CLAP 2.0 USER MANUAL

REVISION 2.0 OCTOBER

CONTENT

You may click on the content available below and it will redirect you to your selected content.
Note: Please use Google Chrome to login into our portal for better experience

CLA
SIMPLIFYING LOGISTICS PAYMENT

For further assistance, please reach out to us via eFeedback at www.clap.my

D&D Control (M) Sdn. Bhd. | www.dnd.com.my

Login / New user:

New registration

Step 1: Click 'Sign up'

New registration

Step 2: Fill in account details.

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Enter your Account Details

Party /Role Type
Billing Party
Please enter your role.

CLA Account Branch
PORT KLANG
Cla account home branch.

Name Of Company
ABC EAGLE SDN BHD
Please enter your company name.

Registration No
897034123
Please enter your company registration no.

Type Of Company
Partnership
Please enter your company type.

Principal Activity
Forwarder
Please enter your business type.

Estimated Monthly Containers
5
Please enter monthly estimated containers to be handled.

Name Of Principal Banker
Principle Banker
Please enter your principle banker name.

Bank Account Number
Bank A/C No.
Please enter your banker account number.

Principal Banker Address
Bank Address
Please enter your principle banker's address.

Has Own Insurance?
Not Available
Please select your insurance status.

Insurance Expiry Date
dd/mm/yyyy
Please enter your insurance expiry date.

NEXT

New registration

Step 3: Set your address

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Set Your Address

Address Line 1

abc, jalan defg

Please enter your Address.

Address Line 2

Shah alam

Please enter your Address.

Postcode

76544

Please enter your Postcode.

City

Shah Alam

Please enter your City.

State

SELANGOR

Please enter your State.

Country

Malaysia

Telephone(s)

03-45678901

Please enter your telephone number(s).

Fax

03-45678910

Please enter your fax number(s).

PREVIOUS   NEXT

New registration

Step 4: Upload documents. *For CLAP registration , only SSM Form is required

New registration

New registration

CLA
SIMPLIFYING LOGISTICS PAYMENT

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Step 6: "PIC" for payment.

PIC for Payments

Contact Person (1)
Aliyah Binti Suhaimi
Please enter your contact person(1).

Position
Finance Assistant
Please enter contact person(1)'s position.

Handphone
012-34567890
Please enter contact person(1)'s handphone.

Email Address
aliyah@abc.com.my
Please enter contact person(1)'s email address.

Contact Person (2)
Contact Person
Please enter your contact person(2).

Position
Position
Please enter contact person(2)'s position.

Handphone
+60123456789
Please enter contact person(2)'s handphone.

Email Address
yourname@yourdomain.com
Please enter contact person(2)'s email address.

PREVIOUS   NEXT

New registration

Account Settings
Setup Your Account Details

Set Your Address
Address, Street, City, State

Support Documents
Upload your support documents

Contact Persons
Add your contact persons

PIC for Payments
Add your contact persons for payments

Completed!
Review and Submit

Review your Details and Submit

Account Details:
ABC EAGLE SDN BHD (897034123)
Partnership / Forwarder

Current Address:
abc, jalan defg, Shah alam
Shah Alam 76544, SELANGOR, Malaysia
Tel: , Fax:

Contact Person Details:
Aliyah Binti Suhaimi (Finance Assistant)
Tel: 012-34567890, Email: aliyah@abc.com.my

PIC for Payments:
Aliyah Binti Suhaimi (Finance Assistant)
Tel: 012-34567890, Email: aliyah@abc.com.my

☐ I agree to the Clap's Terms & Conditions.

PREVIOUS

SUBMIT

Step 7: Summary and submission

Upon successful submission, the username & password will be sent via email.
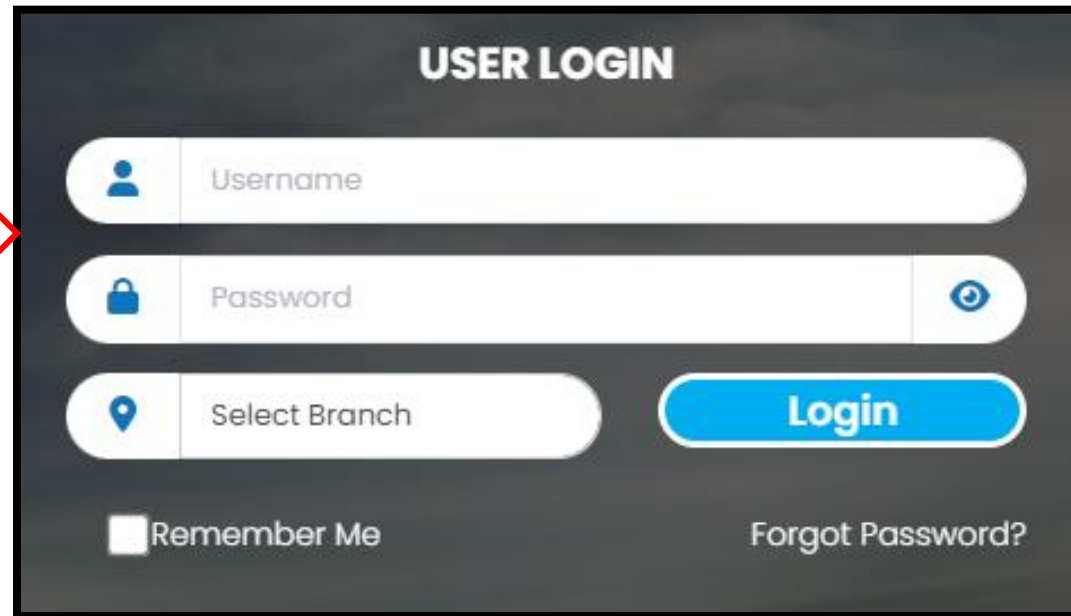
Sign in:

Sign in

SIMPLIFYING LOGISTICS PAYMENT

USER LOGIN

Key in username, password and select your respective branch

Username

Password

Select Branch

Login

Remember Me

Forgot Password?

For existing customers who do not have their username and password please drop an email to supportdnd@dnd.com.my

Sign in

Update your details (First time login)

Your Full Name

Email Address

Mobile No (Ex: 0123456789)

New Password

Retype Password

Save changes

After logging in for the first time, you'll be prompted to review and update your information.

Sign in

Click on 'Forgot Password?', fill in your email or username and press submit.
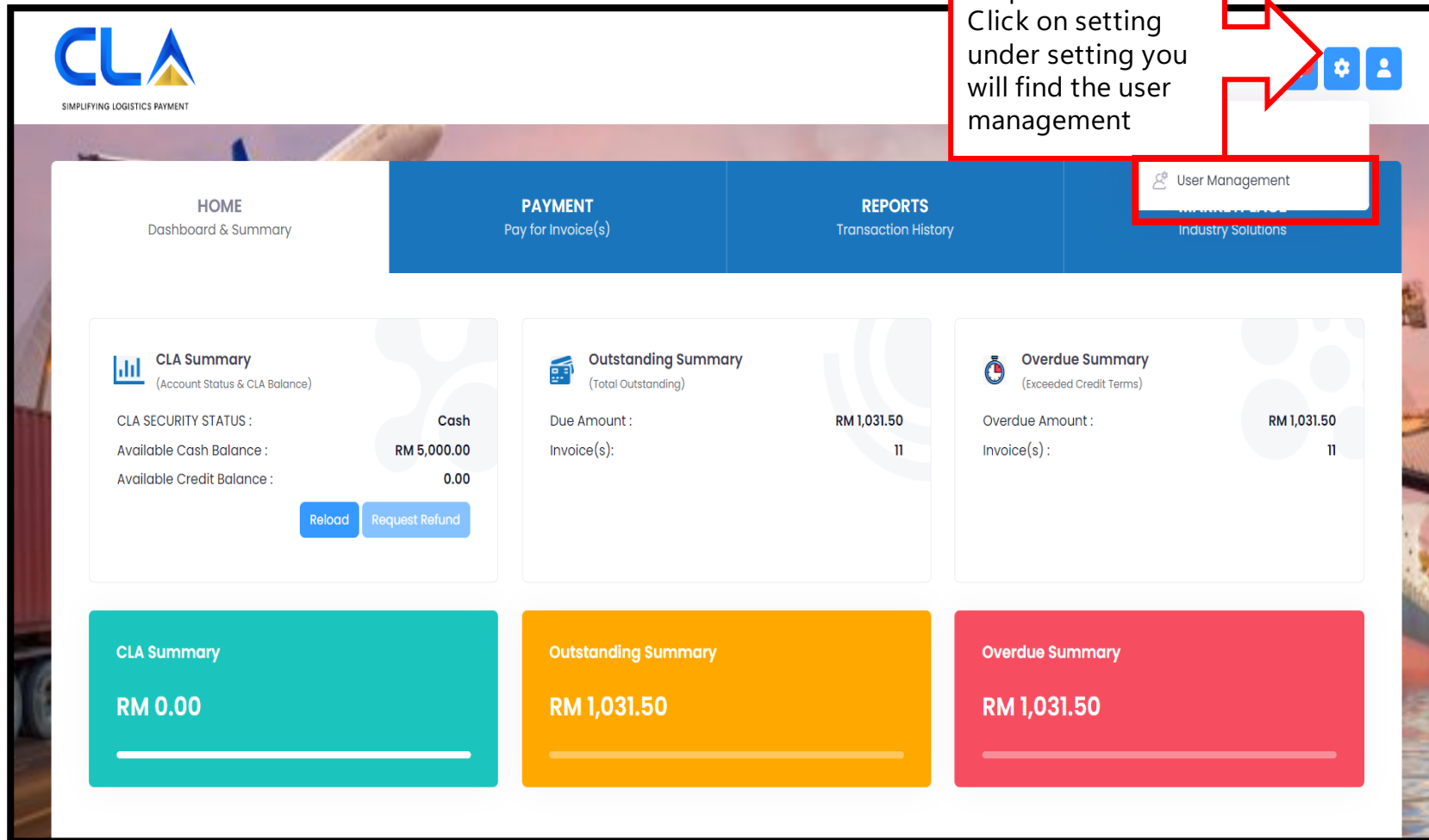
Assign "PIC":

Assign PIC

Step 1:
Click on setting under setting you will find the user management

User Management

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

Industry Solutions

CLA Summary
(Account Status & CLA Balance)

CLA SECURITY STATUS :   Cash
Available Cash Balance :   RM 5,000.00
Available Credit Balance :   0.00

Reload   Request Refund

Outstanding Summary
(Total Outstanding)

Due Amount :   RM 1,031.50
Invoice(s):   11

Overdue Summary
(Exceeded Credit Terms)

Overdue Amount :   RM 1,031.50
Invoice(s) :   11

CLA Summary

RM 0.00

Outstanding Summary

RM 1,031.50

Overdue Summary

RM 1,031.50

Assign PIC

Homepage :

Reload:

Reload

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME Dashboard & Summary	PAYMENT Pay for Invoice(s)	REPORTS Transaction History	MARKETPLACE Industry Solutions

✔ Dear Customer, please update your SST Tax group here.   ✕

CLA Summary
(Account Status & CLA Balance)

CLA SECURITY STATUS :	Credit
Cash Balance :	RM 180.00
CLA⁺ Balance :	RM 1,063.26
Available Credit Balance :	5,000.00
A Limit Units :	10
eased Units :	1764
ance Units :	-1754

Reload   Request Refund

Step 1: Choose Reload to top up CLA Summary home page

Outstanding Summary
(Total Outstanding)

Due Amount :	
Invoice(s):	38

Overdue Summary
(Exceeded Credit Terms)

Overdue Amount :	
Invoice(s) :	

CLA⁺ Summary
(Individual Funding Account Summary)

FUNDING SOCIETY

Funding Limit :	RM 5000.00
Funding Received :	RM 1500.00
Funding Repaid :	RM 0.00
Repayment Pending :	RM 1,500.00

Request for Drawdown

Reload

Reload

Reload your CLA Cash Account

Reload Amount

RM 0.00

Step 2: Key in the reload amount.

Pay via

DIRECT BANK TRANSFER

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
RM 0.00 (10/06/2021 to 30/4/2025)

Step 3: Fill in all the bank in details

Bank
Select

Payment Mode
--Select--

Cheque / IBG No.
023456
Ex: 10123456

Payment Slip Amount (RM)
RM 0.00

Bank Ref No.
00096730-2611
Ref. No of your transaction slip

Transaction Date
DD/MM/YYYY
Bank-in Date.

Upload File
Choose File   No file chosen
Max file size is 1MB and allowed fil... ...d .pdf

Step 4: Click top-up and confirm your submission

Topup

Upon successful submission, a notification will be sent to the registered email address.

Homepage

SIMPLIFYING LOGISTICS PAYMENT

"Please click the reload button, and the sum will automatically be moved to your CLA cash balance

Click the refund button to request a refund.

Outstanding Summary
(Total Outstanding)

Due Amount : RM 13,362.12
Invoice(s): 8

Overdue Summary
(Exceeded Credit Terms)

Overdue Amount : RM 21.20
Invoice(s) :

CLA SE
Cash B
Available Credit Balance : 0.00
CLA Limit Units : 0
Released Units : 0
Balance Units : 0

Reload   Request Refund

CLA Summary
RM 17,134.63

Outstanding Summary
RM 13,362.12

Overdue Summary
RM 21.20

1 CLA Summary:
- Displays the available cash balance in the ledger account.
- The available cash balance is to contra with the outstanding invoices.

2 Outstanding summary:
- Display total unpaid invoices.
- To view outstanding invoices, Click on the Outstanding Summary.

3 Overdue summary:
- Display total overdue invoices.
- To view outstanding invoices, Click on the Overdue Summary.

Payment :

Payment via IBG

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME Dashboard & Summary	PAYMENT Pay for Invoice(s)	REPORTS Transac...	MARKETPLACE ...Solutions

1 Choose Invoice(s) — Select invoice(s) and proceed

2 Pay for Invoice(s) — Select pay via and amount

3 Bank-in De... — Fill up bank-i...

*Search for the invoice by the invoice number (If not available)

Invoice Type:
All

| All |
| Demurrage |
| Detention |
| Damage |
| Warehouse |
| Shipping Landside |
| CPC |
| CPC Repair |
| TDS |
| DGC |
| DGC Fee |
| MISC |

Invoice Date:
01/01/2010   ...   28/04/2022

Invoice No:
E.g: 10280586,10280587
(Multiple Invoice No separated by comma)

BL No:
E.g: TAO5038154

Container No:
E.g: ZCSU7185729

Print Invoice

All transactions in Malaysian Ringgit (RM)

Outstanding Invoice(s) :	104	Outstanding Amount :	RM 53238.00
Paying Amount :	RM 555.00	Balance Outstanding :	RM 52683.00

	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
☑	10641079 Type: Invoice	11/03/2022	18/03/2022	150.00	TCLU1958584 P.voy.: 21DBUB	NSSLHCPKC2200033 Cust: L04200	Demurrage Opr: NAM
☑	10650464 Type: Invoice	16/03/2022	23/03/2022	405.00	GAOU2049891 P.voy.: 221BVS	SITGSHPKW01252 Cust: M76273	Demurrage Opr: SCC

Step 1: Select the respective invoice

Payment via IBG

HOME	PAYMENT	REPORTS	MARKETPLACE
Dashboard & Summary	Pay for Invoice(s)	Transaction History	Industry Solutions

✓ **Choose Invoice(s)** — Select invoice(s) and proceed

✓ **Pay for Invoice(s)** — Select pay via and submit

Select and Pay for Invoices

Pay via

○ **DIRECT BANK TRANSFER**
Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX
/06/2021 to 30/4/2025)

○ **CASH BALANCE**
CLA Cash Available:
RM 1,243.26

Bank-In Details
Please fill up bank-in details and submit

Payment Mode	Cheque / Reference No	Paid To
--Select--	023456	--Select--
	Ex: 10123456	Principal : Liner / Haulier / Depot / Warehouse

Payer	Payment Slip Amount (RM)	Amount (RM)
-Select Payee	RM 0.00	286.48
Select actual payer		

Upload File
[Choose File] No file chosen
Max file size is 1MB and allowed file extentions are .png, .jpg, .jpeg and .pdf

Remarks
Type here

← Previous   Forward   Submit →

Step 2: Choose Upload Bank-in slip

Step 4: Fill in all the bank in details

Upon successful submission, a notification will be sent to the registered email address.

Step 5: Click submit and confirm your submission

SIMPLIFYING LOGISTICS PAYMENT

Payment via FPX

Step 1: Select the respective invoice

*Search for the invoice by the invoice number (If not available)

Payment via FPX

Payment via FPX

CLA
SIMPLIFYING LOGISTICS PAYMENT

DIRECT BANK TRANSFER

Zero processing fee.
IBG - Approval within 3 working days (72 Hrs)
IBFT - Approval within 1 working day (24 Hrs)

FPX

RM 0.00 (10/06/2021 to 30/4/2025)

CASH BALANCE

CLA Cash Available:
RM 1,243.26

Bank-In Details

Please fill up bank-in details and submit

Amount (RM)

567.10

Processing fee of RM 0.00 (10/06/2021 to 31/05/2022) applicable for this transaction

☑ I hereby acknowledge the disclaimer and accept ... dn. Bhd.

Disclaimer:

By clicking on the link "I Accept" this Disclaimer, subscriber a... t ... DN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or com... ... statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries a... ... nd CLA provides no warranties whatsoever in this regard.

* **NOTE:** Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.

Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

All is good! Please confirm the form submission.
Processing fee of RM 0.00 applicable for this transaction.

Yes, submit! | No, cancel

Step 4: Confirm submission

Upon submission, you will be redirected to Razer Merchant service page.

← Previous

Forward | Submit →

Payment via FPX

Razer Merchant Page

Email and mobile number can be change.

Step 7: Select Bank

- ➢ Once you have selected your respective bank, it will be re-directed to the bank's online banking page to proceed with the payment

- ➢ Upon successful payment a notification will be received from Razer

- ➢ To obtain the receipt, please refer to "Receipt Report" in CLAP

Contra:

Contra CLA

Contra CLA

CLA
SIMPLIFYING LOGISTICS PAYMENT

Select and Pay for Invoices

Pay via

Step 2: Select Contra CLA

Step 3: Click submit and confirm your submission

PAYMENT CANCELLATIONS :

IBG/PFX REJECTIONS

SIMPLIFYING LOGISTICS PAYMENT

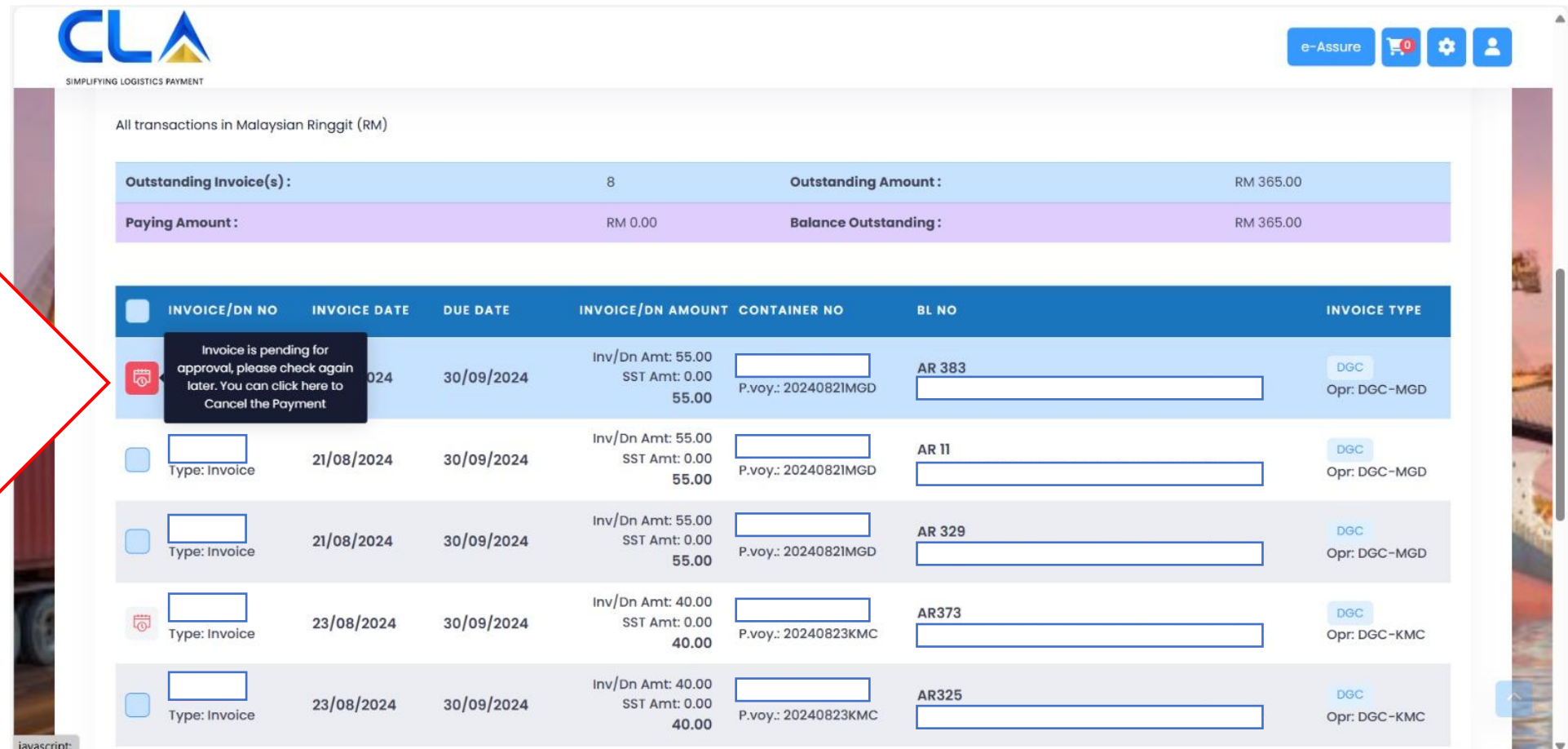## 2. Select the pop-up notification indicating You can click here to cancel the payment to proceed with cancellation

Your uploaded proof of payment for the specified invoice is currently pending approval.
A calendar icon will appear to indicate this status.

If you wish to cancel the transaction, you may click the icon again to proceed with cancellation.

3. Please confirm your cancellation one more time, then hit 'Proceed' to finish up

All transactions in Malaysian Ringgit (RM)

| Outstanding Invoice(s): | 8 | Outstanding Amount: | RM 365.00 |
| Paying Amount: | RM 0.00 | Balance Outstanding: | RM 365.00 |

INVOICE/DN NO	INVOICE DATE	DUE DATE			INVOICE TYPE
Type: Invoice	21/08/202				DGC Opr: DGC-MGD
Type: Invoice	21/08/202				DGC Opr: DGC-MGD
Type: Invoice	21/08/202		SST Amt: 0.00 55.00	P.voy.: 20240821MGD	DGC Opr: DGC-MGD
Type: Invoice	23/08/2024	30/09/2024	Inv/Dn Amt: 40.00 SST Amt: 0.00 40.00	P.voy.: 20240823KMC	DGC Opr: DGC-KMC
Type: Invoice	23/08/2024	30/09/2024	Inv/Dn Amt: 40.00 SST Amt: 0.00 40.00	P.voy.: 20240823KMC	DGC Opr: DGC-KMC

Yes, proceed! For confirmation

Are you sure, do you want to cancel your payment request?

Yes, proceed!   No, cancel

4. Your invoice has been successfully cancelled. Please redo the payment with the correct details.

	INVOICE/DN NO	INVOICE DATE	DUE DATE	INVOICE/DN AMOUNT	CONTAINER NO	BL NO	INVOICE TYPE
Outstanding Invoice(s):				7	**Outstanding Amount:**		RM 3,249.84
Paying Amount:				RM 0.00	**Balance Outstanding:**		RM 3,249.84
☐	Type: Invoice	08/08/2024	08/08/2024	Inv/Dn Amt: 10.00 / SST Amt: 0.00 / 10.00	P.voy.: BLNO-CPC-2468X6		CPC / Opr: KMT
☐	Type: Invoice	19/08/2024	26/08/2024	Inv/Dn Amt: 1,680.00 / SST Amt: 0.00 / 1,680.00	P.voy.: 2443HA		Demurrage / Opr: NAM
☐	Type: Invoice	20/08/2024	27/08/2024	Inv/Dn Amt: 44.00 / SST Amt: 3.52 / 47.52	P.voy.: 2471S4		Damage / Opr: KMT
☐	Type: Invoice	20/08/2024	27/08/2024	Inv/Dn Amt: 175.00 / SST Amt: 14.00 / 189.00	P.voy.: 2472C7		Damage / Opr: KMT
☐	Type: Invoice	23/08/2024	30/08/2024	Inv/Dn Amt: 1,120.00 / SST Amt: 0.00 / 1,120.00	P.voy.: 2443HA		Demurrage / Opr: NAM
☐	Type: Invoice	21/08/2024	28/08/2024	Inv/Dn Amt: 179.00 / SST Amt: 14.32	P.voy.: EOR-2471S4		Damage / Opr: KMT

Reload cancellations :

1. "Go to the 'Payment' tab, then select the 'Payment History' tab. In the 'Pending' row, tick the checkbox to cancel the request.

Tick checkbox

Submit the Cancellations

2. Please confirm your cancellation one more time, then hit 'Proceed' to finish up."

SIMPLIFYING LOGISTICS PAYMENT

SUBMISSION DATE	INVOICE AMOUNT	SLIP AMOUNT	BANK REF.	CHEQUE REF.	STATUS	REJ. REMARKS	PROGRESS STATUS	ATTACHMENT	ACTION
18/4/2025 9:20:45 AM	7,000.00 Mode: IBG	7,000.00 Invoice(s) : 0	Ref No:	18/04/2025 No: 03071996	Pending				☑
17/4/2025 11:40:46 AM	40.00 Mode: IBG	40.00 Invoice(s) : 1	Ref No:	17/04/2025 No: 1452662test	Rejected 17/04/2025 11:41 AM	Cancelled by Requester			
11/4/2025 9:15:37 AM	55.00 Mode: FPX	55.00 Invoice(s) : 1	Ref No:	11/04/2025 No:	Pending				☐
11/4/2025 9:09:39 AM	10.00 Mode: FPX	10.00 Invoice(s) : 0	Ref No:						☐
10/4/2025 9:10:58 AM	40.00 Mode: IBG						Processing		☐
7/4/2025 10:15:20 AM	40.00 Mode: IBG						Processing		☐
14/8/2024 10:43:38 AM	320.00 Mode: FPX						Approved		
8/8/2024 1:50:07 PM	310.00 Mode: FPX		o: 2327071761	08/08/2024 No:	Approved 08/08/2024 10:59 PM		Approved		
26/7/2024 4:19:30 PM	600.00 Mode: FPX	600.00 Invoice(s) : 15	Ref No: 2303593614	26/07/2024 No:	Approved 26/07/2024 04:36 PM		Approved		
11/7/2024 10:16:42 AM	320.00 Mode: FPX	320.00 Invoice(s) : 8	Ref No: 2277582437	11/07/2024 No:	Approved 11/07/2024 06:12 PM		Approved		

Yes, proceed! For confirmation

Are you sure, do you want to cancel the selected payment request(s)?

Yes, proceed!   No, cancel

Showing 1 to 10 of 88 entries

< 1 2 3 4 5 ... 9 >

Cancel Request(s)

Add to cart :

Add to cart

Step 1: Choose invoice.

Step 2: Click 'Add to cart' button.

Add to cart

CLA
SIMPLIFYING LOGISTICS PAYMENT

Cart View
Invoice(s) to make payment.

Outstanding Invoice(s) : 2   Outstanding Amount : RM 2,230.00
Paying Amount : RM 2230.00   Balance Outstanding : RM 0.00

Step 3: Select invoice to make payment.

INV/DN NO	CN	INV DATE	DUE DATE	INV/DN AMT	CONTAINER NO	BL NO	TRNX TYPE
Type: Invoice		18/04/2022	25/04/2022	1,330.0 P.voy.: 222BDV	Cust: A20855	Detention Opr: IAL	
		20/04/2022	27/04/2022	900.00 P.voy.: 222BDS	Cust: A20855	Detention Opr: IAL	

TOTAL DUE   2,230.00

Pay via

● UPLOAD BANK-IN SLIP   ○ ◇FPX
Zero processing fee.   RM 0.00 (10/06/2021 to 31/05/2022)
IBG – Approval within 3 working days (72 Hrs)
IBFT – Approval within 1 working day (24 Hrs)

Step 4: Select the preferred payment method and proceed with payment

☑ I hereby acknowledge the disclaimer and accept being re-directed to a third party payment gateway site managed by RAZER Fintech (M) Sdn. Bhd.
Disclaimer:

By clicking on the link "I Accept" this Disclaimer, subscriber automatically redirected to a third party payment gateway website managed by RAZER FINTECH (M) SDN. BHD. for the purpose of making payments This Website is not owned, controlled or endorsed by CLA. CLA does not warrant the accuracy or completeness of the services, information, materials, tools or the reliability of any service, advice, opinion, statement or other information displayed or distributed through the Website. Furthermore your are advised to make your own enquiries and arrangements to verify, scan and check the Website for any viruses, malicious code or malware, and CLA provides no warranties whatsoever in this regard.

* **NOTE**: Successful payment on the Website will require the BL Number, invoice number, invoice date and others details. Please have this information ready before using the CLAP.

Subscriber certify that you are an authorized subscriber of the credit card and that you will not dispute the payment with the credit card company; so long as the transaction corresponds to the terms indicated in this form.

Download damage photos:

Download damage photos

Payment History Report :

Payment history

CLA
SIMPLIFYING LOGISTICS PAYMENT

| HOME | PAYMENT | REPORTS | |
| Dashboard & Summary | Pay for Invoice(s) | Transaction History | |

Step 1: Select 'Report' tab

Payment History SOA CN Report DN Report CLA Statement

Step 2: View Payment History

Payment History
View your payment history with Approval status

All transactions in Malaysian Ringgit (RM)

Show 10 ⇕ entries   Search: [   ]

SUBMISSION DATE ⇅	INVOICE AMOUNT ⇅	SLIP AMOUNT ⇅	BANK REF. ⇅	CHEQUE REF. ⇅	STATUS ⇅	APPROVAL
1/10/2021 5:18:18 PM	1,530.00 Mode: IBG	1,530.00 Invoice(s) : 3	MBB Ref No: 00005502– 1/10/21	01/10/2021 Chq No: DR-MBB2110/005	Approved	ACTS2 02/10/2021 03:5
1/3/2022 9:52:46 AM	7,480.00 Mode: IBG	7,480.00 Invoice(s) : 2	MBB Ref No: PAid to OOL	01/03/2022 Chq No: DR-MBB2202/077	Rejected	DASS 02/03/2022 03
1/3/2022 9:58:09 AM	4,420.00 Mode: IBG	4,420.00 Invoice(s) : 2	MBB Ref No: Paid to COSCO	01/03/2022 Chq No: DR-MBB2202/076	Rejected	DASS 02/03/2022 03

⬇ Tools

Step 3: You may search the payment status on this Search column by fill in the date, invoice number, container number, pending, approved, rejected etc.

Invoice Report :

Invoice report

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

Step 1: Select 'Report' tab

Payment History | **Invoice Report** | CN Report | DN Report | CLA Statement

Step 2: View Invoice Report

Invoice Report

Search your invoice(s) and print.

Invoice Type:	Invoice Status:	Invoice Date:
All	All	01/01/2020 ⋯ 12/03/2022

Step 3: Set the invoice date

Customer:	BL No:	Container No:	Invoice No:
E.g: J01773	E.g: TAO5038154	E.g: ZCSU7185729	E.g: 10280586,10280587

🔍 Search

Step 4: Click search

...nvoice

Receipt Report :

SOA

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME	PAYMENT	REPORTS	MARKETPLACE
Dashboard & Summary	Pay for Invoice(s)	Transaction History	Industry Solutions

Step 1: Select 'Report' tab

Payment H... | ...port | Receipt Report | SOA | CN Report | DN Report | CLA Summary | eFeedback | CLA Refund Requests

Step 2: View receipt report

Receipts Report

Search your payment receipts(s) and print.

Type:

All

Step 3: Kindly adjust the date

Transaction Date:

20/08/2025 ... 20/08/2025
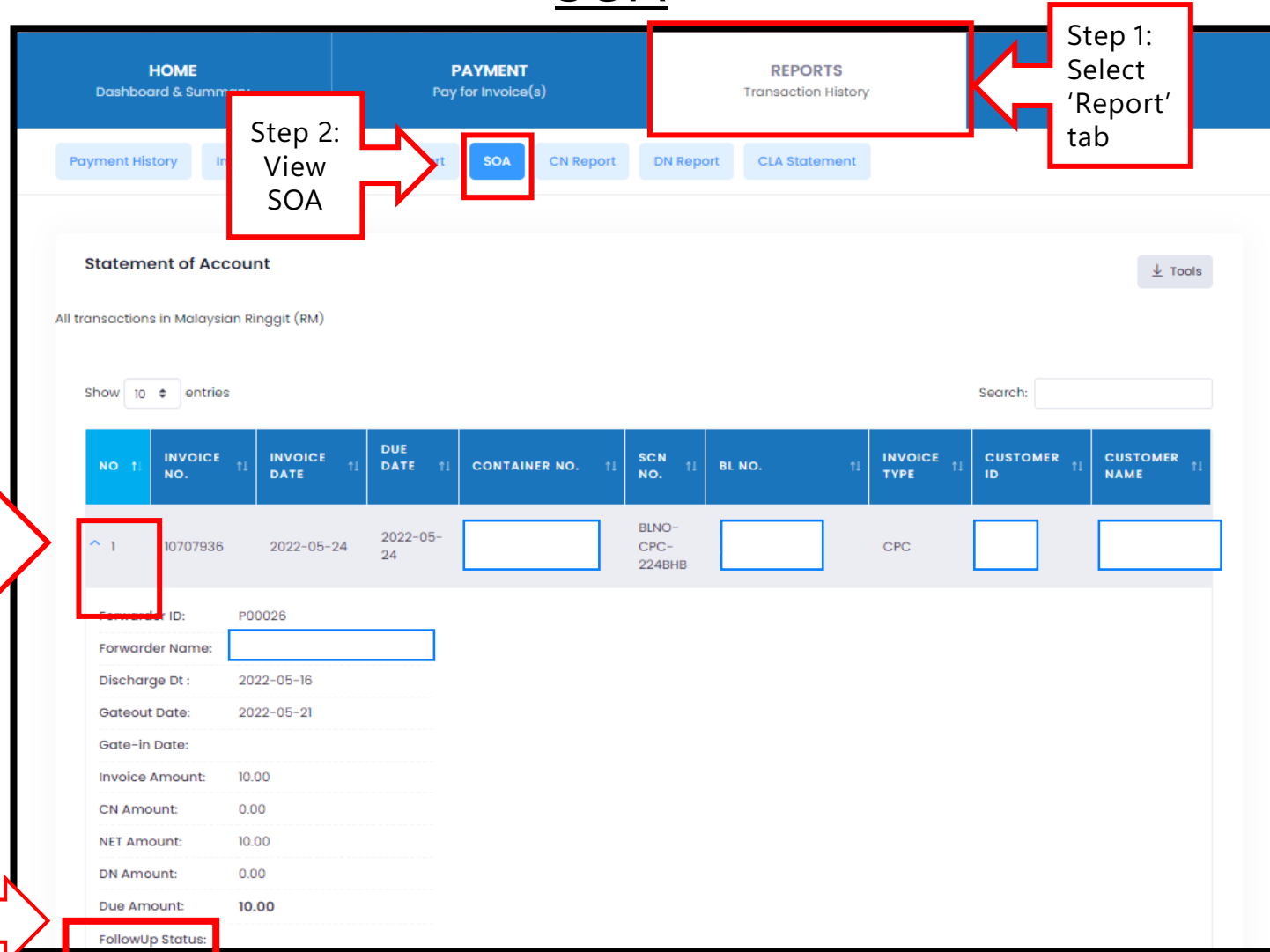
🔍 Search

Step 4: Select search button

Statement Of Account :
(SOA)

SOA

Step 1: Select 'Report' tab

Step 2: View SOA

	HOME Dashboard & Summary	PAYMENT Pay for Invoice(s)	REPORTS Transaction History	

Payment History | In... | ...rt | SOA | CN Report | DN Report | CLA Statement

Statement of Account

⬇ Tools

All transactions in Malaysian Ringgit (RM)

Show 10 ⬦ entries

Search: [   ]

Step 3: You may click on this section and the details will be shown accordingly.

NO ⇅	INVOICE NO. ⇅	INVOICE DATE ⇅	DUE DATE ⇅	CONTAINER NO. ⇅	SCN NO. ⇅	BL NO. ⇅	INVOICE TYPE ⇅	CUSTOMER ID ⇅	CUSTOMER NAME ⇅
⌃ 1	10707936	2022-05-24	2022-05-24		BLNO-CPC-224BHB		CPC		

Forwarder ID: P00026

Forwarder Name: [   ]

Discharge Dt :   2022-05-16

Gateout Date: 2022-05-21

Gate-in Date:

Invoice Amount: 10.00

CN Amount: 0.00

NET Amount: 10.00

DN Amount: 0.00

Due Amount: **10.00**

FollowUp Status:

You may view the follow up status (dispute).

Credit Note: (CN)

CN Report

SIMPLIFYING LOGISTICS PAYMENT

HOME	PAYMENT	REPORTS	
Dashboard & Summary	Pay for Invoice(s)	Transaction History	

Step 1: Select 'Report' tab

Payment History | Invoice Report | | SO | CN Report | DN Report | CLA Statement

Step 2: View CN Report

CN Report
Search your CN(s) and print.

Invoice Type:
All

CN Date:
10/05/2022 ··· 10/05/2022

Step 3: Set the CN date

BL No:
E.g: TAO5038154

Container No:
E.g: ZCSU7185729

CN No:
E.g: 10280586,10280587

Search

Step 4: Click search

Debit Note:
(DN)

DN Report

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

Step 1: Select 'Report' tab

Payment History | Invoice Report | Receipt Repor | DN Report | CLA Statement

Step 2: View CN Report

DN Report
Search your DN(s) and print.

Invoice Type:
All

DN Date:
10/05/2022 ... 10/05/2022

Step 3: Set the DN date

BL No:
E.g: TAO5038154

Container No:
E.g: ZCSU7185729

DN No:
E.g: 10280586,10280587

🔍 Search

Step 4: Click search

CLA Statement :

Market place:
E-Assure

SIMPLIFYING LOGISTICS PAYMENT

HOME	PAYMENT	REPORTS	MARKETPLACE
Dashboard & Summary	Pay for Invoice(s)	Transaction History	Industry Solutions

Request CLA Release | Release Status | RQT Status | Request CLA Refund | Refund Status

Step 1
Select request CLA release

Request CLA Release
Current Status

Step 2:
Select
New button

+ New   Tools

#	REQUEST DT ↓	SHIPPING LINE	BL NO.	TOTAL AMT	CLA TYPE	CLA STATUS	CLA ACTION	LINER STATUS	LINER ACTION	REMARKS

No records found

User Manual
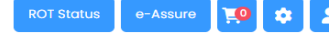
Step2:
Kindly please kein the BL number follow by MBL copy

Step3:
Kindly please kein the ETA date follow by the MBL copy

Step 1:
Select Shipping line name from the drop down

Step 4:
Upload the MBL copy and extract the info

Step 5:
Kein the unit of the container for Eg: 20ft 1 container kindly please put No1

Step 7:
Select submit button to submit you e-Assure submission

Step 6:
Save as draft to print proforma invoice

ROT Status   e-Assure

Shipping Line *
ABRAO SHIPPING MALAYSIA SDN BHD

BL No. *
CSX24KHIPKG018571

ETA *
19/8/2025

MBL Copy (PDF Attachment) *

Extract Container Info

Consignee *
Search Consignee

Consignee Name *
Non CLA Consignee Name

Enter Consignee if not available in list

dexi

D10153-DEXION ASIA SDN BHD

D11207-DEXIANG INTERNATIONAL LOGISTICS (MALAYSIA) SDN. BHD.

D11430-DEXINA FLORAPRO RESOURCES

		20'	40' / 45'
		1	No. of Containers
		No. of Containers	No. of Containers

C. TYPE	C. SIZE	CNTR DEP AMT	CLA RELEASE FEE	TAX	SUB TOTAL	ACTIONS
GP	20	500.00	10.00	0.00	510.00	

Security Amount
500.00

CLA Release Fee
10.00

Tax
0.00

Total Amount
510.00

Total TEUs Count
1

CLA Limit : RM 0.00
Cash Balance RM 0.00
Credit Balance RM 0.00
Extra Amount RM 0.00

Please make payment of RM 510.00 (Security Amt : 500.00 + CLA Release Fee : 10.00 + Tax : 0.00)

Pay Amount
510.00

Pay via

CASH BALANCE

Available balance RM 0.00
Zero processing fee
ment will be reflected after CLA team approval

Submit   Save As Draft

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

MARKETPLACE
Industry Solutions

Request CLA Release | Release Status | ROT Status | Request CLA Refund

Step 1
Please choose release status tab to print the proforma invoice

CLA Release Status
* D&D verification within 30 minutes on working days (subject to account status & request details in order).

Search... | ↓ Tools

#	REQUEST DT ↓	SHIPPING LINE	BL NO.	TOTAL AMT	CLA TYPE	CLA STATUS	CLA ACTION	LINER STATUS	LINER ACTION	REMARKS	ACTIONS
1	20-Aug-2025 07:09 PM	ABRAO SHIPPING MALAYSIA SDN BHD	CSX24KHIPKG018571	510.00	CLA Cash	Draft					🖨 🗑
2											
3											
4											

« ‹ 1 › »

Example of proforma invoice →

D&D CONTROL (M) SDN BHD (923103-K)
SST No. : B10-2311-32000014
Tel: +603 3853 0300
Corporate Website: www.dnd.com.my
Logistics Community Portal: www.clap.my

PROFORMA INVOICE (CLA RELEASE)

Invoice To:

.

Date   : 20/08/2025
Proforma No.   : 0279633

Attn:

	Release Type	: CLA Cash

PARTICULARS	AMOUNT (RM)
CLA Fee	10.00
No of Containers: GP-20 (01)	

Step1 Choose release status tab

Request CLA Release | Release Status | ROT Status | nd Status

CLA Release Status

* D&D verification within 30 minutes on working days (subject to account status & request details in order).

Search... | ↓ Tools

#	REQUEST DT ↓	SHIPPING LINE	BL NO.	TOTAL AMT	CLA TYPE	CLA STATUS	CLA ACTION	ACTIONS
▶	1	29-Jul-2025 04:28 PM	SEALEAD SHIPPING MALAYSIA SDN BHD	SLSNSBJMY0254	12,020.00	CLA Cash	Approved	29-Jul-2025 04:29 PM	
▶	2	17-Jan-2025 05:02 PM	YANG MING LINE (M) SDN BHD	YMJAI221090509	6,010.00	CLA Cash	Approved	17-Jan-2025	
▶	3	24-May-2024 08:50 AM	YANG MING LINE (M) SDN BHD	ymjai216477461	6,010.60	CLA Cash			

« ‹ 1 › »

Print Receipt

Step2 Click print view button to print the CLA fee invoice

CLA
SIMPLIFYING LOGISTICS PAYMENT

D&D CONTRO
SST No. : B10-2311-3
Tel: +603 3853 0300
Corporate Website: www.dnd.com.my
Logistics Community Portal: www.clap.my

OFFICIAL RECEIPT

Example of the official receipt

Consignee :
EMPIRE GLOBAL TRANSPORT SDN BHD (E38519) 32A, JALAN SANGGUL 1,
BANDAR PUTERI,
41200
KLANG
Received From : EMPIRE GLOBAL TRANSPORT SDN BHD (E38234)

Date : 29/07/2025

DESCRIPTION	AMOUNT
Being payment of CLA RELEASE FEE for	RM 20.00
TOTAL :	**RM 20.00**

CLA Member list :

CLA Member

CLA Members

| Search... | Type: Shipping Agent ∨ | Branch: All ∨ | ⬇ Export to Excel |

# ↑	MEMBER NAME
1	ALPINE SHIPPING SDN BHD
2	CLARION INTERNATIONAL FREIGHT & LOGISTICS SDN BHD
3	CMA CGM MALAYSIA SDN BHD
4	COSCO SHIPPING LINES CO LTD
5	CTP SHIPPING LINE (MALAYSIA) SDN BHD
6	EXPRESSWAY CONTAINER LINES SDN BHD
7	GLOBAL NETWORK LINES SDN BHD
8	HEUNG - A (M) SDN BHD
9	HYUNDAI MERCHANT MARINE (M) SDN BHD
10	INTERASIA LINES (M) SDN BHD

« ‹ 1 2 3 4 5 › »   10 ∨   Showing 1 - 10 of 48

In this page, you will be able to view the list of Shipping Liners and the account status.

CLA Release :

CLA Release

CLA Release

Search...	Branch: All

# ↑	MEMBER NAME	BRANCH	STATUS
1	PADIBERAS NASIONAL BERHAD (BERNAS)	BTU	
2	AIRSEAL FREIGHT FORWARDERS COMPANY	KCH	
3	ASTEEL SDN BHD	KCH	
4	CENTURION FREIGHT EXPRESS SDN BHD	KCH	
5	PANSAR COMPANY SDN BHD	KCH	
6	PADIBERAS NASIONAL BERHAD (BERNAS)	KCH	
7	SYARIKAT KIM LIAN FORWARDING COMPANY	KCH	

In this page, you will be able to view all our customer's name and the status - On Hold or Release.
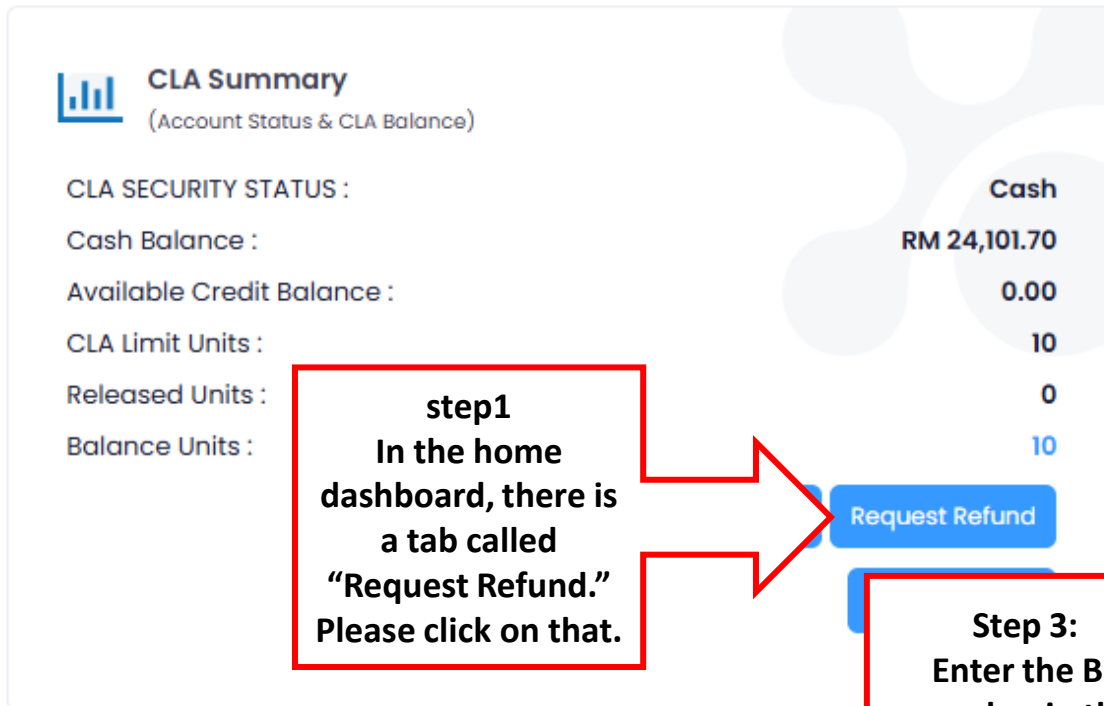
You also may view the non-CLA consignee hold status on this page.

This indicates the status of their company in dealing with container release from the port.
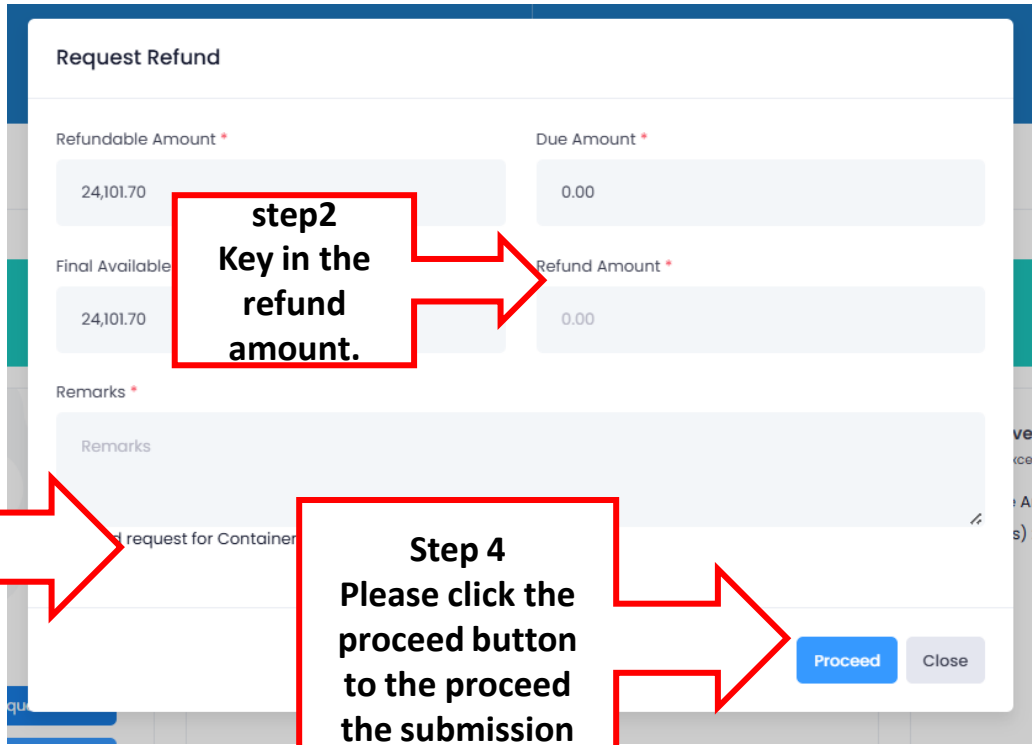
Refund Request:

CLA

SIMPLIFYING LOGISTICS PAYMENT

CLA Summary
(Account Status & CLA Balance)

CLA SECURITY STATUS :	**Cash**
Cash Balance :	**RM 24,101.70**
Available Credit Balance :	**0.00**
CLA Limit Units :	**10**
Released Units :	**0**
Balance Units :	**10**

step1
In the home dashboard, there is a tab called "Request Refund." Please click on that.

Request Refund

Request Refund

Refundable Amount *	Due Amount *
24,101.70	0.00

step2
Key in the refund amount.

Final Available	Refund Amount *
24,101.70	0.00

Remarks *

Remarks

Step 3:
Enter the BL number in the Remarks

request for Container

Step 4
Please click the proceed button to the proceed the submission

Proceed   Close

SIMPLIFYING LOGISTICS PAYMENT

Step 1 Choose marketplace

HOME	PAYMENT	REPORT	MARKETPLACE
Dashboard & Summary	Pay for Invoice	Transaction	Industry Solutions

Payment History | Invoice Report | Receipt Report | SOA | CN Report | DN Report

Step 2 Choose CLA refund request tab

CLA Refund Requests

CLA Refund Requests

View your refund requests with

↓ Tools

You able to find all the details under CLA refund request

Show 10 entries

Search:

REQUESTED DATE ↑↓	REQUESTED BY ↑↓	REFUND AMOUNT ↑↓	STATUS ↑↓	PAID DATE ↑↓	ATTACHMENT ↑↓	REMARKS ↑↓
10/6/2024 4:26:32 PM	C-PKG-M76345	27.40	Paid	11/7/2024 10:48:38 AM	📨	OVERPAYMENT
11/8/2025 2:06:44 PM	C-PKG-M76345	928.92	Verified			REFUND

E-feedback Before Login :
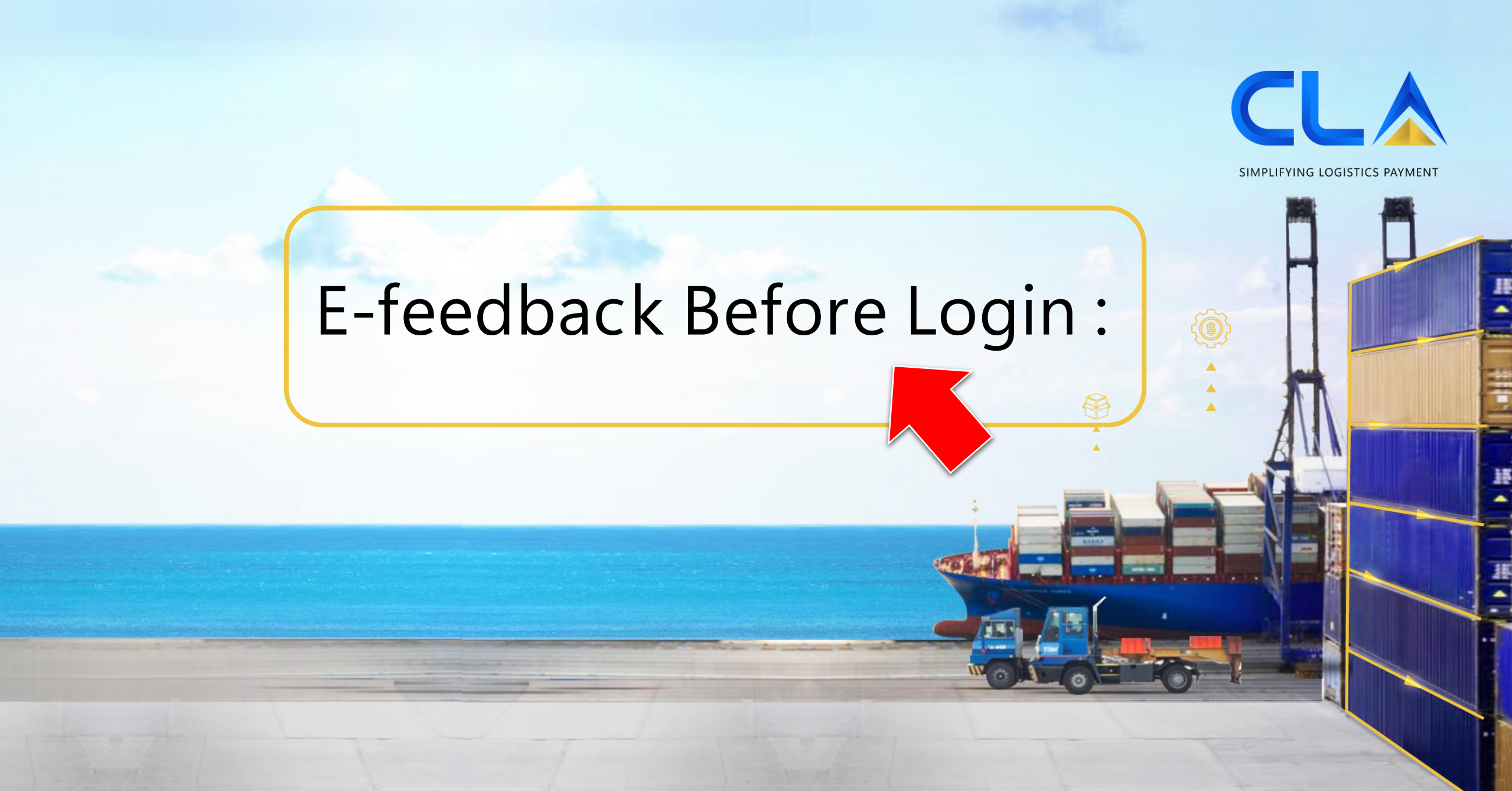
Before Login

CONTAINER LEDGER ACCOUNT PORTAL
Welcome to CLA Portal, we simplify your financial transactions.

USER LOGIN

Select Branch

Login

Remember Me   Forgot Password?

Don't have an account? Please Sign Up

eFeedback

Step 1: Click on eFeedback

ACTIVE COMPANIES
2,620

ACTIVE USERS
6,202

WHAT IS CLA DGC?

"Cashless Solution in Managing Depot Gate Charges (DGC)"

Explore

Before Login

CLA

SIMPLIFYING LOGISTICS PAYMENT

eFeedback

Branch *

| PORT KLANG ⌄ |

Reason *

| - Choose your reason - ⌄ |

Business Type *

| - Select your business type - ⌄ |

Company Name *

| ABCD Sdn Bhd |

CLA Account No

| Q00124 |

Your Name *

| Your Name |

Contact Email *

| Contact Email |

Remarks *

| Remarks |

Supporting Documents

| Choose File | No file chosen |

Any document that supports you claim. (images / pdf and not exceeding 3mb file size)

Step 2: Fill in all the details required

Step 3: Click Submit

Submit   Close

Before Login

CLA
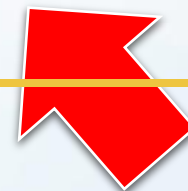SIMPLIFYING LOGISTICS PAYMENT

Thank you, we have received your feedback and our CLAP team will update you asap.

Ok, got it!

Upon clicking on Submit, this popup will show up, saying that you have successfully send your eFeedback.

The PIC will be working on your eFeedback accordingly.

E-feedback After Login :

After Login

SIMPLIFYING LOGISTICS PAYMENT

HOME	PAYMENT		MARKETPLACE
Dashboard & Summary	Pay for Invoice(s)		Industry Solutions

Step 1: Go to payment

CLA Summary
(Account Status & CLA Balance)

CLA SECURITY STATUS : CASH
CLA Cash Balance : RM 18,988.00

Outstanding Summary
(Total Outstanding)

Due Amount : RM 4,415.00
Invoice(s): 32

Overdue Summary
(Exceeded Credit Terms)

Overdue Amount : RM 280.00
Invoice(s) : 26

CLA Summary

RM 18,988.00

Outstanding Summary

RM 4,415.00

Overdue Summary

RM 280.00

After Login

CLA
SIMPLIFYING LOGISTICS PAYMENT

Step 2: Select your invoice

☑ Type: Invoice   26/07/2022   26/07/2022   10.00   P.voy.: BLNO-CPC-225CDC   Cust: A20855   CPC   Opr: HMM

☑ Type: Invoice   26/07/2022   26/07/2022   10.00   P.voy.: BLNO-CPC-226BEE   Cust: A20855   CPC   Opr: HMM

TOTAL DUE   4,415.00

Add to Cart   **eFeedback**

Step 3: Click eFeedback

After Login

eFeedback

No Of Invoice(s) Selected : 2

Reason *

Choose your reason ⌄

Step 4:
Fill in all
the
details

Remarks *

Remarks

Supporting Documents

Choose File | No file chosen

Any document that supports you claim. (images / pdf)

Submit

Step 5:
Click
submit

After Login

Thank you, we have received your feedback and our CLAP team will update you asap.

Ok, got it!

Once you clicked on Submit, all the details will be sent to the related PIC.

The PIC will review all the details and action will be taken accordingly.

You may view the eFeedback status by following the guide on the next page.

E-feedback Status :

Check eFeedback status

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

Step 1:
Go to payment

CLA Summary
(Account Status & CLA Balance)
CLA SECURITY STATUS :   CASH
CLA Cash Balance :   RM 18,988.00

Outstanding Summary
(Total Outstanding)
Due Amount :   RM 4,415.00
Invoice(s):   32

Overdue Summary
(Exceeded Credit Terms)
Overdue Amount :   RM 280.00
Invoice(s) :   26

CLA Summary
RM 18,988.00

Outstanding Summary
RM 4,415.00

Overdue Summary
RM 280.00

Check eFeedback status

CLA
SIMPLIFYING LOGISTICS PAYMENT

HOME
Dashboard & Summary

PAYMENT
Pay for Invoice(s)

REPORTS
Transaction History

MARKETPLACE
Industry Solutions

Payment History | Invoice Report | Receipt Report | SOA | CN Report | eFeedback

Step 2:
Click
eFeedback

Payment History

View your payment history with Approval status

All transactions in Malaysian Ringgit (RM)

Show 10 ⬍ entries

Search:

⬇ Tools

SUBMISSION DATE ⇅	INVOICE AMOUNT ⇅	SLIP AMOUNT ⇅	BANK REF. ⇅	CHEQUE REF. ⇅	STATUS

Check eFeedback status

In this page, it will show the list of eFeedback submitted in this portal.

You may find your selected reason, remarks and action status taken by the related PIC.

THANK YOU

D&D Control (M) Sdn Bhd (923103-K)

No. 109-111, Persiaran Pegaga,

Bayu Perdana, 41200 Klang,

Selangor Darul Ehsan, Malaysia.
Email: supportdnd@dnd.com.my

Container Ledger Account