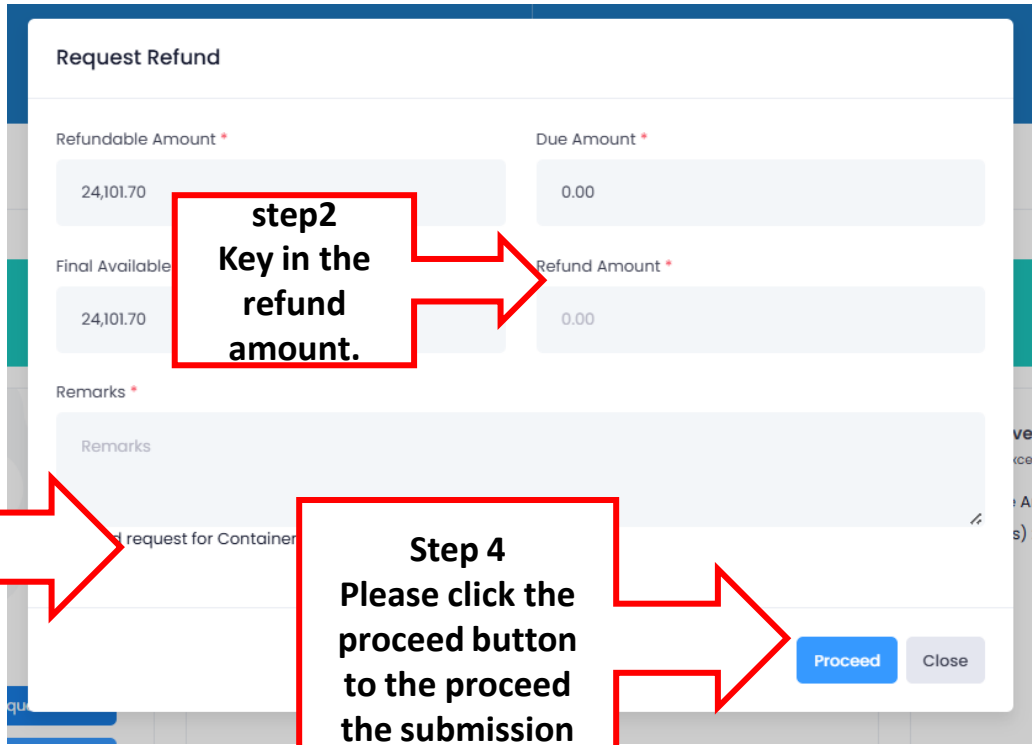
CLA SECURITY STATUS :

Cash Balance :	Cash
Available Credit Balance :	RM 24,101.70
CLA Limit Units :	0.00
Released Units :	10
Balance Units :	0
	10

Request Refund

step1
In the home dashboard, there is a tab called "Request Refund." Please click on that.

Step 3:
Enter the BL number in the Remarks



Request Refund

Refundable Amount *	Due Amount *
24,101.70	0.00
Final Available	Refund Amount *
24,101.70	0.00

Remarks *

Remarks

request for Container

Proceed **Close**

step2
Key in the refund amount.

Step 4
Please click the proceed button to the proceed the submission



SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice

REPORT
Transaction History

MARKETPLACE
Industry Solutions

Payment History | Invoice Report | Receipt Report | SOA | CN Report | DN Report

Step 1
Choose marketplace

Step 2
Choose CLA refund request tab

CLA Refund Requests

You able to find all the details under CLA refund request

Tools

Show 10 entries

Search:

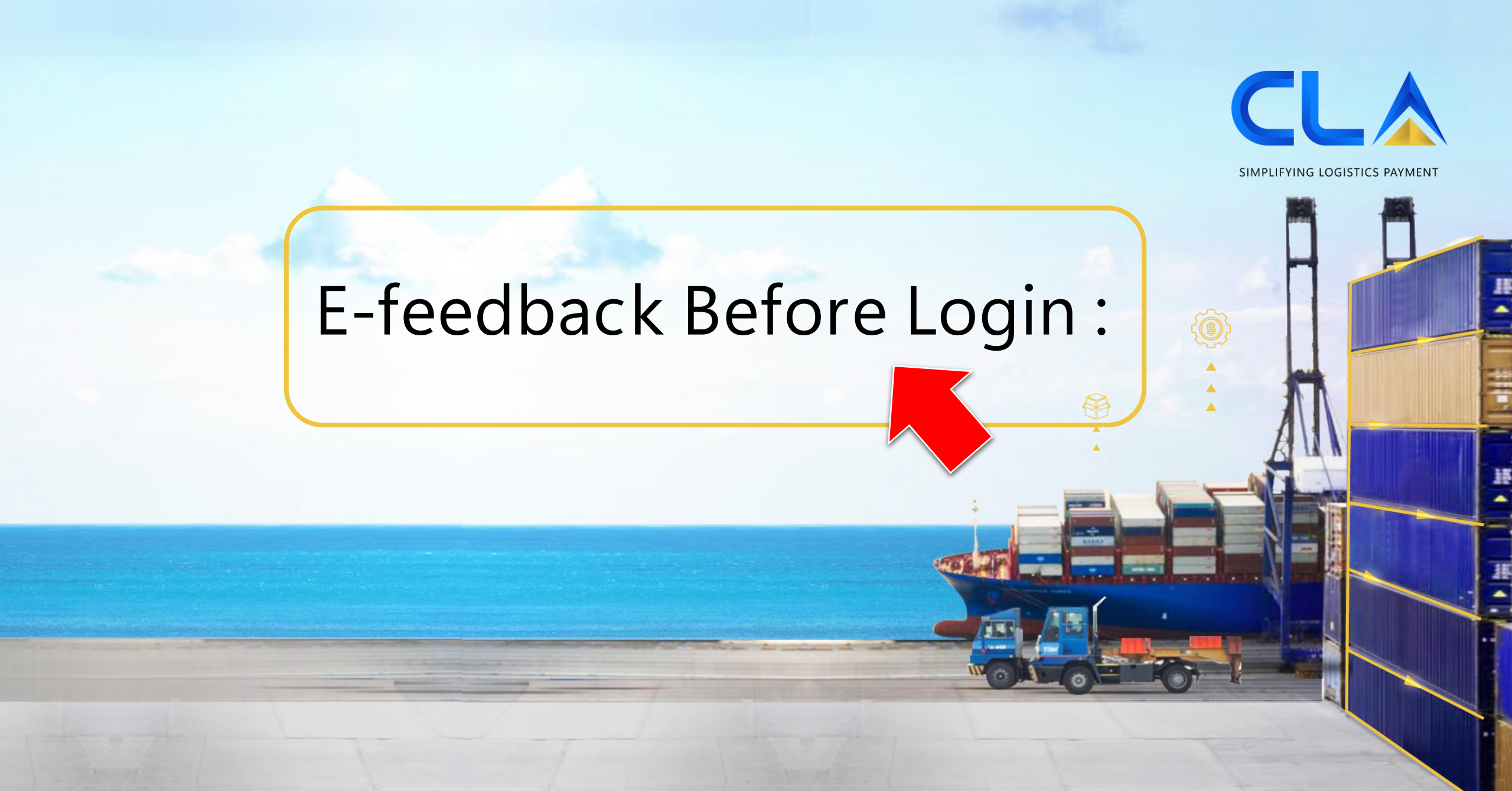
REQUESTED DATE	REQUESTED BY	REFUND AMOUNT	STATUS	PAID DATE	ATTACHMENT	REMARKS
10/6/2024 4:26:32 PM	C-PKG-M76345	27.40	Paid	11/7/2024 10:48:38 AM		OVERPAYMENT
11/8/2025 2:06:44 PM	C-PKG-M76345	928.92	Verified			REFUND





SIMPLIFYING LOGISTICS PAYMENT

E-feedback Before Login :



Before Login



SIMPLIFYING LOGISTICS PAYMENT

CLA

CONTAINER LEDGER ACCOUNT PORTAL

Welcome to CLA Portal, we simplify your financial transactions.

USER LOGIN

Select Branch **Login**

Remember Me [Forgot Password?](#)

[Don't have an account? Please Sign Up](#)

eFeedback

Step 1: Click on eFeedback

WHAT IS CLA DGC?

"Cashless Solution in Managing Depot Gate Charges (DGC)"

Explore

ACTIVE COMPANIES **2,620**

ACTIVE USERS **6,202**



Before Login



SIMPLIFYING LOGISTICS PAYMENT

Step 2:
Fill in all
the
details
required

eFeedback

Branch *	Reason *
PORT KLANG	- Choose your reason -
Business Type *	Company Name *
- Select your business type -	ABCD Sdn Bhd
CLA Account No	Your Name *
Q00124	Your Name
Contact Email *	Remarks *
Contact Email	Remarks

Supporting Documents

Choose File No file chosen

Any document that supports you claim. (images / pdf and not exceeding 3mb file size)

Step 3:
Click
Submit

Submit Close



Before Login



SIMPLIFYING LOGISTICS PAYMENT



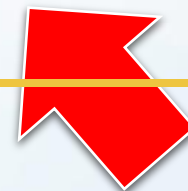
Thank you, we have received your feedback
and our CLAP team will update you asap.

Ok, got it!

Upon clicking on Submit, this popup will show up, saying that you have successfully send your eFeedback.

The PIC will be working on your eFeedback accordingly.

E-feedback After Login :



After Login



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA user interface. At the top, there are four navigation tabs: 'HOME' (Dashboard & Summary), 'PAYMENT' (Pay for Invoice(s)), 'History', and 'MARKETPLACE' (Industry Solutions). The 'PAYMENT' tab is highlighted with a red border, and a red arrow points to it from a white box containing the text 'Step 1: Go to payment'. Below the navigation tabs, there are three summary cards: 'CLA Summary' (Account Status & CLA Balance), 'Outstanding Summary' (Total Outstanding), and 'Overdue Summary' (Exceeded Credit Terms). Each card displays key metrics: CLA SECURITY STATUS: CASH, CLA Cash Balance: RM 18,988.00; Due Amount: RM 4,415.00, Invoice(s): 32; and Overdue Amount: RM 280.00, Invoice(s): 26. Below these cards are three large, colored buttons: a teal button for 'CLA Summary' showing 'RM 18,988.00', an orange button for 'Outstanding Summary' showing 'RM 4,415.00', and a pink button for 'Overdue Summary' showing 'RM 280.00'.



After Login



SIMPLIFYING LOGISTICS PAYMENT

Step 2: Select your invoice

<input checked="" type="checkbox"/>	<input type="text"/> Type: Invoice	26/07/2022	26/07/2022	10.00	P.voy.: BLNO-CPC-225CDC	<input type="text"/> Cust: A20855	CPC Opr: HMM
<input checked="" type="checkbox"/>	<input type="text"/> Type: Invoice	26/07/2022	26/07/2022	10.00	P.voy.: BLNO-CPC-226BEE	<input type="text"/> Cust: A20855	CPC Opr: HMM
TOTAL DUE				4,415.00			

Add to Cart eFeedback

Step 3: Click eFeedback

The screenshot shows a web interface for selecting invoices. A table lists two invoices with columns for selection status, type, dates, amount, invoice number, customer ID, and operator. The first two rows are highlighted in light grey. Below the table, the total due amount is shown as 4,415.00. At the bottom right, there are two buttons: 'Add to Cart' and 'eFeedback'. Red boxes and arrows highlight the selection checkboxes in the first two rows (Step 2) and the 'eFeedback' button (Step 3).



After Login

eFeedback

No Of Invoice(s) Selected : 2

Reason *

Choose your reason

Remarks *

Remarks

Supporting Documents

Choose File No file chosen

Any document that supports you claim. (images / pdf)

Submit

Step 4:
Fill in all
the
details

Step 5:
Click
submit

After Login



SIMPLIFYING LOGISTICS PAYMENT



Thank you, we have received your feedback
and our CLAP team will update you asap.

Ok, got it!

Once you clicked on Submit, all the details will be sent to the related PIC.

The PIC will review all the details and action will be taken accordingly.

You may view the eFeedback status by following the guide on the next page.

E-feedback Status :





SIMPLIFYING LOGISTICS PAYMENT

Check eFeedback status

The screenshot displays the CLA user interface. At the top, there is a navigation bar with three main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), and REPORTS (Transaction History). The REPORTS section is highlighted with a red box, and a red arrow points from a text box to it. The text box contains the instruction: "Step 1: Go to payment". Below the navigation bar, there are three summary cards: CLA Summary (Account Status & CLA Balance), Outstanding Summary (Total Outstanding), and Overdue Summary (Exceeded Credit Terms). Each card displays key metrics such as CLA Security Status, Due Amount, and Overdue Amount. At the bottom of the interface, there are three large colored boxes (teal, orange, and pink) that provide a quick overview of the CLA Summary, Outstanding Summary, and Overdue Summary, respectively, showing the total amounts in RM.

Section	Item	Value
HOME (Dashboard & Summary)	CLA SECURITY STATUS	CASH
	CLA Cash Balance	RM 18,988.00
PAYMENT (Pay for Invoice(s))	Due Amount	RM 4,415.00
	Invoice(s)	32
REPORTS (Transaction History)	Overdue Amount	RM 280.00
	Invoice(s)	26

Summary Card	Amount (RM)
CLA Summary	RM 18,988.00
Outstanding Summary	RM 4,415.00
Overdue Summary	RM 280.00



Check eFeedback status



SIMPLIFYING LOGISTICS PAYMENT

The screenshot displays the CLA web application interface. At the top, there is a navigation bar with four main sections: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below the navigation bar, a row of buttons includes Payment History, Invoice Report, Receipt Report, SOA, CN Report, and eFeedback. The eFeedback button is highlighted with a red box, and a red callout box with the text 'Step 2: Click eFeedback' has two red arrows pointing to it. Below the navigation bar, the main content area shows the 'Payment History' section, which includes a 'Tools' button, a search bar, and a table with columns for Submission Date, Invoice Amount, Slip Amount, Bank Ref., Cheque Ref., and Status.



Check eFeedback status



SIMPLIFYING LOGISTICS PAYMENT

The screenshot shows the 'eFeedback History' page in the CLA portal. The page has a blue header with navigation tabs: HOME (Dashboard & Summary), PAYMENT (Pay for Invoice(s)), REPORTS (Transaction History), and MARKETPLACE (Industry Solutions). Below the header is a row of buttons: Payment History, Invoice Report, Receipt Report, SOA, CN Report, DN Report, CLA Statement, and eFeedback (highlighted in blue). The main content area is titled 'eFeedback History' and includes a sub-header 'View your eFeedback history with PIC action status' and a 'Tools' button. There is a 'Show 10 entries' dropdown and a search box. A table displays the feedback history with columns: SUBMISSION DATE, TICKETNO, REASON, REMARKS, ACTION STATUS, and ACT. Two entries are visible:

SUBMISSION DATE	TICKETNO	REASON	REMARKS	ACTION STATUS	ACT
15/7/2022 1:47:27 PM	600689	Deposit	PAYMENT DEPOSITED TODAY 15/7/2022 FOR INVOICE KMTC12210732725	Pending	
15/7/2022 1:50:31 PM	600690	Deposit	PAYMENT FOR INVOICE KMTC12210732725	Pending	

In this page, it will show the list of eFeedback submitted in this portal.

You may find your selected reason, remarks and action status taken by the related PIC.



THANK YOU

D&D Control (M) Sdn Bhd (923103-K)

No. 109-111, Persiaran Pegaga,

Bayu Perdana, 41200 Klang,

Selangor Darul Ehsan, Malaysia.

Email: supportdnd@dnd.com.my

  Container Ledger Account